



Bank details

7 My bank details are up to date with DVA

Yes ☐

To make sure your details are up to date, log into MyService or call DVA on 1800 VETERAN (1800 838 372).

DVA will never phone you directly to ask for your bank details.

Additional information

8 Additional information

Use this space to provide any additional information in relation to your claim for assistance dog expenses

Claimant's or authorised person's declaration

9 Declaration

- I declare that the details I have provided in this form are correct to the best of my knowledge.
- I understand that giving false or misleading information is a serious offence.

Claimant's or authorised person's signature

Date (dd/mm/yyyy)



Remember to attach the following documents:

- ☐ Attach a scanned copy or a photocopy of all paid itemised receipts or tax invoices.
- ☐ *Pet Insurance:* Include proof of payment, NOT policy documentation e.g. your payment receipt or bank statement showing itemised direct debits.
- ☐ *Pet Insurance claims:* If you have made a claim through your Pet Insurance, please ensure you provide a copy of your insurance fund statement which shows your out of pocket costs.

Send the completed form and supporting documentation to DVA, via email (preferred)

Assistance.Dogs.Requests@dva.gov.au

Or post to:

**Department of Veterans' Affairs
GPO Box 9998
Brisbane QLD 4001**

Provider Hotline: **1800 550 457** – choose Option 1 for Aids & Appliances provided under the RAP.