

# Australian Public Service **Employee Census 2021**10 May–11 June



# Highlights Report **DVA**



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#### **RESPONSES:**

2,110 of 2,790

#### **RESPONSE RATE:**

76%



#### **EXPLORING YOUR RESULTS**



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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# **EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE**



#### HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT SCORES
AREN'T JUST ABOUT
HOW MUCH PEOPLE
LIKE WORKING FOR
AN AGENCY. IT IS A
MEASURE OF THE
EMOTIONAL
CONNECTION AND
COMMITMENT
EMPLOYEES HAVE TO
WORKING FOR THE
AGENCY.

	YOUR EMPLOYEE ENGAGEMENT SCORE	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	SCORE				-1	+1	+2	0
	Overall, I am satisfied with my job	74	15 10	<b>74</b> %	-2	+1	+2	0
SAY	I am proud to work in my agency	77	17	<b>77</b> %	-4	+1	+3	0
<b>/</b> S	I would recommend my agency as a good place to work	66	21 13	66%	-3	-2	0	-4
	I believe strongly in the purpose and objectives of my agency	84	12	84%	-1	+1	+2	0
STAY	I feel a strong personal attachment to my agency	67	21 12	<b>67</b> %	-3	+2	+2	+2
ST	I feel committed to my agency's goals	84	13	84%	-3	+2	+2	+1
	I suggest ideas to improve our way of doing things	83	14	83%	+1	-1	0	-4
STRIVE	I am happy to go the 'extra mile' at work when required	92		92%	-2	+1	+2	0
STR	I work beyond what is required in my job to help my agency achieve its objectives	83	14	83%	-1	0	+1	-2
	My agency really inspires me to do my best work every day	59	26 15	59%	-2	+2	+3	+2

KEY 🏠

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 03.

### **LEADERSHIP**

IMMEDIATE SUPERVISOR	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	76 13 1	<b>76</b> %	-2	-3	-3	-3
My supervisor can deliver difficult advice whilst maintaining relationships	76 15	<b>76</b> %	-1	-3	-2	-3
My supervisor invites a range of views, including those different to their own	76 16	<b>76</b> %	-	-3	-3	-5♥
My supervisor encourages my team to regularly review and improve our work	77 15	<b>77</b> %	-1	-3	-4	-3
My supervisor is invested in my development	72 16 1	<b>72</b> %	+2	-1	-1	-2
My immediate supervisor encourages me	75 16	<b>75</b> %	+2	-1	0	-3
My supervisor ensures that my workgroup delivers on what we are responsible for	84 11	84%	+2	-3	-2	-4
My supervisor provides me with helpful feedback to improve my performance	72 16 1	<b>72</b> %	-	-2	-3	-2

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 04.

### **LEADERSHIP**

IMMEDIATE SES MANAGER	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	66	22 12	66%	+1	-2	0	-4
My SES manager presents convincing arguments and persuades others towards an outcome	59	30 11	59%	-	-2	+1	-7 <b>♥</b>
My SES manager promotes cooperation within and between agencies	66	27	66%	+4	0	+3	-5♥
My SES manager encourages innovation and creativity	62	27 11	<b>62</b> %	-	-3	-1	-5♥
My SES manager creates an environment that enables us to deliver our best	61	25 14	<b>61</b> %	-	-1	+1	-5♥
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	71	21 8	<b>71</b> %	+3	-2	+1	-6♥
ALL SES	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In my agency, the SES work as a team	51	34 14	<b>51</b> %	0	-2	-1	-3
In my agency, the SES clearly articulate the direction and priorities for our agency	57	28 15	<b>57</b> %	-3	-3	-3	-4

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Australian Government

Australian Public Service Commission

Positive Neutral Negative

2021 APS employee census PAGE 05.

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

**KEY** 

### **COMMUNICATION AND CHANGE**

	RESPO	NSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor communicates effectively	79	11 11	<b>79</b> %	-1	-3	-3	-4
My SES manager communicates effectively	68	20 12	68%	0	-2	+1	-6 <b>•</b>
In my agency, communication between SES and other employees is effective	50	31 18	50%	-5♥	-1	0	-2
Internal communication within my agency is effective	58	23 20	58%	+1	0	0	0
When changes occur, the impacts are communicated well within my workgroup	62	17 21	<b>62</b> %	-2	-4	-3	-4
Staff are consulted about change at work	45	33 22	45%	-5♥	0	0	+1
Change is managed well in my agency	40	29 31	40%	-4	-3	-4	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **WORKPLACE CONDITIONS**

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills	85	9	<b>85</b> %	0	+1	+3	-1
I have a choice in deciding how I do my work	68	22 10	68%	0	+6 <b>♦</b>	+11 🐼	0
Where appropriate, I am able to take part in decisions that affect my job	66	20 15	66%	-	-2	+1	-6♥
I am clear what my duties and responsibilities are	78	16	<b>78</b> %	-3	0	-1	+1
I am satisfied with the recognition I receive for doing a good job	66	18 16	66%	0	0	+2	-3
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	72	15 13	<b>72</b> %	-3	+7 <b>0</b>	+9 <b>0</b>	+2
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	69	15 17	69%	-3	-80	-7♥	-10 👁
I am satisfied with the stability and security of my job	61	15 24	61%	0	-19 <b>ூ</b>	-19 ♥	-20♥
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	74	14 12	<b>74</b> %	-	-1	+1	-4

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **WORKPLACE CONDITIONS**

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS	60 28	2 60%	0	-3	-4	-1
I understand how my role contributes to achieving an outcome for the Australian public	91	91%	-1	O	0	+1
I believe strongly in the purpose and objectives of the APS	81 16	81%	-3	-1	-1	-1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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# **WORKPLACE CONDITIONS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What best describes your current workload?						
Well above capacity – too much work		<b>32</b> %	+90	+80	+90	+5 <b>⊘</b>
Slightly above capacity – lots of work to do		40%	-4	-1	-1	-1
At capacity – about the right amount of work to do		23%	-4	-5♥	-7♥	-2
Slightly below capacity – available for more work		4%	-1	-1	-1	-1
Well below capacity - not enough work		0%	0	-1	-1	-1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







# **INCLUSION**

	RESPONSE SCALE		% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	75 1	17 8	<b>75</b> %	-3	-4	-4	-6♥
My supervisor actively supports people from diverse backgrounds	77	19	<b>77</b> %	-	-3	-3	-4
I receive the respect I deserve from my colleagues at work	80	15	80%	+2	0	+1	-1

**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



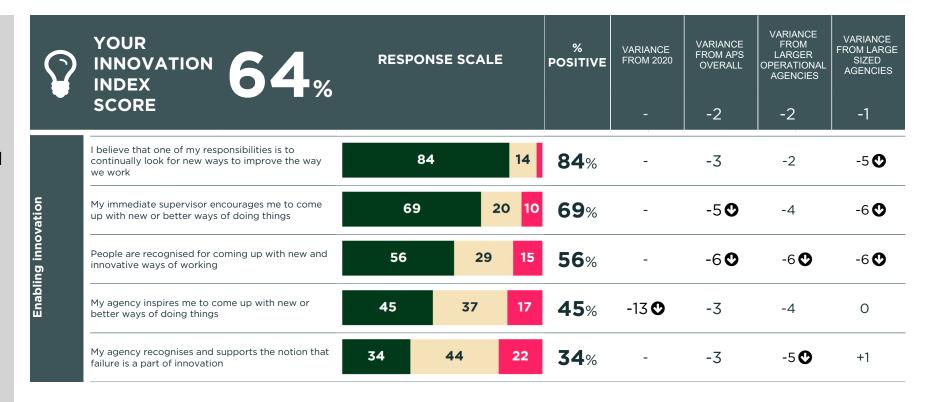
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#### **ENABLING INNOVATION**



# **ENABLING INNOVATION**

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



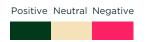
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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### **WELLBEING POLICIES AND SUPPORT**



#### **WELLBEING**

THE WELLBEING
SCORE PROVIDES A
MEASURE OF THE
PRACTICAL AND
CULTURAL
ELEMENTS THAT
ALLOW FOR A
SUSTAINABLE AND
HEALTHY WORKING
ENVIRONMENT.

#	YOUR WELLBEING INDEX SCORE	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL -2	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
ort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	62	25	62%	-8♥	-5 <b>O</b>	-4	-4
Wellbeing policies and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	58	26 1	58%	-9 <b>0</b>	-80	-7 <b>O</b>	-7 <b>O</b>
olicies a	My agency does a good job of promoting health and wellbeing	54	28 1	54%	-10 👁	-9 <b>0</b>	-8♥	-7 <b>•</b>
llbeing p	I think my agency cares about my health and wellbeing	55	27 1	55%	-7 <b>•</b>	-3	-1	-3
Me.	I believe my immediate supervisor cares about my health and wellbeing	81	11	8 81%	-2	-3	-2	-5 ♥

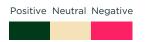
**KEY** 



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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# **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How often do you find your work stressful?						
Always		8%	-	+2	+2	+2
Often		<b>31</b> %	-	+3	+3	+2
Sometimes		44%	-	-4	-3	-4
Rarely		15%	-	-1	-1	0
Never		2%	-	0	0	0
Fo what extent is your work emotionally demanding?						
To a very large extent		12%	0	+4	+3	+4
To a large extent		29%	+4	+5 <b>0</b>	+4	+6 <b>♦</b>
Somewhat		<b>36</b> %	-2	-3	-3	-3
To a small extent		<b>17</b> %	0	-4	-3	-5♥
To a very small extent		6%	-1	-1	-1	-2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







# **WELLBEING**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel burned out by my work						
Strongly agree		10%	+1	+1	+1	+1
Agree		26%	0	+1	+1	+1
Neither agree nor disagree		<b>30</b> %	-6♥	-1	-1	0
Disagree		<b>25</b> %	+3	-3	-2	-3
Strongly disagree		8%	+2	+1	+1	+1
In general, would you say that your health is:						
Excellent		11%	-	-1	0	-1
Very good		<b>32</b> %	-	-3	-2	-3
Good		<b>38</b> %	-	+3	+2	+3
Fair		15%	_	+1	0	+1
Poor		<b>3</b> %	-	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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# **PERFORMANCE**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In the last month, please rate your workgroup's overall performance:						
Excellent		<b>27</b> %	-	+1	+2	-1
Very good		<b>54</b> %	-	-2	-2	-1
Average		15%	-	-1	-2	+1
Below average		<b>3</b> %	-	+1	+1	+1
Well below average		1%	-	+1	+1	+1
In the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		13%	-	-2	-1	-3
Very good		49%	-	-7♥	-6♥	-7♥
Average		<b>27</b> %	-	+3	+2	+4
Below average		6%	-	+3	+3	+3
Well below average		4%	-	+3	+3	+3

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR







# **PERFORMANCE**

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	79	12 9	<b>79</b> %	0	-2	0	-3
My workgroup has the tools and resources we need to perform well	58	18 23	58%	-2	-5♥	-5♥	-3
The people in my workgroup use time and resources efficiently	77	15 8	<b>77</b> %	+2	0	0	-1
My workgroup can readily adapt to new priorities and tasks	84	10	84%	+1	-2	-2	-3
The people in my workgroup cooperate to get the job done	87	8	87%	+2	-1	+1	-2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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### **RETENTION**



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
Which of the following statements best reflects your current position?	current thoughts about working in your					
I want to leave my position as soon as possible		9%	-	-1	-1	-1
I want to leave my position within the next 12 months		19%	-	-3	-2	-6♥
I want to stay working in my position for the next one to two years		<b>37</b> %	-	+1	+4	-3
I want to stay working in my position for at least the next three years		<b>35</b> %	-	+3	-1	+10 🐼
What best describes your plans involved with leaving	your current position?	9%	-	+4	+2	+6 🏠
I am pursuing another position within my agency		<b>30</b> %	-	-12 <b>O</b>	-16 ♥	-11 <b>O</b>
I am pursuing a position in another agency		24%	-	-1	+4	-2
I am pursuing work outside the APS		<b>12</b> %	-	+1	+1	+2
It is the end of my non-ongoing, casual or contracted employment		8%	-	+5♠	+50	+4
Other		16%	-	+3	+3	+2

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 17.



### **RETENTION**



**EMPLOYEES WHO** WANTED TO LEAVE WERE ASKED FOR THE PRIMARY REASON BEHIND THEIR DESIRE TO LEAVE AND COULD SELECT ONE RESPONSE FROM A LIST OF ITEMS.

ONLY THE THREE **REASONS FOR** LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What is the primary reason behind your desire to leaver responses):	re your current position? (3 highest					
Senior leadership is of a poor quality		13%	-	-	-	-
There is a lack of future career opportunities in my agency		11%	-	-	-	-
I am looking to further my skills in another area		10%	-	-	-	-

**KEY** 



AT LEAST 5 PERCENT AT LEAST 5 PERCENTAGE POINTS GREATER

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

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### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
During the last 12 months and in the course of y discrimination on the basis of your background						
Yes		10%	-1	-1	-2	-1
No		90%	+1	+1	+2	+1
Did this discrimination occur in your current age	ency?	87%	-3	-7 <b>⊙</b>	-8 <b>©</b>	-5♥
No		13%	+3	+7 <b>•</b>	+80	+5♠
Basis for the discrimination that you experience	d (3 highest responses):					
Gender		<b>34</b> %	-	-	-	-
Age		<b>32</b> %	-	-	-	-
Race		20%	-	-	-	-

**KEY** 



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF
HARASSMENT OR
BULLYING WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
Ouring the last 12 months, have you been subjected vorkplace?	to harassment or bullying in your current					
Yes		13%	+1	+1	0	+2
No		81%	0	-1	0	-2
Not sure		<b>7</b> %	-1	0	0	0
Types of harassment or bullying experienced (3 hig Verbal abuse (e.g. offensive language, derogatory remark		44%				
Interference with work tasks (e.g. withholding needed information, undermining or sabotage) Inappropriate and unfair application of work policies or ru(e.g. performance management, access to leave, access to		44% 44% 36%	- -	-	-	-
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)  Inappropriate and unfair application of work policies or ru (e.g. performance management, access to leave, access to learning and development)		44%	-	-		-
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)  Inappropriate and unfair application of work policies or ru (e.g. performance management, access to leave, access to learning and development)  Pid you report the harassment or bullying?  I reported the behaviour in accordance with my agency's		44%	- - -	+1	+1	- +2
shouting or screaming)  Interference with work tasks (e.g. withholding needed information, undermining or sabotage)  Inappropriate and unfair application of work policies or ru (e.g. performance management, access to leave, access to learning and development)  Did you report the harassment or bullying?  I reported the behaviour in accordance with my agency's policies and procedures  It was reported by someone else		<b>44</b> % <b>36</b> %	- - -	- - - +1 O	- - - +1 0	- - +2 +1

AT LEAST 5 PERCENTAGE POINTS GREATER

THAN COMPARATOR

2021 APS employee census PAGE 20.

**KEY** 



### **UNACCEPTABLE BEHAVIOUR**



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES AND WITH RESULTS FOR THE APS OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	
Excluding behaviour reported to you as part of your du witnessed another APS employee in your agency engag may be serious enough to be viewed as corruption?						
Yes		6%	+2	+2	+2	+3
No		86%	-2	-4	-3	-5♥
Not sure		4%	-1	0	0	0
Would prefer not to answer		4%	+1	+1	+1	+2
appointing them to positions without proper regard to merit  Nepotism-preferential treatment of family members, such as appointing them to positions without proper regard to merit  Acting (or failing to act) in the presence of an undisclosed conflict of interest		78% 25% 22%	-	-	-	-
Did you report the potentially corrupt behaviour?						
I reported the behaviour in accordance with my agency's policies and procedures		19%	-	-1	-3	+2
It was reported by someone else		9%	-	-6♥	-8♥	-4
I did not report the behaviour		<b>72</b> %	-	<b>+7</b>	+10 🐼	+2
KEY	AT LEAST 5 PERCENTAGE PO THAN COMPARATOR	INTS GREATER	•	AT LEAST 5 COMPARATO	PERCENTAGE POIN OR	TS LESS THAN

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# **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
low do you describe your gender?						
Man or male		<b>31</b> %	0	-6♥	-6♥	-6♥
Woman or female		66%	0	+7 <b>0</b>	+6 <b></b>	+60
Non-binary		0%	-	0	0	0
I use a different term		0%	-	0	0	0
Prefer not to say		<b>3</b> %	0	0	0	0
Oo you identify as an Australian Aboriginal and/or Torres Strait Islander person?						
Yes		2%	+1	-1	-2	-1
No		98%	-1	+1	+2	+1
Do you have an ongoing disability?						
Yes		10%	+2	0	0	0
No		90%	-2	0	0	0

**KEY** 

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0





# **DEMOGRAPHICS**

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM LARGER OPERATIONAL AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Do you have carer responsibilities?						
Yes		<b>35</b> %	0	-5♥	-5♥	-5♥
No		65%	0	+5 <b>⊘</b>	+5 <b> </b>	+5♠
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		9%	+1	+2	+2	+1
No		91%	-1	-2	-2	-1
n which country were you born?						
Australia		80%	-	+3	+4	+2
Other country		20%	-	-3	-4	-2
Do you speak a language other than English at home?						
No, English only		85%	-	+4	+50	+3
Yes, other		15%	-	-4	-5 <b>O</b>	-3

**KEY** 

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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### TIME TO TAKE ACTION

CELEBRATE	Q INVESTIGATE FURTHER WITH OUR TEAMS	
What things do we do well?	Are there any other opportunities coming out of the results that we want to explore further?	Areas we need to focus of plans:
THINK ABOUT HOW WE CAN BUILD ON OUR STRENGTHS AND LEARN FROM WHAT WE ARE GOOD AT.	HOW COULD WE INVESTIGATE? THROUGH LOOKING AT THE DATA IN MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?	WHAT ARE THE KEY THINGS WE NEED THERE BETTER?

^ · · · · · · · · · · · · · · · · · · ·	OPPORTUNITIES
plans:	ed to focus on and turn into action
WHAT ARE THE KEY HERE BETTER?	THINGS WE NEED TO IMPROVE TO MAKE WORKING



#### **USE THIS PAGE TO START YOUR** LOCAL **ACTION PLANS**

**IDENTIFY AREAS TO** CELEBRATE, **OPPORTUNITIES FOR** IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

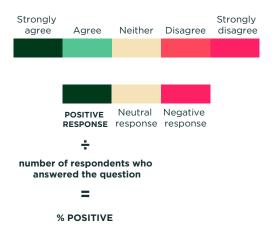
	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

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#### **GUIDE TO THIS REPORT**

#### % POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



#### **ROUNDING**

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613 = 52%					

#### **ANONYMITY**

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

# COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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