

PORTFOLIO BUDGET STATEMENTS 2022-23  
BUDGET RELATED PAPER NO. 1.4B

**DEFENCE PORTFOLIO**  
**(Department of Veterans' Affairs)**

Budget Initiatives and Explanations of Appropriations  
Specified by Outcomes and Programs by Entity

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ISSN Print - 2653-0503

ISSN Online - 2653-0511

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Chief Financial Officer, Department of Veterans' Affairs 02 6276 4845.



**THE HON MATT KEOGH MP**  
**MINISTER FOR VETERANS' AFFAIRS**  
**MINISTER FOR DEFENCE PERSONNEL**

**PARLIAMENT HOUSE**  
**CANBERRA 2600**

President of the Senate  
Australian Senate  
Parliament House  
CANBERRA ACT 2600

Speaker  
House of Representatives  
Parliament House  
CANBERRA ACT 2600

Dear Ms President

Dear Mr Speaker

I hereby submit the October Portfolio Budget Statements in support of the 2022-23 October Budget for the Veterans' Affairs portfolio.

These statements have been developed, and are submitted to the Parliament, as a statement on the outcomes for the portfolio.

I present these statements to provide accountability to the Parliament and, through it, the public.

Yours sincerely

A handwritten signature in black ink that reads 'Matt Keogh'.

**THE HON MATT KEOGH MP**

### Abbreviations and conventions

The following notation may be used:

|         |   |
|---------|---|
| NEC/nec | not elsewhere classified                    |
| -       | nil   |
| ..      | not zero, but rounded to zero               |
| na      | not applicable (unless otherwise specified) |
| nfp     | not for publication                         |
| \$m     | \$ million                                  |
| \$b     | \$ billion                                  |

Figures in tables and in the text may be rounded. Figures in text are generally rounded to one decimal place, whereas figures in tables are generally rounded to the nearest thousand. Discrepancies in tables between totals and sums of components are due to rounding.

### Enquiries

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Links to Portfolio Budget Statements (including Portfolio Additional Estimates Statements and Portfolio Supplementary Additional Statements) can be located on the Australian Government Budget website at: [www.budget.gov.au](http://www.budget.gov.au).



**USER GUIDE  
TO THE  
PORTFOLIO BUDGET STATEMENTS**

# User guide

The purpose of the October 2022-23 *Portfolio Budget Statements* (PB Statements) is to inform Senators and Members of Parliament of the proposed allocation of resources to government outcomes by entities within the portfolio. Entities receive resources from the annual appropriations acts, special appropriations (including standing appropriations and special accounts), and revenue from other sources.

A key role of the PB Statements is to facilitate the understanding of proposed annual appropriations in Appropriation Bills (No. 1 and No. 2) 2022-23 (or Appropriation (Parliamentary Departments) Bill (No. 1) 2022-23 for the parliamentary departments). In this sense, the PB Statements are Budget related papers and are declared by the Appropriation Acts to be 'relevant documents' to the interpretation of the Acts according to section 15AB of the *Acts Interpretation Act 1901*.

The PB Statements provide information, explanation and justification to enable Parliament to understand the purpose of each outcome proposed in the Bills.

As required under section 12 of the *Charter of Budget Honesty Act 1998*, only entities within the general government sector are included as part of the Commonwealth general government sector fiscal estimates and produce PB Statements where they receive funding (either directly or via portfolio departments) through the annual appropriation acts.

## The Commonwealth Performance Framework

The following diagram outlines the key components of the Commonwealth performance framework. The diagram identifies the content of each of the publications and the relationship between them. Links to the publications for each entity within the portfolio can be found in the introduction to Section 2: Outcomes and planned performance.

## Commonwealth Performance Framework

Key components of relevant publications

### Portfolio Budget Statements

(October)

*Portfolio based*

Supports Annual Appropriations. Informs Senators and Members of Parliament of the proposed allocation of other resources to **government outcomes and programs**.

Provides links to **relevant programs** undertaken by other Commonwealth entities.

Provides high level performance information for current, ongoing programs, particularly a **forecast of performance for the current year**.

Provides **detailed** prospective performance information for proposed new budget measures that require a **new program** or **significantly change an existing program**.

### Corporate Plan

(August)

*Entity based*

**Primary planning document** of a Commonwealth entity.

Sets out the **purposes** of the entity, the **activities** it will undertake to achieve its purposes and the **results** it expects to achieve over a minimum four year period.

Describes the **environment** in which the entity **operates**, the **capability** it requires to undertake **activities** and a discussion of **risk**.

Explains how the entity's **performance** will be **measured** and **assessed**.

### Annual Performance Statement (October following year)

*Entity based*

Included in the Commonwealth entity's Annual Report. Focuses on **recent performance**.

Reports on the **actual performance results** for the year against the **forecasts** made in the **corporate plan** and **Portfolio Budget Statements**, and provides other performance information relevant to the entity.

Provides an **analysis** of the factors that **contributed** to the **entity's performance results**.



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# Portfolio Overview





# Veterans' Affairs Portfolio overview

## Minister and portfolio responsibilities

On 1 June 2022, the Hon Matt Keogh MP (Member for Burt) was sworn in as Minister for Veterans' Affairs and Minister for Defence Personnel, and the Hon Matt Thistlethwaite MP (Member for Kingsford Smith) was sworn in Assistant Minister for Veterans' Affairs.

The Veterans' Affairs Portfolio is responsible for carrying out government policy and implementing programs to fulfil Australia's obligations to veterans, war widow/ers, families, serving and former members of the Australian Defence Force (ADF), certain Australian Federal Police officers with overseas service and Australian participants in British nuclear tests in Australia and their families/dependants.

The Department of Veterans' Affairs (DVA), Australian War Memorial (AWM) and several other statutory bodies that are administered by the Minister for Veterans' Affairs are formally part of the Defence Portfolio. The schedule to the annual Appropriation Acts lists both DVA and the AWM as receiving monies appropriated from the Consolidated Revenue Fund. The other statutory commissions and boards in the Veterans' Affairs Portfolio receive their funding under agreements with DVA, as their administrative staff are employees of the department.

## The Department of Veterans' Affairs

The purpose of DVA is to support the wellbeing of those who serve or have served in the defence of our nation, and their families. This is achieved by partnering with organisations and individuals to help design, implement and deliver effective programs and benefits, which enhance the wellbeing of veterans and their families; providing and maintaining war graves; and delivering meaningful commemorative activities to promote community recognition and understanding of the service and sacrifice of veterans. DVA is therefore the primary Australian Government entity responsible for developing and implementing programs that assist the veteran and ex-service communities. It provides administrative support to the Repatriation Commission and the Military Rehabilitation and Compensation Commission and is responsible for advising the Commissions on policies and programs for beneficiaries and for administering these policies and programs. Under the direction of these Commissions, DVA provides wide-ranging programs and services that can be broadly grouped into three main areas: care, compensation and commemoration. DVA also administers legislation such as the *Defence Service Homes Act 1918* and the *War Graves Act 1980*.

## The Australian War Memorial

The Australian War Memorial (AWM) was established as a Commonwealth corporate entity under the *Australian War Memorial Act 1980*. It operates within the Veterans' Affairs Portfolio as a discrete entity.

The AWM is responsible for maintaining and developing the national memorial to Australians who have died in wars or warlike operations. It also develops, maintains and exhibits a national collection of historical material and conducts and fosters research into Australian military history.

## Other statutory bodies

### The Repatriation Commission

The Repatriation Commission is responsible under the *Veterans' Entitlements Act 1986* (VEA) for granting pensions, allowances and other benefits, providing treatment and other services and generally administering the VEA. The functions and powers of the Repatriation Commission are set out in sections 180 and 181 of the VEA.

### Military Rehabilitation and Compensation Commission

The Military Rehabilitation and Compensation Commission (MRCC) is responsible for the administration of benefits and arrangements under the *Military Rehabilitation and Compensation Act 2004* (MRCA). The Commission also determines and manages claims relating to defence service under the *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA). The functions of the MRCC are set out in section 362 of the MRCA and Part XI of the DRCA.

### The Veterans' Review Board

The Veterans' Review Board (VRB) is an independent tribunal that reviews certain decisions of the Repatriation Commission and the Military Rehabilitation and Compensation Commission. The Board was established by the *Repatriation Legislation Amendment Act 1984* and began operating on 1 January 1985. The VEA preserves the continuing role of the VRB, as does the MRCA.

## **Office of Australian War Graves**

The Office of Australian War Graves (OAWG) is the agent of the Commonwealth War Graves Commission (CWGC), established under the *War Graves Act 1980*. The OAWG manages 76 war cemeteries and war plots commemorating our war dead in Australia, Papua New Guinea and the Solomon Islands. The OAWG also cares for the more than 328,000 other final resting places of post-war dead, and other eligible veterans of war, conflicts, peace and other operations to which Australia has been committed, in over 2,330 locations.

## **The Repatriation Medical Authority**

The Repatriation Medical Authority (RMA) is an independent statutory authority established under section 196A of the VEA. Its role is to determine Statements of Principles in relation to medical or scientific evidence connecting injuries, diseases or death with the circumstances of a particular veteran's service. Members of the RMA are eminent medical practitioners and medical scientists.

## **The Specialist Medical Review Council**

The Specialist Medical Review Council (SMRC) is an independent statutory body established under section 196V of the VEA. It has power, under section 196W of the VEA, to review determinations by the RMA. It does not review individual cases, but rather, examines the evidence upon which the decisions of the RMA are based. Members of SMRC are eminent medical practitioners and medical scientists.

## **Defence Service Homes Insurance Scheme**

The Defence Service Homes Insurance Scheme, which is established under the *Defence Service Homes Act 1918*, provides home building insurance and claims support tailored to all ADF members and veterans, including Reservists and widow(er)s. It is self-funded through the premiums paid by policyholders, which is invested back in the Defence Service Homes Insurance Scheme, providing greater support to veterans and their families.

**Figure 1: Veterans’ Affairs portfolio structure and outcomes**

|  |   |
|--|---|
| <div>Minister</div> <div>The Hon. Matt Keogh MP</div> <div>Minister for Veterans’ Affairs</div> <div>Minister for Defence Personnel</div>  |   |
| <div>Assistant Minister</div> <div>The Hon. Matt Thistlethwaite MP</div> <div>Assistant Minister for Veterans’ Affairs</div>   |   |
| <div>Department of Veterans’ Affairs</div> <div>Secretary: Liz Cosson AM, CSC</div> <div>Outcome 1: Maintain and enhance the financial wellbeing and self-sufficiency of eligible persons and their dependants through access to income support, compensation, and other support services, including advice and information about entitlements.</div> <div>Outcome 2: Maintain and enhance the physical wellbeing and quality of life of eligible persons and their dependants through health and other care services that promote early intervention, prevention and treatment, including advice and information about health service entitlements.</div> <div>Outcome 3: Acknowledgement and commemoration of those who served Australia and its allies in wars, conflicts and peace operations through promoting recognition of service and sacrifice, preservation of Australia’s wartime heritage, and official commemorations.</div> | <div>Australian War Memorial</div> <div>Director: Matt Anderson PSM</div> <div>Outcome 1: Australians remembering, interpreting and understanding the Australian experience of war and its enduring impact through maintaining and developing the National Memorial, its collection and exhibition of historical material, commemorative ceremonies and research.</div> |





# Entity resources and planned performance

|                                       |    |
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# **Department of Veterans' Affairs**

**Entity resources and planned  
performance**



# Department of Veterans’ Affairs

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# DEPARTMENT OF VETERANS' AFFAIRS

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

The Australian Government is committed to recognising and supporting those who have served in the defence of this nation and the families who support them.

The Department of Veterans' Affairs (DVA) supports veterans and families by providing compensation, funding treatment and programs of support, and delivering meaningful commemoration activities.

The 2022 October Budget supports the Government's response to the Interim Report of the Royal Commission into Defence and Veteran Suicide through improvements that enhance the claims processing system, remove complexity through legislative reform, enhance efficiency through modernisation of DVA's ICT systems, and support the wellbeing of veterans and families.

An additional 500 public service staff are being recruited to assist with reducing the existing claims backlog and wait times for veterans and families. Investment in modernising DVA's ICT systems, including simplifying the claims systems administration, will drive further reductions to wait times for claims processing and improve the experience of veterans and families in accessing services and support. DVA will work towards simplification and harmonisation of legislation for veterans' compensation, rehabilitation and other entitlements to be tabled in Parliament by early 2024.

The network of Veterans' and Families' Hubs will be expanded to an additional ten locations across Australia. This will see eight new hubs, as well as continuing the work underway developing hubs in south east Queensland and Tasmania. This is an innovative national support network offering connected and coordinated services in a safe and veteran-centred environment, in partnership with ex-service organisations, community and other organisations and state and territory governments.

Funding is being invested to support the transition to civilian life through the Veteran Employment Program which promotes the value of skills and experience gained in military service. Investment is also being made to provide additional support where it's needed through an increase to the Totally and Permanently Incapacitated pension.

The Australian Government continues its commitment to commemorate those who have served, through funding for the Marking WW1 Grants Program to locate and mark the unmarked graves of Australian veterans of the First World War.

**1.2 Entity resource statement**

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity’s operations) classification.

For more detailed information on special accounts and special appropriations, please refer to the October *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/ cash available) basis, whilst the ‘Budgeted expenses by Outcome X’ tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

**Table 1.1: Department of Veterans' Affairs resource statement — Budget estimates for 2022-23 as at Budget October 2022**

|   | 2021-22<br><i>Estimated<br/>Actual</i><br>\$'000 | 2022-23<br>Estimate<br>\$'000 |
|---|--|-------------------------------|
| <b>Departmental</b>   |  |                               |
| Annual appropriations - ordinary annual services <sup>(a)</sup>   |  |                               |
| Prior year appropriations available   | 53,282   | 37,353                        |
| Departmental appropriation <sup>(b)</sup>   | 404,658  | 519,281                       |
| s74 External Revenue <sup>(c)</sup>   | 8,280  | 7,993                         |
| Departmental capital budget <sup>(d)</sup>  | 13,707   | 13,825                        |
| Annual appropriations - other services - non-operating <sup>(e)</sup>   |  |                               |
| Prior year appropriations available   | 7,308  | 10,235                        |
| Equity injections   | 5,252  | 3,504                         |
| <i>Total departmental annual appropriations</i>   | <i>492,487</i>                                   | <i>592,191</i>                |
| Special accounts <sup>(f)</sup>   |  |                               |
| Opening balance   | 6,451  | 8,540                         |
| Appropriation receipts <sup>(g)</sup>   | -  | 120                           |
| Non-appropriation receipts <sup>(h)</sup>   | 127,436  | 103,961                       |
| <i>Total special accounts</i>   | <i>133,887</i>                                   | <i>112,621</i>                |
| <i>less departmental appropriations drawn from annual/special appropriations and credited to special accounts</i> | <i>-</i>   | <i>120</i>                    |
| <b>Total departmental resourcing</b>  | <b>626,374</b>                                   | <b>704,692</b>                |
| <b>Administered</b>   |  |                               |
| Annual appropriations - ordinary annual services <sup>(a)</sup>   |  |                               |
| Outcome 1 <sup>(i)</sup>  | 63,669   | 67,346                        |
| Outcome 2   | 38,683   | 62,059                        |
| Outcome 3   | 49,333   | 61,756                        |
| Administered capital budget <sup>(j)</sup>  | -  | 2,420                         |
| Payments to corporate entities <sup>(k)</sup>   | 46,093   | 42,828                        |
| Annual appropriations - other services - non-operating <sup>(e)</sup>   |  |                               |
| Payments to corporate entities <sup>(k)</sup>   | 143,409  | 131,563                       |
| <i>Total administered annual appropriations</i>   | <i>341,187</i>                                   | <i>367,972</i>                |

Continued on next page

**Table 1.1: Department of Veterans' Affairs resource statement — Budget estimates for 2022-23 as at Budget October 2022 (continued)**

|  | 2021-22<br><i>Estimated<br/>Actual</i><br>\$'000 | 2022-23<br>Estimate<br>\$'000 |
|--|--|-------------------------------|
| Special appropriations   |  |                               |
| Outcome 1  |  |                               |
| <i>Papua New Guinea (Members of the Forces Benefits) Act 1957</i>  | 21   | 28                            |
| <i>Veterans' Entitlements Act 1986</i>   | 4,480,216  | 4,302,330                     |
| <i>Compensation (Japanese Internment) Act 2001</i>   | 25   | 25                            |
| <i>Defence Service Homes Act 1918</i>  | 214  | 274                           |
| <i>Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988</i>                                       | 328,991  | 736,355                       |
| <i>Military Rehabilitation and Compensation Act 2004</i>   | 1,357,151  | 2,080,833                     |
| <i>Treatment Benefits (Special Access) Act 2019</i>  | 11   | 11                            |
| Total Outcome 1  | <b>6,166,629</b>                                 | <b>7,119,856</b>              |
| Outcome 2  |  |                               |
| <i>Veterans' Entitlements Act 1986</i>   | 3,628,312  | 3,774,943                     |
| <i>Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988</i>                                       | 42,869   | 67,053                        |
| <i>Military Rehabilitation and Compensation Act 2004</i>   | 255,247  | 336,165                       |
| <i>Australian Participants in British Nuclear Tests and British Commonwealth Occupation Force (Treatment) Act 2006</i> | 8,868  | 11,733                        |
| <i>Public Governance, Performance and Accountability Act 2013 - s77 Repayments</i>                                     | -  | 5                             |
| <i>Treatment Benefits (Special Access) Act 2019</i>  | 1,643  | 4,421                         |
| Total Outcome 2  | <b>3,936,939</b>                                 | <b>4,194,320</b>              |
| Total administered special appropriations  | 10,103,568                                       | 11,314,176                    |
| Special accounts <sup>(h)</sup>  |  |                               |
| Opening balance  | 141  | 142                           |
| Non-appropriation receipts <sup>(k)</sup>  | 65   | 20                            |
| Total special accounts   | 206  | 162                           |
| less payments to corporate entities from annual/special appropriations   | 189,502  | 174,391                       |
| <b>Total administered resourcing</b>   | <b>10,255,459</b>                                | <b>11,507,919</b>             |
| <b>Total resourcing for DVA</b>  | <b>10,881,833</b>                                | <b>12,212,611</b>             |
|  |  |                               |
|  | 2021-22  | 2022-23                       |
| <b>Average staffing level (number)</b>   | 1,964  | 2,617                         |



**Table 1.1: Department of Veterans' Affairs resource statement — Budget estimates for 2022-23 as at Budget October 2022 (continued)****Third party payments from and on behalf of other entities**

|  | 2021-22<br><i>Estimated<br/>actual</i><br>\$'000 | 2022-23<br>Estimate<br>\$'000 |
|--|--|-------------------------------|
| Payments made on behalf of the Department of Social Services   |  |                               |
| <i>Social Security (Administration) Act 1999</i>   | 51,616   | 55,356                        |
| Payments made by Services Australia on behalf of DVA   |  |                               |
| <i>Veterans' Entitlements Act 1986</i>   | 2,734,749  | 2,816,850                     |
| <i>Military Rehabilitation and Compensation Act 2004</i>   | 167,651  | 224,833                       |
| <i>Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988</i>   | 6,357  | 7,256                         |
| <i>Australian Participants in British Nuclear Tests and British Commonwealth Occupation Force (Treatment) Act 2006</i>                 | 8,868  | 11,733                        |
| Payments made to Services Australia for processing payment of health care provider treatment accounts and the provision of IT services | 72,704   | 74,791                        |
| Payments made to the Department of Social Services for the Community Grant Hub services  | 1,342  | 2,550                         |
| Receipts received from the Department of Defence for the provision of services   | 8,676  | 9,155                         |
| Receipts received from the Department of Social Services for the provision of services   | 172  | 173                           |
| Payments made to corporate entities within the Portfolio   |  |                               |
| Australian War Memorial - Bill 1   | 46,093   | 42,828                        |
| Australian War Memorial - Bill 2   | 143,409  | 131,563                       |

All figures shown above are GST exclusive – these may not match the figures in the cash flow statement.  
Prepared on a resourcing (i.e. appropriations available) basis.

- (a) Appropriation Bill (No. 1) 2022-23, Supply Bill (No.3) 2022-23 and Supply Act (No. 1) 2022-23.
- (b) Excludes departmental capital budget (DCB).
- (c) Estimated External Revenue receipts under section 74 of the PGPA Act.
- (d) Departmental capital budgets are not separately identified in Appropriation Bill (No.1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.
- (e) Appropriation Bill (No. 2) 2022-23.
- (f) Excludes trust moneys held in Services for Other Entities and Trust Moneys (SOETM) and other special accounts. For further information on special accounts, please refer to Budget Paper No. 4 - Agency Resourcing. Please also see Table 2.1 for further information on outcome and program expenses broken down by various funding sources, e.g. annual appropriations, special appropriations and special accounts.
- (g) Amounts credited to the special account(s) from DVA's annual appropriations.
- (h) Amounts credited to the special account(s) from other entities.
- (i) Estimate varies from the Supply Act by \$6.751 million as a result of reclassification of an expense.
- (j) Administered capital budgets are not separately identified in Appropriation Bill (No. 1) and form part of ordinary annual services items. Please refer to Table 3.10 for further details. For accounting purposes, this amount is designated as a 'contribution by owner'.
- (k) 'Corporate entities' are corporate Commonwealth entities and Commonwealth companies as defined under the PGPA Act.

### 1.3 Budget measures

Budget measures in Part 1 relating to the Department of Veterans' Affairs are detailed in Budget Paper No. 2 and are summarised below.

**Table 1.2: Department of Veterans' Affairs 2022-23 October Budget measures  
Measures announced since the 2022-23 March Budget**

|   |     | 2022-23<br>\$'000 | 2023-24<br>\$'000 | 2024-25<br>\$'000 | 2025-26<br>\$'000 |
|---|-----|-------------------|-------------------|-------------------|-------------------|
| <b>Payment measures</b>                                   |     |                   |                   |                   |                   |
| An Ambitious and Enduring APS Reform Plan <sup>(a)</sup>  | All |                   |                   |                   |                   |
| Departmental payment                                      |     | (149)             | (317)             | (357)             | —                 |
| <b>Total</b>  |     | <b>(149)</b>      | <b>(317)</b>      | <b>(357)</b>      | <b>—</b>          |
| COVID-19 Package - aged care <sup>(b)</sup>               | 2.1 |                   |                   |                   |                   |
| Administered payment                                      |     | 120               | —                 | —                 | —                 |
| <b>Total</b>  |     | <b>120</b>        | <b>—</b>          | <b>—</b>          | <b>—</b>          |
| COVID-19 Package - Medicare and medicines <sup>(b)</sup>  | 2.1 |                   |                   |                   |                   |
| Administered payment                                      |     | 1,313             | —                 | —                 | —                 |
| <b>Total</b>  |     | <b>1,313</b>      | <b>—</b>          | <b>—</b>          | <b>—</b>          |
| COVID-19 Package - vaccines and treatments <sup>(b)</sup> | 2.1 |                   |                   |                   |                   |
| Administered payment                                      |     | 2,969             | —                 | —                 | —                 |
| <b>Total</b>  |     | <b>2,969</b>      | <b>—</b>          | <b>—</b>          | <b>—</b>          |
| Expanding the Demand Driven Funding Model                 | All |                   |                   |                   |                   |
| Departmental payment                                      |     | 15,632            | 3,415             | 3,157             | 2,102             |
| <b>Total</b>  |     | <b>15,632</b>     | <b>3,415</b>      | <b>3,157</b>      | <b>2,102</b>      |
| Fixing the Aged Care Crisis <sup>(b)</sup>                | 2.4 |                   |                   |                   |                   |
| Administered payment                                      |     | —                 | 4,135             | 24,805            | 32,529            |
| <b>Total</b>  |     | <b>—</b>          | <b>4,135</b>      | <b>24,805</b>     | <b>32,529</b>     |

Continued on next page

**Table 1.2: Department of Veterans' Affairs 2022-23 October Budget measures (continued)**

|  | Program | 2022-23<br>\$'000 | 2023-24<br>\$'000 | 2024-25<br>\$'000 | 2025-26<br>\$'000 |
|--|---------|-------------------|-------------------|-------------------|-------------------|
| <b>Payment measures (continued)</b>  |         |                   |                   |                   |                   |
| Fraud Fusion Taskforce <sup>(c)</sup>  | 1.1-1.6 |                   |                   |                   |                   |
| Departmental payment   | 2.1-2.6 | 386               | 596               | 602               | 608               |
| <b>Total</b>   |         | <b>386</b>        | <b>596</b>        | <b>602</b>        | <b>608</b>        |
| Government Spending Audit - Providing<br>Certainty on Unlegislated Measures<br>Announced by the Previous Government <sup>(d)</sup> | 1.1     | 81                | 163               | —                 | —                 |
| Administered payment   |         | 81                | 163               | —                 | —                 |
| <b>Total</b>   |         | <b>81</b>         | <b>163</b>        | <b>—</b>          | <b>—</b>          |
| Incentivising Pensioners to Downsize <sup>(c)(e)</sup>   | 1.1     | 250               | 485               | 470               | 456               |
| Administered payment   |         | 250               | 485               | 470               | 456               |
| <b>Total</b>   |         | <b>250</b>        | <b>485</b>        | <b>470</b>        | <b>456</b>        |
| Increasing the Totally and Permanently<br>Incapacitated Payment for Veterans   | 1.2,1.6 | 13,391            | 27,454            | 28,004            | 28,398            |
| Administered payment   |         | 622               | —                 | —                 | —                 |
| Departmental payment   |         | 14,013            | 27,454            | 28,004            | 28,398            |
| <b>Total</b>   |         | <b>14,013</b>     | <b>27,454</b>     | <b>28,004</b>     | <b>28,398</b>     |
| Investing in Front Line Service Delivery <sup>(d)</sup>  | 1.1-1.6 | 33,910            | 65,988            | 66,748            | 67,301            |
| Departmental payment   |         | 33,910            | 65,988            | 66,748            | 67,301            |
| <b>Total</b>   |         | <b>33,910</b>     | <b>65,988</b>     | <b>66,748</b>     | <b>67,301</b>     |
| Jobs and Skills Summit - incentivise<br>pensioners into the workforce <sup>(c)</sup>   | 1.1     | 1,778             | —                 | —                 | —                 |
| Administered payment   |         | 692               | —                 | —                 | —                 |
| Departmental payment   |         | 2,470             | —                 | —                 | —                 |
| <b>Total</b>   |         | <b>2,470</b>      | <b>—</b>          | <b>—</b>          | <b>—</b>          |
| Legislative Pathway to Support Veterans<br>and Families  | 1.1-1.6 | 4,335             | 5,208             | —                 | —                 |
| Departmental payment   | 2.1-2.6 | 4,335             | 5,208             | —                 | —                 |
| <b>Total</b>   |         | <b>4,335</b>      | <b>5,208</b>      | <b>—</b>          | <b>—</b>          |

Continued on next page

**Table 1.2: Department of Veterans' Affairs 2022-23 October Budget measures (continued)**

|   | Program | 2022-23<br>\$'000 | 2023-24<br>\$'000 | 2024-25<br>\$'000 | 2025-26<br>\$'000 |
|---|---------|-------------------|-------------------|-------------------|-------------------|
| <b>Payment measures (continued)</b>   |         |                   |                   |                   |                   |
| Lifting the Income Threshold for the Commonwealth Seniors Health Card <sup>(c)(e)</sup> | 1.1     |                   |                   |                   |                   |
| Departmental payment  |         | –                 | –                 | –                 | –                 |
| <b>Total</b>  |         | <b>–</b>          | <b>–</b>          | <b>–</b>          | <b>–</b>          |
| Marking World War One Graves <sup>(e)</sup>   | 3.1     |                   |                   |                   |                   |
| Administered payment  |         | 99                | 102               | 105               | 108               |
| Departmental payment  |         | 134               | 180               | 182               | 184               |
| <b>Total</b>  |         | <b>233</b>        | <b>282</b>        | <b>287</b>        | <b>292</b>        |
| Medicare Benefits Schedule - new and amended listings <sup>(b)</sup>                    | 2.1     |                   |                   |                   |                   |
| Administered payment  |         | (148)             | 31                | 43                | 41                |
| <b>Total</b>  |         | <b>(148)</b>      | <b>31</b>         | <b>43</b>         | <b>41</b>         |
| Modernisation to Reduce Wait Times to Access Support and Services <sup>(f)</sup>        | All     |                   |                   |                   |                   |
| Departmental payment  |         | 46,225            | 5,211             | (10,500)          | (7,200)           |
| <b>Total</b>  |         | <b>46,225</b>     | <b>5,211</b>      | <b>(10,500)</b>   | <b>(7,200)</b>    |
| More Access to Magnetic Resonance Imaging <sup>(b)</sup>                                | 2.1     |                   |                   |                   |                   |
| Administered payment  |         | 49                | 81                | 84                | 88                |
| <b>Total</b>  |         | <b>49</b>         | <b>81</b>         | <b>84</b>         | <b>88</b>         |
| Pharmaceutical Benefits Scheme - new and amended listings <sup>(b)</sup>                | 2.1,2.3 |                   |                   |                   |                   |
| Administered payment  |         | 4,377             | 6,828             | 9,080             | 9,525             |
| <b>Total</b>  |         | <b>4,377</b>      | <b>6,828</b>      | <b>9,080</b>      | <b>9,525</b>      |
| Responsible Investment to Grow Our Regions <sup>(e)(g)</sup>                            | 2.4,3.2 |                   |                   |                   |                   |
| Administered payment  |         | 1,604             | 103               | 102               | 100               |
| Departmental payment  |         | 325               | 495               | –                 | –                 |
| <b>Total</b>  |         | <b>1,929</b>      | <b>598</b>        | <b>102</b>        | <b>100</b>        |

Continued on next page

**Table 1.2: Department of Veterans' Affairs 2022-23 October Budget measures (continued)**

|   | Program | 2022-23<br>\$'000 | 2023-24<br>\$'000 | 2024-25<br>\$'000 | 2025-26<br>\$'000 |
|---|---------|-------------------|-------------------|-------------------|-------------------|
| <b>Payment measures (continued)</b>   |         |                   |                   |                   |                   |
| Restoring Regional Mental Telehealth Services - restoring loading to regional psychiatry telehealth services <sup>(b)</sup> | 2.1     |                   |                   |                   |                   |
| Administered payment  |         | 113               | 182               | 199               | 215               |
| <b>Total</b>  |         | <b>113</b>        | <b>182</b>        | <b>199</b>        | <b>215</b>        |
| Royal Commission into Defence and Veteran Suicide - extension <sup>(h)</sup>  | All     |                   |                   |                   |                   |
| Departmental payment  |         | –                 | 15,487            | –                 | –                 |
| <b>Total</b>  |         | <b>–</b>          | <b>15,487</b>     | <b>–</b>          | <b>–</b>          |
| Savings from External Labour, and Savings from Advertising, Travel and Legal Expenses <sup>(d)</sup>                        | All     |                   |                   |                   |                   |
| Departmental payment  |         | (8,316)           | –                 | –                 | –                 |
| <b>Total</b>  |         | <b>(8,316)</b>    | <b>–</b>          | <b>–</b>          | <b>–</b>          |
| Support for New and Expecting Parents <sup>(b)</sup>  | 2.1     |                   |                   |                   |                   |
| Administered payment  |         | (42)              | 134               | 190               | 194               |
| <b>Total</b>  |         | <b>(42)</b>       | <b>134</b>        | <b>190</b>        | <b>194</b>        |
| Support for Veterans <sup>(i)</sup>   | 2.4,3.2 |                   |                   |                   |                   |
| Administered payment  |         | 645               | 2,500             | –                 | –                 |
| Departmental payment  |         | 89                | 184               | –                 | –                 |
| <b>Total</b>  |         | <b>734</b>        | <b>2,684</b>      | <b>–</b>          | <b>–</b>          |
| Veterans' Wellbeing Package <sup>(i)(j)</sup>   | 1.4,2.4 |                   |                   |                   |                   |
| Administered payment  |         | (37,800)          | 11,660            | 11,665            | 11,221            |
| Departmental payment  |         | 3,574             | 4,576             | 5,398             | 6,859             |
| <b>Total</b>  |         | <b>(34,226)</b>   | <b>16,236</b>     | <b>17,063</b>     | <b>18,080</b>     |
| <b>Total Payment measures</b>   |         |                   |                   |                   |                   |
| Administered  |         | (11,201)          | 53,858            | 74,747            | 82,875            |
| Departmental  |         | 97,459            | 101,023           | 65,230            | 69,854            |
| <b>Total</b>  |         | <b>86,258</b>     | <b>154,881</b>    | <b>139,977</b>    | <b>152,729</b>    |

Prepared on a Government Finance Statistics (Underlying Cash) basis. Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in funds.

- (a) The lead entity for this measure is the Department of the Prime Minister and Cabinet. The full measure description and package details appear in the October Budget Paper No. 2 under the Prime Minister and Cabinet portfolio.
- (b) The lead entity for this measure is the Department of Health and Aged Care. The full measure description and package details appear in the October Budget Paper No. 2 under the Health and Aged Care portfolio.
- (c) The lead entity for this measure is the Department of Social Services. The full measure description and package details appear in the October Budget Paper No. 2 under the Social Services portfolio.
- (d) This is a Cross Portfolio measure. The full measure description and package details appear in the October Budget Paper No. 2 under the Cross Portfolio section.

- (e) The cost of this measure will be partially met from within the existing resourcing of the Department of Veterans' Affairs.
- (f) This measure includes the reversal of DVA – additional resources for claims processing measure which was originally announced in the 2022 Pre-Election Economic and Fiscal Outlook. The above financial figures reflect the net fiscal impact.
- (g) The lead entity for this measure is the Department of Infrastructure, Transport, Regional Development, Communications and the Arts. The full measure description and package details appear in the October Budget Paper No. 2 under the Infrastructure, Transport, Regional Development, Communications and the Arts portfolio.
- (h) The lead entity for this measure is the Attorney-General's Department. The full measure description and package details appear in the October Budget Paper No. 2 under the Attorney-General's portfolio.
- (i) The cost of this measure will be partially met from within the existing resourcing of the Department of Defence and the Department of Veterans' Affairs.
- (j) This measure includes the partial reversal of Support for Veterans and their Wellbeing – Wellbeing Centre Network Expansion measure which was originally announced in the March 2022-23 Budget. The above financial figures reflect the net fiscal impact.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance measure described in Portfolio Budget Statements will be read with broader information provided in an entity's corporate plans and annual performance statements – included in Annual Reports - to provide a complete picture of an entity's planned and actual performance.

The most recent corporate plan for the Department of Veterans' affairs can be found at:  
<https://www.dva.gov.au/documents-and-publications/dva-corporate-plans>

The most recent annual performance statement can be found at:  
<https://www.dva.gov.au/documents-and-publications/annual-reports>

**2.1 Budgeted expenses and performance for Outcome 1**

**Outcome 1: Maintain and enhance the financial wellbeing and self-sufficiency of eligible persons services, including advice and information about entitlements.**

**Linked programs**

|   |
|---|
| <b>Services Australia</b>   |
| <b>Programs</b> <ul style="list-style-type: none"><li>• Program 1.1 – Services to the Community – Social Security and Welfare</li></ul>   |
| <b>Department of Social Services</b>  |
| <b>Programs</b> <ul style="list-style-type: none"><li>• Program 1.6 – Income Support for Seniors</li><li>• Program 1.7 – Allowances and Concessions for Seniors</li></ul>       |
| Contribution to Outcome 1 made by linked programs<br>Outcome 1 contributes to the linked programs above by the provision of services and payments on behalf of entities listed. |



**Budgeted expenses for Outcome 1**

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>Outcome 1:</b>  |  |                             |  |  |  |
| <b>Program 1.1: Veterans' Income Support and Allowances</b>        |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Special Appropriations   | 1,878,379                                | 1,742,508                   | 1,757,962                                | 1,708,282                                | 1,682,525                                |
| <b>Total expenses for program 1.1</b>                              | <b>1,878,379</b>                         |                             | <b>1,757,962</b>                         | <b>1,708,282</b>                         | <b>1,682,525</b>                         |
| <b>Program 1.2: Veterans' Disability Support</b>                   |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)             | 7,622                                    | 21,126                      | 22,041                                   | 22,478                                   | 22,764                                   |
| Special Appropriations   | 1,528,506                                | 1,562,145                   | 1,605,185                                | 1,608,171                                | 1,615,564                                |
| <b>Total expenses for program 1.2</b>                              | <b>1,536,128</b>                         | <b>1,583,271</b>            | <b>1,627,226</b>                         | <b>1,630,649</b>                         | <b>1,638,328</b>                         |
| <b>Program 1.3: Assistance to Defence Widow/ers and Dependants</b> |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Special Appropriations   | 1,084,593                                | 1,010,643                   | 980,815                                  | 901,371                                  | 822,372                                  |
| <b>Total expenses for program 1.3</b>                              | <b>1,084,593</b>                         | <b>1,010,643</b>            | <b>980,815</b>                           | <b>901,371</b>                           | <b>822,372</b>                           |

Continued on next page

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>Outcome 1:</b>  |  |                             |  |  |  |
| <b>Program 1.4: Assistance and Other Compensation for Veterans and Dependants</b>                            |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)   | 9,614                                    | 14,633                      | 10,360                                   | 10,523                                   | 10,655                                   |
| Special Appropriations   | 6,412                                    | 4,992                       | 4,256                                    | 3,653                                    | 3,163                                    |
| <b>Total expenses for program 1.4</b>  | <b>16,026</b>                            | <b>19,625</b>               | <b>14,616</b>                            | <b>14,176</b>                            | <b>13,818</b>                            |
| <b>Program 1.5: Veterans' Children Education Scheme</b>  |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)   | 14,338                                   | 17,718                      | 19,650                                   | 20,070                                   | 20,196                                   |
| <b>Total expenses for program 1.5</b>  | <b>14,338</b>                            | <b>17,718</b>               | <b>19,650</b>                            | <b>20,070</b>                            | <b>20,196</b>                            |
| <b>Program 1.6: Military Rehabilitation and Compensation Acts Payments - Income Support and Compensation</b> |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)   | 10,508                                   | 13,913                      | 17,170                                   | 20,148                                   | 27,180                                   |
| Special Appropriations   | 1,683,714                                | 2,819,851                   | 1,719,258                                | 1,760,619                                | 1,771,769                                |
| Special Account  | 543                                      | 600                         | 480                                      | 500                                      | 455                                      |
| <b>Total expenses for program 1.6</b>  | <b>1,694,765</b>                         | <b>2,834,364</b>            | <b>1,736,908</b>                         | <b>1,781,267</b>                         | <b>1,799,404</b>                         |

Continued on next page

**Table 2.1.1: Budgeted expenses for Outcome 1 (continued)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>Outcome 1:</b>   |  |                             |  |  |  |
| <b>Program 1.7: Adjustment to the Military Rehabilitation and Compensation Acts Liability Provision - Income Support and Compensation</b>           |  |                             |  |  |  |
| Administered Expenses   |  |                             |  |  |  |
| Expenses not requiring appropriation in the Budget year   | 2,269,100                                | 560,500                     | 552,800                                  | 621,000                                  | 694,100                                  |
| <b>Total expenses for program 1.7</b>   | <b>2,269,100</b>                         | <b>560,500</b>              | <b>552,800</b>                           | <b>621,000</b>                           | <b>694,100</b>                           |
| <b>Outcome 1 Totals by appropriation type</b>   |  |                             |  |  |  |
| Administered Expenses   |  |                             |  |  |  |
| Ordinary annual services (Appropriation Bill No. 1)   | 42,082                                   | 67,390                      | 69,221                                   | 73,219                                   | 80,795                                   |
| Special Appropriations  | 6,181,604                                | 7,140,139                   | 6,067,476                                | 5,982,096                                | 5,895,393                                |
| Special Account   | 543                                      | 600                         | 480                                      | 500                                      | 455                                      |
| Expenses not requiring appropriation in the Budget year <sup>(a)</sup>  | 2,269,100                                | 560,500                     | 552,800                                  | 621,000                                  | 694,100                                  |
| <b>Administered total</b>   | <b>8,493,329</b>                         | <b>7,768,629</b>            | <b>6,689,977</b>                         | <b>6,676,815</b>                         | <b>6,670,743</b>                         |
| Departmental Expenses   |  |                             |  |  |  |
| Departmental appropriation  | 268,466                                  | 357,929                     | 290,847                                  | 253,538                                  | 255,554                                  |
| S74 External Revenue <sup>(b)</sup>   | 6,100                                    | 7,493                       | 6,576                                    | 6,683                                    | 6,785                                    |
| Special Accounts  | 50,208                                   | 51,607                      | 57,649                                   | 63,825                                   | 70,746                                   |
| Expenses not requiring appropriation in the Budget year <sup>(c)</sup>  | 14,646                                   | 18,617                      | 14,912                                   | 11,154                                   | 8,098                                    |
| <b>Departmental total</b>   | <b>339,420</b>                           | <b>435,646</b>              | <b>369,984</b>                           | <b>335,200</b>                           | <b>341,183</b>                           |
| <b>Total expenses for Outcome 1</b>   | <b>8,832,749</b>                         | <b>8,204,275</b>            | <b>7,059,961</b>                         | <b>7,012,015</b>                         | <b>7,011,926</b>                         |
| <b>Movement of administered funds</b>   |  |                             |  |  |  |
|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
| Outcome 1   |  |                             |  |  |  |
| Program 1.4: Assistance and Other Compensation for Veterans and Dependants - Advocacy Grants and Support (Enhanced Employment Support for Veterans) | (1,192)                                  | 1,192                       | -  | -  | -  |
| <b>Total movement of administered funds</b>   | <b>(1,192)</b>                           | <b>1,192</b>                | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Average Staffing Level (number)</b>  |  |                             |  |  |  |
|   | 2021-22<br>1,292                         | 2022-23<br>1,818            |  |  |  |

(a) Administered expenses not requiring appropriation in the Budget year are made up of estimated movement in the liability provision for the Military Compensation Scheme.

(b) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(c) Expenses not requiring appropriation in the Budget year are made up of depreciation expenses, amortisation expenses, and audit fees.

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

**Table 2.1.2: Program components of Outcome 1**

**Program 1.1: Veterans' Income Support and Allowances**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Special Appropriations:                |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i> |  |                             |  |  |  |
| Income support pensions                | 1,814,704                                | 1,734,736                   | 1,751,007                                | 1,701,008                                | 1,674,898                                |
| Other allowances                       | 63,675                                   | 7,772                       | 6,955                                    | 7,274                                    | 7,627                                    |
| <b>Total program expenses</b>          | <b>1,878,379</b>                         | <b>1,742,508</b>            | <b>1,757,962</b>                         | <b>1,708,282</b>                         | <b>1,682,525</b>                         |

**Program 1.2: Veterans' Disability Support**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| Annual Administered Expenses:                               |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)      |  |                             |  |  |  |
| Medical examinations, fares and<br>expenses                 | 7,080                                    | 20,393                      | 21,270                                   | 21,691                                   | 21,972                                   |
| Vehicle Assistance Scheme                                   | 542                                      | 733                         | 771                                      | 787                                      | 792                                      |
| Special Appropriations:                                     |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i>                      |  |                             |  |  |  |
| Disability pensions   | 1,527,513                                | 1,560,880                   | 1,603,834                                | 1,606,791                                | 1,614,177                                |
| Loss of earnings  | 91                                       | 434                         | 483                                      | 492                                      | 495                                      |
| Recreation transport allowance                              | 891                                      | 820                         | 857                                      | 877                                      | 882                                      |
| <i>Treatment Benefits (Special Access)<br/>    Act 2019</i> |  |                             |  |  |  |
| Southeast Asia Treaty Organisation<br>pharmacy supplement   | 11                                       | 11                          | 11                                       | 11                                       | 10                                       |
| <b>Total program expenses</b>                               | <b>1,536,128</b>                         | <b>1,583,271</b>            | <b>1,627,226</b>                         | <b>1,630,649</b>                         | <b>1,638,328</b>                         |

**Program 1.3: Assistance to Defence Widow/ers and Dependants**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Special Appropriations:                |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i> |  |                             |  |  |  |
| War & Defence Widows pension           | 1,084,593                                | 1,010,643                   | 980,815                                  | 901,371                                  | 822,372                                  |
| <b>Total program expenses</b>          | <b>1,084,593</b>                         | <b>1,010,643</b>            | <b>980,815</b>                           | <b>901,371</b>                           | <b>822,372</b>                           |

**Program 1.4: Assistance and Other Compensation for Veterans and Dependants**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| Annual Administered Expenses:   |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)                |  |                             |  |  |  |
| Compensation and Legal Expenses                                       | 114                                      | 1,847                       | 1,927                                    | 1,969                                    | 1,992                                    |
| Discretionary Payments  | 39                                       | 419                         | 445                                      | 453                                      | 459                                      |
| Advocacy Grants and Support   | 7,827                                    | 10,771                      | 6,328                                    | 6,413                                    | 6,493                                    |
| Veterans' Access to Community<br>Information                          | 1,634                                    | 1,596                       | 1,660                                    | 1,688                                    | 1,711                                    |
| Special Appropriations:   |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i>                                |  |                             |  |  |  |
| Funeral benefits  | 4,853                                    | 3,673                       | 3,168                                    | 2,729                                    | 2,351                                    |
| Prisoners of War in Europe  | 1,163                                    | 832                         | 651                                      | 509                                      | 397                                      |
| Compensation payments for British<br>Commonwealth and Allied veterans | 143                                      | 160                         | 140                                      | 140                                      | 140                                      |
| <i>Compensation (Japanese Internment)<br/>Act 2001</i>                |  |                             |  |  |  |
| Prisoners of War in Japan   | 25                                       | 25                          | 25                                       | 25                                       | 25                                       |
| <i>Papua New Guinea (Members of the<br/>Forces Benefits) Act 1957</i> |  |                             |  |  |  |
| PNG pensions  | 21                                       | 28                          | 28                                       | 28                                       | 28                                       |
| <i>Defence Service Homes Act 1918</i>                                 |  |                             |  |  |  |
| Interest subsidy  | 207                                      | 274                         | 244                                      | 222                                      | 222                                      |
| <b>Total program expenses</b>   | <b>16,026</b>                            | <b>19,625</b>               | <b>14,616</b>                            | <b>14,176</b>                            | <b>13,818</b>                            |

**Program 1.5: Veterans' Children Education Scheme**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| Annual Administered Expenses:                         |  |                             |  |  |  |
| Ordinary annual service<br>(Appropriation Bill No. 1) |  |                             |  |  |  |
| Veterans' Children Education<br>Scheme                | 14,338                                   | 17,718                      | 19,650                                   | 20,070                                   | 20,196                                   |
| <b>Total program expenses</b>                         | <b>14,338</b>                            | <b>17,718</b>               | <b>19,650</b>                            | <b>20,070</b>                            | <b>20,196</b>                            |

**Program 1.6: Military Rehabilitation and Compensation Acts Payments - Income Support and Compensation**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Annual Administered Expenses:  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1 & 3)                               |  |                             |  |  |  |
| Other income support and<br>compensation-related payments -<br>DRCA                      | 1,412                                    | 3,076                       | 3,371                                    | 3,483                                    | 3,586                                    |
| Other income support and<br>compensation-related payments -<br>MRCA                      | 9,096                                    | 10,837                      | 13,799                                   | 16,665                                   | 23,594                                   |
| Special Appropriations:  |  |                             |  |  |  |
| <i>Safety, Rehabilitation and<br/>Compensation (Defence-related<br/>Claims) Act 1988</i> |  |                             |  |  |  |
| Permanent impairment   | 205,301                                  | 462,448                     | 138,571                                  | 141,793                                  | 142,657                                  |
| Benefits for eligible dependants   | 28,522                                   | 30,176                      | 33,931                                   | 35,461                                   | 35,851                                   |
| Incapacity payments  | 85,397                                   | 236,826                     | 185,871                                  | 190,977                                  | 192,139                                  |
| Medical examinations   | 3,175                                    | 2,379                       | 2,381                                    | 2,432                                    | 2,463                                    |
| Death payments   | 4,152                                    | 4,968                       | 5,598                                    | 5,839                                    | 5,902                                    |
| Other income support and<br>compensation-related payments                                | 838                                      | 368                         | 405                                      | 414                                      | 416                                      |
| <i>Military Rehabilitation and<br/>Compensation Act 2004</i>                             |  |                             |  |  |  |
| Permanent impairment   | 1,001,240                                | 1,539,353                   | 816,735                                  | 834,655                                  | 839,740                                  |
| Benefits for eligible dependants   | 20,821                                   | 31,950                      | 36,315                                   | 37,113                                   | 37,338                                   |
| Income maintenance payments  | 308,347                                  | 491,448                     | 478,138                                  | 490,165                                  | 493,206                                  |
| Medical examinations   | 25,738                                   | 19,309                      | 20,617                                   | 21,050                                   | 21,323                                   |
| Other income support and<br>compensation-related payments                                | 183                                      | 626                         | 696                                      | 720                                      | 734                                      |
| Special Accounts:  |  |                             |  |  |  |
| Military death claim compensation  | 543                                      | 600                         | 480                                      | 500                                      | 455                                      |
| <b>Total program expenses</b>  | <b>1,694,765</b>                         | <b>2,834,364</b>            | <b>1,736,908</b>                         | <b>1,781,267</b>                         | <b>1,799,404</b>                         |

**Program 1.7: Adjustment to the Military Rehabilitation and Compensation Acts Liability Provision - Income Support and Compensation**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Administered Expenses:                                     |  |                             |  |  |  |
| Expenses not requiring appropriation<br>in the Budget year | 2,269,100                                | 560,500                     | 552,800                                  | 621,000                                  | 694,100                                  |
| <b>Total program expenses</b>                              | <b>2,269,100</b>                         | <b>560,500</b>              | <b>552,800</b>                           | <b>621,000</b>                           | <b>694,100</b>                           |

**Table 2.1.3: Performance criteria for Outcome 1**

Table 2.1.3 details the performance measures for each program associated with Outcome 1. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of the October 2022-23 Budget measures that have created new programs or materially changed existing programs are provided.

|   |   |                                     |
|---|---|-------------------------------------|
| <b>Outcome 1</b> – Maintain and enhance the financial wellbeing and self-sufficiency of eligible persons and their dependants through access to income support, compensation and other support services, including advice and information about entitlements.   |   |                                     |
| <b>Program 1.1 - Deliver veterans' income support and allowances</b><br>To deliver means-tested income support pensions and other allowances to eligible veterans and dependants under the Veterans' Entitlements Act 1986. Income support provides a regular means-tested payment for eligible veterans and their dependants with limited means. |   |                                     |
| <b>Key Activities</b>   | <ul style="list-style-type: none"> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Provide income and financial support and compensation payments to eligible veterans and families.</li> </ul> |                                     |
| <b>Year</b>   | <b>Performance measures</b>   | <b>Expected Performance Results</b> |
| Prior year<br>2021-22   | Timeliness: The percentage of claims processed within 30 days   | 68%                                 |
|   | Timeliness: The percentage of change of circumstances processed within 10 days  | 44%                                 |
|   | Quality: Correctness rate of new claims   | 97%                                 |
|   | Quality: Correctness rate of change of circumstances  | 99%                                 |
|   | Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements   | 68%                                 |

Continued on next page

| Year                         | Performance measures  | Planned Performance Results  |
|------------------------------|---|--|
| Budget Year<br>2022-23       | Timeliness: The percentage of claims processed within 30 days   | Percentage is the same or greater than previous year                                 |
|                              | Timeliness: The percentage of change of circumstances processed within 10 days  | Percentage is the same or greater than previous year for Pensioner Initiated Reviews |
|                              | Quality: Correctness rate of new claims   | > 95%  |
|                              | Quality: Correctness rate of change of circumstances  | > 95%  |
|                              | Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements | ≥ 80%  |
| Forward Estimates<br>2023-26 | As per 2022-23  | As per 2022-23   |



|   |  |  |
|---|--|--|
| <b>Program 1.2 - Deliver veterans' disability support</b><br>This program provides compensation in the form of disability compensation payments and ancillary benefits to eligible veterans for the tangible effects of war or defence service. |  |  |
| <b>Key Activities (a)</b>   | <ul style="list-style-type: none"> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Provide disability support and compensation payments to eligible veterans.</li> </ul> |  |
| <b>Year</b>   | <b>Performance measures</b>  | <b>Expected Performance Results</b>  |
| Prior year<br>2021-22   | Timeliness: The percentage of claims processed within 100 days<br><br>Quality: Correctness rate<br><br>Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements   | 22%<br><br>97%<br><br>56%  |
| <b>Year</b>   | <b>Performance measures</b>  | <b>Planned Performance Results</b>   |
| Budget Year<br>2022-23  | Timeliness: The percentage of claims processed within 100 days<br><br>Quality: Correctness rate<br><br>Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements   | Percentage is the same or greater than previous year<br><br>> 95%<br><br>≥ 80% |
| Forward Estimates<br>2023-26  | As per 2022-23   | As per 2022-23   |

(a) Refers to updated key activities since the 2021-22 Corporate Plan.

| <b>Program 1.3 - Deliver assistance to Defence widow/ers and their dependants</b>   |  |  |
|---|--|--|
| <p>The war widow/ers pension is part of a compensation package provided in recognition of the special circumstances and to compensate a widowed partner of a veteran, where there was a connection between the veteran's death and service. Eligible children are also provided with financial support.</p> |  |  |
| <b>Key Activities (a)</b>   | <ul style="list-style-type: none"> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Engage with ex-service organisations and representatives of veterans and families to deliver support and services, which respond to their needs.</li> <li>• Provide income and financial support and compensation payments to eligible dependants.</li> </ul> |  |
| <b>Year</b>   | <b>Performance measures</b>  | <b>Expected Performance Results</b>  |
| Prior year<br>2021-22   | <p>Timeliness: The percentage of claims processed within 30 days</p> <p>Quality: Correctness rate</p> <p>Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements</p>   | <p>52%</p> <p>98%</p> <p>68%</p>   |
| <b>Year</b>   | <b>Performance measures</b>  | <b>Planned Performance Results</b>   |
| Budget Year<br>2022-23  | <p>Timeliness: The percentage of claims processed within 30 days</p> <p>Quality: Correctness rate</p> <p>Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements</p>   | <p>Percentage is the same or greater than previous year</p> <p>&gt; 95%</p> <p>≥ 80%</p> |
| Forward Estimates<br>2023-26  | As per 2022-23   | As per 2022-23   |

(a) Refers to updated key activities since the 2021-22 Corporate Plan.

**Program 1.4 - Deliver assistance and other compensation for veterans and dependants**

This program delivers other allowances and assistance to eligible veterans and dependants under the VEA and related legislation, including home insurance, funeral benefits, prisoner of war ex gratia payments, and payments on behalf of Commonwealth and allied countries. Assistance is also provided to the ex-service community via Building Excellence in Support and Training grants and the Advocacy Training and Development Program.

**Key Activities**

- Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.
- Engage with ex-service organisations and representatives of veterans and families to deliver support and services, which respond to their needs.
- Provide income and financial support and compensation payments to eligible veterans and families.
- Enable veterans and families to access housing-related support via Defence Home Ownership Assistance Scheme and Defence Service Homes Insurance.

| Year                         | Performance measures  | Expected Performance Results  |
|------------------------------|---|---|
| Prior year<br>2021-22        | <b>Funeral Benefits:</b> Timeliness: The percentage of claims processed within 10 days<br><br>Quality: Correctness rate<br><br>Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements<br><br><b>Defence Service Homes Insurance:</b> Policyholder satisfaction: The percentage of policyholders satisfied with the service provided when their claim for damage to their home has been finalised | 74%<br><br>97%<br><br>78%<br><br>88%  |
| Year                         | Performance measures  | Planned Performance Results   |
| Budget Year<br>2022-23       | <b>Funeral Benefits:</b> Timeliness: The percentage of claims processed within 10 days<br><br>Quality: Correctness rate<br><br>Client satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements<br><br><b>Defence Service Homes Insurance:</b> Policyholder satisfaction: The percentage of policyholders satisfied with the service provided when their claim for damage to their home has been finalised | Percentage is the same or greater than previous year<br><br>> 95%<br><br>≥ 80%<br><br>> 90% |
| Forward Estimates<br>2023-26 | As per 2022-23  | As per 2022-23  |

|  |   |  |
|--|---|--|
| <b>Program 1.5 - Deliver the Veterans' Children Education Scheme and the Military Rehabilitation and Compensation Act Education and Training Scheme</b>  |   |  |
| <p>Under the Veterans' Children Education Scheme and the Military Rehabilitation and Compensation Act Education and Training Scheme, education allowances are paid to eligible children of ADF members who have died or been severely injured as a result of service. The schemes provide financial assistance, student support services, guidance and counselling for eligible students undertaking primary, secondary and tertiary full-time study within Australia.</p> |   |  |
| <b>Key Activities (a)</b>  | <ul style="list-style-type: none"> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Provide eligible children of veterans and families with financial assistance and support to access to education and skills development.</li> </ul> |  |
| <b>Year</b>  | <b>Performance measures</b>   | <b>Expected Performance Results</b>  |
| Prior year 2021-22   | <p>Timeliness: The percentage of claims processed within 28 days</p> <p>Quality: Correctness rate</p> <p>Client satisfaction: Percentage of responses to the annual Education Schemes Satisfaction Survey indicating that students thought the support provided helped them reach their academic potential</p>  | <p>42%</p> <p>100%</p> <p>81%</p>  |
| <b>Year</b>  | <b>Performance measures</b>   | <b>Planned Performance Results</b>   |
| Budget Year 2022-23  | <p>Timeliness: The percentage of claims processed within 28 days</p> <p>Quality: Correctness rate</p> <p>Client satisfaction: Percentage of responses to the annual Education Schemes Satisfaction Survey indicating that students thought the support provided helped them reach their academic potential</p>  | <p>Percentage is the same or greater than previous year</p> <p>&gt; 95%</p> <p>≥ 75%</p> |
| Forward Estimates 2023-26  | As per 2022-23  | As per 2022-23   |

(a) Refers to updated key activities since the 2021-22 Corporate Plan.

**Program 1.6 - Deliver income support and compensation under DRCA and MRCA**

This program provides compensation to eligible veterans and dependants under the DRCA, the MRCA and related legislation. The DRCA (and MRCA for injuries since 1 July 2004) provides coverage for injured ADF members to support their return to health, work and independence. There is also compensation for eligible dependants, and MRCA health care and other ancillary benefits.

**Key Activities**

- Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.
- Engage with ex-service organisations and representatives of veterans and families to deliver support and services, which respond to their needs.
- Provide income and financial support and compensation payments to eligible veterans and families.

| Year                  | Performance measures  | Expected Performance Results |
|-----------------------|---|------------------------------|
| Prior year<br>2021-22 | Timeliness: The percentage of DRCA liability claims processed (determined) within 100 days            | 16%                          |
|                       | Timeliness: The percentage of DRCA permanent impairment claims processed (determined) within 100 days | 27%                          |
|                       | Timeliness: The percentage of DRCA incapacity claims processed (determined) within 50 days            | 54%                          |
|                       | Quality: Correctness rate of DRCA liability claims  | 90%                          |
|                       | Quality: Correctness rate of DRCA permanent impairment claims   | 95%                          |
|                       | Quality: Correctness rate of DRCA incapacity claims   | 93%                          |
|                       | Timeliness: The percentage of MRCA liability claims processed (determined) within 90 days             | 26%                          |
|                       | Timeliness: The percentage of MRCA permanent impairment claims processed (determined) within 90 days  | 16%                          |
|                       | Timeliness: The percentage of MRCA incapacity claims processed (determined) within 50 days            | 53%                          |
|                       | Quality: Correctness rate of MRCA liability claims  | 90%                          |
|                       | Quality: Correctness rate of MRCA permanent impairment claims   | 78%                          |

Continued on next page

|                           |  |  |
|---------------------------|--|--|
|                           | <p>Quality: Correctness rate of MRCA incapacity claims</p> <p>Client Satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements</p>  | <p>95%</p> <p>49%</p>  |
| <b>Year</b>               | <b>Performance measures</b>  | <b>Planned Performance Results</b>   |
| Budget Year 2022-23       | <p>Timeliness: The percentage of DRCA liability claims processed (determined) within 100 days</p> <p>Timeliness: The percentage of DRCA permanent impairment claims processed (determined) within 100 days</p> <p>Timeliness: The percentage of DRCA incapacity claims processed (determined) within 50 days</p> <p>Quality: Correctness rate of DRCA liability claims</p> <p>Quality: Correctness rate of DRCA permanent impairment claims</p> <p>Quality: Correctness rate of DRCA incapacity claims</p> <p>Timeliness: The percentage of MRCA liability claims processed (determined) within 90 days</p> <p>Timeliness: The percentage of MRCA permanent impairment claims processed (determined) within 90 days</p> <p>Timeliness: The percentage of MRCA incapacity claims processed (determined) within 50 days</p> <p>Quality: Correctness rate of MRCA liability claims</p> <p>Quality: Correctness rate of MRCA permanent impairment claims</p> <p>Quality: Correctness rate of MRCA incapacity claims</p> <p>Client Satisfaction: The percentage of clients satisfied with the level of customer service they received when accessing their entitlements</p> | <p>Percentage is the same or greater than previous year</p> <p>Percentage is the same or greater than previous year</p> <p>Percentage is the same or greater than previous year</p> <p>&gt; 95%</p> <p>&gt; 95%</p> <p>&gt; 95%</p> <p>Percentage is the same or greater than previous year</p> <p>Percentage is the same or greater than previous year</p> <p>Percentage is the same or greater than previous year</p> <p>&gt; 95%</p> <p>&gt; 95%</p> <p>&gt; 95%</p> <p>≥ 80%</p> |
| Forward Estimates 2023-26 | As per 2022-23   | As per 2022-23   |

## 2.2 Budgeted expenses and performance for Outcome 2

**Outcome 2: Maintain and enhance the physical wellbeing and quality of life of eligible persons and their dependants through health and other care services that promote early intervention, prevention and treatment, including advice and information about health service entitlements.**

### Linked programs

|  |
|--|
| <b>Department of Health and Aged Care</b>  |
| <b>Programs</b> <ul style="list-style-type: none"> <li>• Program 1.4 – Health Workforce</li> <li>• Program 1.9 – Immunisation</li> <li>• Program 2.1 – Medical Benefits</li> <li>• Program 2.3 – Pharmaceutical Benefits</li> <li>• Program 2.5 – Dental Services</li> <li>• Program 3.2 – Aged Care Services</li> </ul> |
| <b>Services Australia</b>  |
| <b>Programs</b> <ul style="list-style-type: none"> <li>• Program 1.1 – Services to the Community – Social Security and Welfare</li> <li>• Program 1.2 – Services to the Community - Health</li> </ul>  |
| <b>The Treasury</b>  |
| <b>Programs</b> <ul style="list-style-type: none"> <li>• Program 1.9 – National Partnership Payments to the States</li> </ul>  |
| <b>Contribution to Outcome 2 made by linked programs</b><br>DVA works closely with other Commonwealth entities to ensure that health and community programs for veterans align with the mainstream health system, and to realise effective delivery of health and community services to the veteran community.           |

## Budgeted expenses for Outcome 2

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as Administered and Departmental funding sources.

**Table 2.2.1: Budgeted expenses for Outcome 2**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>Outcome 2:</b>  |  |                             |  |  |  |
| <b>Program 2.1: General Medical Consultations and Services</b> |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Special Appropriations   | 659,161                                  | 710,242                     | 705,498                                  | 698,523                                  | 682,686                                  |
| <b>Total expenses for program 2.1</b>                          | <b>659,161</b>                           | <b>710,242</b>              | <b>705,498</b>                           | <b>698,523</b>                           | <b>682,686</b>                           |
| <b>Program 2.2: Veterans' Hospital Services</b>                |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Special Appropriations   | 1,033,964                                | 1,046,876                   | 1,062,027                                | 1,068,089                                | 1,074,228                                |
| <b>Total expenses for program 2.2</b>                          | <b>1,033,964</b>                         | <b>1,046,876</b>            | <b>1,062,027</b>                         | <b>1,068,089</b>                         | <b>1,074,228</b>                         |
| <b>Program 2.3: Veterans' Pharmaceuticals Benefits</b>         |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Special Appropriations   | 313,602                                  | 379,419                     | 341,003                                  | 342,884                                  | 343,162                                  |
| <b>Total expenses for program 2.3</b>                          | <b>313,602</b>                           | <b>379,419</b>              | <b>341,003</b>                           | <b>342,884</b>                           | <b>343,162</b>                           |

Continued on next page



**Table 2.2.1: Budgeted expenses for Outcome 2 (continued)**

|  | 2021-22<br>Estimated<br>actual | 2022-23<br>Budget | 2023-24<br>Forward<br>estimate | 2024-25<br>Forward<br>estimate | 2025-26<br>Forward<br>estimate |
|--|--------------------------------|-------------------|--------------------------------|--------------------------------|--------------------------------|
| <b>Outcome 2:</b>  | \$'000                         | \$'000            | \$'000                         | \$'000                         | \$'000                         |
| <b>Program 2.4: Veterans' Community Care and Support</b>   |                                |                   |                                |                                |                                |
| Administered Expenses  |                                |                   |                                |                                |                                |
| Ordinary annual services<br>(Appropriation Bill No. 1)   | 16,740                         | 51,044            | 25,087                         | 19,216                         | 14,854                         |
| Special Appropriations   | 838,901                        | 857,361           | 772,594                        | 851,715                        | 896,513                        |
| <b>Total expenses for program 2.4</b>  | <b>855,641</b>                 | <b>908,405</b>    | <b>797,681</b>                 | <b>870,931</b>                 | <b>911,367</b>                 |
| <b>Program 2.5: Veterans' Counselling and Other Health Services</b>                                |                                |                   |                                |                                |                                |
| Administered Expenses  |                                |                   |                                |                                |                                |
| Ordinary annual services<br>(Appropriation Bill No. 1)   | 4,558                          | 8,196             | 9,002                          | 10,357                         | 4,729                          |
| Special Appropriations   | 680,324                        | 796,993           | 846,869                        | 880,970                        | 891,735                        |
| <b>Total expenses for program 2.5</b>  | <b>684,882</b>                 | <b>805,189</b>    | <b>855,871</b>                 | <b>891,327</b>                 | <b>896,464</b>                 |
| <b>Program 2.6: Military Rehabilitation and Compensation Acts - Health and Other Care Services</b> |                                |                   |                                |                                |                                |
| Administered Expenses  |                                |                   |                                |                                |                                |
| Ordinary annual services<br>(Appropriation Bill No. 1)   | 1,685                          | 2,819             | 2,923                          | 2,991                          | 3,087                          |
| Special Appropriations   | 286,620                        | 402,729           | 418,862                        | 454,942                        | 486,813                        |
| <b>Total expenses for program 2.6</b>  | <b>288,305</b>                 | <b>405,548</b>    | <b>421,785</b>                 | <b>457,933</b>                 | <b>489,900</b>                 |

Continued on next page

**Table 2.2.1: Budgeted expenses for Outcome 2 (continued)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>Outcome 2:</b>  |  |                             |  |  |  |
| <b>Program 2.7: Adjustment to the Military Rehabilitation and Compensation Acts Liability Provision - Health and Other Care Services</b> |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Expenses not requiring appropriation in the Budget year <sup>(a)</sup>   | 8,830,300                                | 1,404,300                   | 1,425,400                                | 1,453,800                                | 1,503,700                                |
| <b>Total expenses for program 2.7</b>  | <b>8,830,300</b>                         | <b>1,404,300</b>            | <b>1,425,400</b>                         | <b>1,453,800</b>                         | <b>1,503,700</b>                         |
| <b>Outcome 2 Totals by appropriation type</b>  |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Ordinary annual services (Appropriation Bill No. 1)  | 22,983                                   | 62,059                      | 37,012                                   | 32,564                                   | 22,670                                   |
| Special Appropriations   | 3,812,572                                | 4,193,620                   | 4,146,853                                | 4,297,123                                | 4,375,137                                |
| Expenses not requiring appropriation in the Budget year <sup>(a)</sup>   | 8,830,300                                | 1,404,300                   | 1,425,400                                | 1,453,800                                | 1,503,700                                |
| <b>Administered total</b>  | <b>12,665,855</b>                        | <b>5,659,979</b>            | <b>5,609,265</b>                         | <b>5,783,487</b>                         | <b>5,901,507</b>                         |
| Departmental Expenses  |  |                             |  |  |  |
| Departmental appropriation   | 150,113                                  | 134,872                     | 109,595                                  | 95,536                                   | 96,295                                   |
| S74 External Revenue <sup>(b)</sup>  | 1,874                                    | 468                         | 468                                      | 468                                      | 388                                      |
| Expenses not requiring appropriation in the Budget year <sup>(c)</sup>   | 8,189                                    | 7,015                       | 5,619                                    | 4,203                                    | 3,051                                    |
| <b>Departmental total</b>  | <b>160,176</b>                           | <b>142,355</b>              | <b>115,682</b>                           | <b>100,207</b>                           | <b>99,734</b>                            |
| <b>Total expenses for Outcome 2</b>  | <b>12,826,031</b>                        | <b>5,802,334</b>            | <b>5,724,947</b>                         | <b>5,883,694</b>                         | <b>6,001,241</b>                         |
| <b>Movement of administered funds between years</b>  |  |                             |  |  |  |
|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
| Outcome 2  |  |                             |  |  |  |
| Program 2.4: Veterans' Community Care and Support - Veterans' and Families' Hubs   | (2,970)                                  | 2,970                       |  |  |  |
| Program 2.4: Veterans' Community Care and Support - Veteran Wellbeing Grant  | (10,000)                                 | 10,000                      | -  | -  | -  |
| <b>Total movement of administered funds</b>  | <b>(12,970)</b>                          | <b>12,970</b>               | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Average Staffing Level (number)</b>   | 562                                      | 677                         |  |  |  |

(a) Administered expenses not requiring appropriation in the Budget year are made up of estimated movement in the liability provision for the Military Compensation Scheme.

(b) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(c) Expenses not requiring appropriation in the Budget year are made up of depreciation expenses, amortisation expenses, and audit fees.

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

**Table 2.2.2: Program components of Outcome 2****Program 2.1: General Medical Consultations and Services**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Special Appropriations:                |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i> |  |                             |  |  |  |
| GP consultations                       | 108,187                                  | 105,396                     | 105,855                                  | 105,043                                  | 105,292                                  |
| Specialist consultations               | 112,472                                  | 108,294                     | 108,438                                  | 107,308                                  | 108,002                                  |
| Medical services                       | 377,291                                  | 411,556                     | 405,731                                  | 398,903                                  | 380,989                                  |
| Dental                                 | 61,211                                   | 84,996                      | 85,474                                   | 87,269                                   | 88,403                                   |
| <b>Total program expenses</b>          | <b>659,161</b>                           | <b>710,242</b>              | <b>705,498</b>                           | <b>698,523</b>                           | <b>682,686</b>                           |

**Program 2.2: Veterans' Hospital Services**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Special Appropriations:                |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i> |  |                             |  |  |  |
| Public hospitals                       | 427,629                                  | 407,283                     | 401,454                                  | 394,569                                  | 393,043                                  |
| Private hospitals                      | 600,830                                  | 630,623                     | 652,079                                  | 665,789                                  | 674,451                                  |
| Nursing homes (Prisoners of War)       | 5,505                                    | 8,970                       | 8,494                                    | 7,731                                    | 6,734                                    |
| <b>Total program expenses</b>          | <b>1,033,964</b>                         | <b>1,046,876</b>            | <b>1,062,027</b>                         | <b>1,068,089</b>                         | <b>1,074,228</b>                         |

**Program 2.3: Veterans' Pharmaceuticals Benefits**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Special Appropriations:                |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i> |  |                             |  |  |  |
| Pharmaceutical services                | 313,602                                  | 379,419                     | 341,003                                  | 342,884                                  | 343,162                                  |
| <b>Total program expenses</b>          | <b>313,602</b>                           | <b>379,419</b>              | <b>341,003</b>                           | <b>342,884</b>                           | <b>343,162</b>                           |

**Program 2.4: Veterans' Community Care and Support**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| Annual Administered Expenses:   |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)                |  |                             |  |  |  |
| Grants-In-Aid   | 137                                      | 145                         | 845                                      | 845                                      | 395                                      |
| Veteran Wellbeing Grant   | -  | 25,602                      | 6,184                                    | 3,770                                    | 3,759                                    |
| Veteran and Community Grants  | 2,371                                    | -                           | -  | -  | -  |
| Supporting Younger Veterans<br>Grants Program                         | 987                                      | -                           | -  | -  | -  |
| Veterans' and Families' Hubs  | 10,941                                   | 21,120                      | 13,780                                   | 11,755                                   | 10,700                                   |
| Psychiatry Training Program   | 2,304                                    | 1,579                       | 1,635                                    | -  | -  |
| Supporting Invictus Australia   | -  | 2,598                       | 2,643                                    | 2,846                                    | -  |
| Special Appropriations:   |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i>                                |  |                             |  |  |  |
| Residential care  | 617,046                                  | 552,757                     | 468,468                                  | 541,360                                  | 582,583                                  |
| Community nursing   | 127,226                                  | 166,675                     | 161,292                                  | 164,772                                  | 166,915                                  |
| Veterans' Home Care   | 86,528                                   | 126,874                     | 131,296                                  | 133,767                                  | 134,980                                  |
| In-home respite   | 7,399                                    | 9,649                       | 10,095                                   | 10,362                                   | 10,486                                   |
| Carer and volunteer support   | 702                                      | 1,401                       | 1,438                                    | 1,449                                    | 1,544                                    |
| <i>Public Governance, Performance and<br/>Accountability Act 2013</i> |  |                             |  |  |  |
| Section 77 Repayments   | -  | 5                           | 5  | 5  | 5  |
| <b>Total program expenses</b>   | <b>855,641</b>                           | <b>908,405</b>              | <b>797,681</b>                           | <b>870,931</b>                           | <b>911,367</b>                           |

**Program 2.5: Veterans' Counselling and Other Health Services**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Annual Administered Expenses:  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)   |  |                             |  |  |  |
| Counselling support & children's<br>assistance   | 502                                      | 965                         | 827                                      | 847                                      | 929                                      |
| Kookaburra kids  | 1,399                                    | 3,700                       | 4,504                                    | 5,761                                    | -  |
| Compensation and legal expenses  | -  | 64                          | 67                                       | 68                                       | 69                                       |
| Veterans' Vocational Rehabilitation<br>Scheme  | 326                                      | 365                         | 395                                      | 405                                      | 408                                      |
| Health & medical research  | 2,158                                    | 2,923                       | 3,023                                    | 3,086                                    | 3,126                                    |
| Wellbeing and Support Program (VEA<br>component)   | 173                                      | 179                         | 186                                      | 190                                      | 197                                      |
| Special Appropriations:  |  |                             |  |  |  |
| <i>Veterans' Entitlements Act 1986</i>   |  |                             |  |  |  |
| Travel for treatment   | 122,068                                  | 189,093                     | 196,134                                  | 200,253                                  | 202,855                                  |
| Subsistence  | 6,040                                    | 7,448                       | 8,045                                    | 8,220                                    | 8,271                                    |
| Open Arms  | 111,636                                  | 115,643                     | 124,767                                  | 127,414                                  | 129,070                                  |
| Non-institutional care - services  | 248,503                                  | 263,613                     | 290,965                                  | 313,098                                  | 316,582                                  |
| Non-institutional care - products  | 49,749                                   | 46,880                      | 50,537                                   | 51,646                                   | 51,960                                   |
| Rehabilitation appliances  | 128,497                                  | 149,896                     | 150,864                                  | 154,215                                  | 156,214                                  |
| Psychiatric Assistance Dogs  | -  | 2,744                       | 3,218                                    | 3,638                                    | 4,066                                    |
| Health treatment for British<br>Commonwealth and Allied veterans   | 3,696                                    | 5,522                       | 5,618                                    | 5,507                                    | 5,577                                    |
| <i>Australian Participants in British<br/>Nuclear Tests and British<br/>Commonwealth Occupation Force<br/>(Treatment) Act 2006</i> |  |                             |  |  |  |
| Nuclear test health care payments  | 8,530                                    | 11,733                      | 12,300                                   | 12,558                                   | 12,719                                   |
| <i>Treatment Benefits Act (Special<br/>Access) 2019</i>  |  |                             |  |  |  |
| Health Care for Southeast Asia<br>Treaty Organisation personnel  | 1,605                                    | 4,421                       | 4,421                                    | 4,421                                    | 4,421                                    |
| <b>Total program expenses</b>  | <b>684,882</b>                           | <b>805,189</b>              | <b>855,871</b>                           | <b>891,327</b>                           | <b>896,464</b>                           |

**Program 2.6: Military Rehabilitation and Compensation Acts - Health and Other Care Services**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Annual Administered Expenses:  |  |                             |  |  |  |
| Ordinary annual services (Appropriation Bill No. 1)                              |  |                             |  |  |  |
| Wellbeing and Support Program (DRCA component)                                   | 655                                      | 563                         | 585                                      | 599                                      | 618                                      |
| Wellbeing and Support Program (MRCA component)                                   | 1,030                                    | 2,256                       | 2,338                                    | 2,392                                    | 2,469                                    |
| Special Appropriations:  |  |                             |  |  |  |
| <i>Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988</i> |  |                             |  |  |  |
| Medical services   | 6,415                                    | 29,596                      | 31,475                                   | 32,133                                   | 32,549                                   |
| Rehabilitation services  | 11,387                                   | 13,255                      | 13,616                                   | 13,756                                   | 13,952                                   |
| Other services   | 22,944                                   | 23,778                      | 27,953                                   | 32,259                                   | 37,884                                   |
| Psychiatric Assistance Dogs  | -  | 348                         | 394                                      | 442                                      | 492                                      |
| <i>Military Rehabilitation and Compensation Act 2004</i>                         |  |                             |  |  |  |
| Medical services   | 167,595                                  | 236,470                     | 237,777                                  | 242,768                                  | 245,923                                  |
| Rehabilitation services  | 54,554                                   | 69,510                      | 69,222                                   | 84,850                                   | 93,124                                   |
| Other services   | 23,725                                   | 28,509                      | 36,997                                   | 47,132                                   | 61,104                                   |
| Psychiatric Assistance Dogs  | -  | 1,263                       | 1,428                                    | 1,602                                    | 1,785                                    |
| <b>Total program expenses</b>  | <b>288,305</b>                           | <b>405,548</b>              | <b>421,785</b>                           | <b>457,933</b>                           | <b>489,900</b>                           |

**Program 2.7: Adjustment to the Military Rehabilitation and Compensation Acts Liability Provision - Health and Other Care Services**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| Administered Expenses:                                  |  |                             |  |  |  |
| Expenses not requiring appropriation in the Budget year | 8,830,300                                | 1,404,300                   | 1,425,400                                | 1,453,800                                | 1,503,700                                |
| <b>Total program expenses</b>                           | <b>8,830,300</b>                         | <b>1,404,300</b>            | <b>1,425,400</b>                         | <b>1,453,800</b>                         | <b>1,503,700</b>                         |

**Table 2.2.3: Performance measures for Outcome 2**

Table 2.2.3 details the performance measures for each program associated with Outcome 2. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of the October 2022-23 Budget measures that have created new programs or materially changed existing programs are provided.

|  |   |                                     |
|--|---|-------------------------------------|
| <b>Outcome 2</b> – Maintain and enhance the physical wellbeing and quality of life of eligible persons and their dependants through health and other care services that promote early intervention, prevention and treatment, including advice and information about health service entitlements.  |   |                                     |
| <b>Program 2.1 – Provide general medical consultations and services</b>  |   |                                     |
| DVA has arrangements in place with medical and allied health practitioners in both the public and private sectors to deliver a comprehensive range of services throughout Australia, provided in hospitals, in providers' rooms and in the homes of veterans and families. To ensure that eligible veterans and dependants are able to access necessary services, DVA will either pay for travel to the nearest service provider or pay a provider to travel to other locations to provide services to eligible veterans and dependants. |   |                                     |
| <b>Key Activities</b>  | <ul style="list-style-type: none"> <li>• Work with a range of medical, dental, hearing and allied health providers throughout Australia to ensure veterans and families have access to a comprehensive range of health services.</li> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Monitor the Provider Engagement Framework for ongoing effectiveness of our engagement and communication activities with DVA's health providers.</li> </ul> <p>Proactively drive continuous improvement building on the strong foundations provided under the framework, with a focus on enabling DVA and providers to deliver effective programs that enhance the wellbeing of veterans and families.</p> |                                     |
| <b>Year</b>  | <b>Performance measures</b>   | <b>Expected Performance Results</b> |
| Prior year<br>2021-22  | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality   | 99.94%                              |
| <b>Year</b>  | <b>Performance measures</b>   | <b>Planned Performance Results</b>  |
| Budget Year<br>2022-23   | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality   | ≥ 99%                               |
| Forward Estimates<br>2023-26   | As per 2022-23  | As per 2022-23                      |

|   |  |                                     |
|---|--|-------------------------------------|
| <b>Program 2.2 - Provide access to veterans' hospital services</b><br>This program provides access to inpatient and outpatient hospital services for eligible veterans through arrangements with private hospitals, day procedure centres and mental health hospitals, as well as all public hospitals operated by the state and territory governments. |  |                                     |
| <b>Key Activities</b>   | <ul style="list-style-type: none"> <li>• Make arrangements with public and private hospital service providers throughout Australia to ensure veterans and families have access to a comprehensive range of services.</li> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Monitor the Provider Engagement Framework for ongoing effectiveness of our engagement and communication activities with DVA's health providers.</li> </ul> Proactively drive continuous improvement building on the strong foundations provided under the framework, with a focus on enabling DVA and providers to deliver effective programs that enhance the wellbeing of veterans and families. |                                     |
| <b>Year</b>   | <b>Performance measures</b>  | <b>Expected Performance Results</b> |
| Prior year 2021-22  | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality  | 99.89%                              |
| <b>Year</b>   | <b>Performance measures</b>  | <b>Planned Performance Results</b>  |
| Budget Year 2022-23   | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality  | ≥ 99%                               |
| Forward Estimates 2023-26   | As per 2022-23   | As per 2022-23                      |



|  |  |                                     |
|--|--|-------------------------------------|
| <b>Program 2.3 - Provide access to veterans' pharmaceutical benefits</b><br>The Repatriation Pharmaceutical Benefits Scheme provides clients with access to a comprehensive range of pharmaceuticals and wound dressings for the treatment of their health care needs, including items available to the broader Australian community under the Pharmaceutical Benefits Scheme. |  |                                     |
| <b>Key Activities (a)</b>  | <ul style="list-style-type: none"> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Provide eligible veterans with access to a broader range of medicines and wound care items at a concession rate.</li> </ul> |                                     |
| <b>Year</b>  | <b>Performance measures</b>  | <b>Expected Performance Results</b> |
| Prior year 2021-22   | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality  | 99.99%                              |
| <b>Year</b>  | <b>Performance measures</b>  | <b>Planned Performance Results</b>  |
| Budget Year 2022-23  | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality  | ≥ 99%                               |
| Forward Estimates 2023-26  | As per 2022-23   | As per 2022-23                      |

(a) Refers to updated key activities since the 2021-22 Corporate Plan.

|  |   |                                     |
|--|---|-------------------------------------|
| <b>Program 2.4 - Provide access to veterans' community care and support</b><br>DVA manages community support and residential aged care programs for clients, including the Veterans' Home Care program and the Community Nursing program, which aim to support people to remain independent in their homes and improve their quality of life and health. This program also provides subsidies and supplements for DVA clients living in residential care facilities. |   |                                     |
| <b>Key Activities (a)</b>  | <ul style="list-style-type: none"> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Provide a range of care and support in the home to assist eligible veterans and families to remain independent for longer.</li> <li>• Monitor the Provider Engagement Framework for ongoing effectiveness of our engagement and communication activities with DVA's health providers.<br/>Proactively drive continuous improvement building on the strong foundations provided under the framework, with a focus on enabling DVA and providers to deliver effective programs that enhance the wellbeing of veterans and families.</li> </ul> |                                     |
| <b>Year</b>  | <b>Performance measures</b>   | <b>Expected Performance Results</b> |
| Prior year 2021-22   | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality   | 99.58%                              |
| <b>Year</b>  | <b>Performance measures</b>   | <b>Planned Performance Results</b>  |
| Budget Year 2022-23  | Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality   | ≥ 99%                               |
| Forward Estimates 2023-26  | As per 2022-23  | As per 2022-23                      |

(a) Refers to updated key activities since the 2021-22 Corporate Plan.

| <b>Program 2.5 - Provide veterans' counselling and other health services</b><br>This program provides a wide range of mental and allied health care services, including counselling and referral services for veterans and families. The program also supports eligible veterans and families with funding for aids and appliances, and travel for treatment. |   |                              |
|---|---|------------------------------|
| <b>Key Activities</b>   | <ul style="list-style-type: none"> <li>• Provide veterans and families with access to mental health care services, including primary prevention through counselling and complex care coordination.</li> <li>• Support veterans with travel for treatment and provide access to aids, appliances and modifications to support independent living.</li> <li>• Provide veterans with access to allied health services, including access to telehealth services.</li> <li>• Provide access to Open Arms including individual and family counselling, after-hours counselling, group program interventions, and peer support.</li> </ul> |                              |
| Year  | Performance measures  | Expected Performance Results |
| Prior year<br>2021-22   | <b>Access to Services</b><br>Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality  | 99.45%                       |
|   | <b>Travel</b><br>Timeliness: Target percentage of claims for reimbursement processed within 28 days   | 99.66%                       |
|   | Client satisfaction: Degree of complaints about arranged travel relative to the quantity of bookings  | 0.01%                        |
|   | <b>Open Arms – Veterans &amp; Families Counselling (Open Arms)</b><br>Percentage of clients allocated to an Open Arms clinician within two weeks of initial intake  | 87%                          |
|   | Client satisfaction   | 89%                          |

Continued on next page

| Year                            | Performance measures  | Planned Performance Results  |
|---------------------------------|---|--|
| Budget Year<br>2022-23          | <p><b>Access to Services</b><br/>Quality of service: The proportion of clients accessing services against the total number of clients who have registered a complaint in relation to unmet access and/or quality</p> <p><b>Travel</b><br/>Timeliness: Target percentage of claims for reimbursement processed within 28 days</p> <p>Quality of Service: Degree of complaints about arranged travel relative to the quantity of bookings</p> <p><b>Open Arms – Veterans &amp; Families Counselling (Open Arms)</b><br/>Percentage of clients allocated to an Open Arms clinician within two weeks of initial intake</p> <p>Client Satisfaction</p> | <p>≥ 99%</p> <p>≥ 95%</p> <p>≥ 99%</p> <p>&gt; 65%</p> <p>&gt; 80%</p> |
| Forward<br>Estimates<br>2023-26 | As per 2022-23  | As per 2022-23   |

(a) Refers to updated key activities since the 2021-22 Corporate Plan.

|   |   |                                     |
|---|---|-------------------------------------|
| <b>Program 2.6 - Provide access to health, rehabilitation and other care services under DRCA and MRCA</b><br>DVA arranges for the provision of rehabilitation, medical and other related services under the DRCA, the MRCA and related legislation. The services include payment for medical treatment, rehabilitation services, attendant care and household services. |   |                                     |
| <b>Key Activities</b>   | <ul style="list-style-type: none"> <li>• Make it easier for veterans and families to access the right information, services and support by continuing to improve and enhance systems and processes.</li> <li>• Provide veterans with access to medical management, psychosocial and vocational rehabilitation programs and support for employment.</li> </ul> |                                     |
| <b>Year</b>   | <b>Performance measures</b>   | <b>Expected Performance Results</b> |
| Prior year<br>2021-22   | Timeliness: The percentage of rehabilitation assessments that were made within 30 days of referral for assessment<br><br>Quality: Percentage of clients where rehabilitation goals were met or exceeded<br><br>Client satisfaction: An annual survey of client satisfaction with the rehabilitation program   | 88%<br><br>73%<br><br>81%           |
| <b>Year</b>   | <b>Performance measures</b>   | <b>Planned Performance Results</b>  |
| Budget Year<br>2022-23  | Timeliness: The percentage of rehabilitation assessments that were made within 30 days of referral for assessment<br><br>Quality: Percentage of clients where rehabilitation goals were met or exceeded<br><br>Client satisfaction: An annual survey of client satisfaction with the rehabilitation program   | ≥ 75%<br><br>≥ 75%<br><br>≥ 75%     |
| Forward Estimates<br>2023-26  | As per 2022-23  | As per 2022-23                      |

## 2.3 Budgeted expenses and performance for Outcome 3

**Outcome 3: Acknowledgement and commemoration of those who served Australia and its allies in wars, conflicts and peace operations through promoting recognition of service and sacrifice, preservation of Australia's wartime heritage, and official commemorations.**

### Budgeted expenses for Outcome 3

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as Administered and Departmental funding sources.

**Table 2.3.1: Budgeted expenses for Outcome 3**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>Program 3.1: War Graves</b>  |  |                             |  |  |  |
| Administered Expenses   |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)                    | 22,946                                   | 28,364                      | 26,492                                   | 26,462                                   | 26,626                                   |
| Special Accounts  | 64                                       | 20                          | 35                                       | 45                                       | 45                                       |
| Expenses not requiring appropriation in<br>the Budget year <sup>(b)</sup> | 3,512                                    | 2,879                       | 2,879                                    | 2,581                                    | 1,431                                    |
| <b>Total expenses for program 3.1</b>                                     | <b>26,522</b>                            | <b>31,263</b>               | <b>29,406</b>                            | <b>29,088</b>                            | <b>28,102</b>                            |
| <b>Program 3.2: Commemorative Activities</b>                              |  |                             |  |  |  |
| Administered Expenses   |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)                    | 15,983                                   | 33,392                      | 24,132                                   | 19,585                                   | 19,900                                   |
| <b>Total expenses for program 3.2</b>                                     | <b>15,983</b>                            | <b>33,392</b>               | <b>24,132</b>                            | <b>19,585</b>                            | <b>19,900</b>                            |

Continued on next page

**Table 2.3.1: Budgeted expenses for Outcome 3 (continued)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>Outcome 3:</b>  |  |                             |  |  |  |
| <b>Outcome 3 Totals by appropriation type</b>                                    |  |                             |  |  |  |
| Administered Expenses  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)                           | 38,929                                   | 61,756                      | 50,624                                   | 46,047                                   | 46,526                                   |
| Special accounts   | 64                                       | 20                          | 35                                       | 45                                       | 45                                       |
| Expenses not requiring appropriation in<br>the Budget year <sup>(b)</sup>        | 3,512                                    | 2,879                       | 2,879                                    | 2,581                                    | 1,431                                    |
| <b>Administered total</b>  | <b>42,505</b>                            | <b>64,655</b>               | <b>53,538</b>                            | <b>48,673</b>                            | <b>48,002</b>                            |
| Departmental Expenses  |  |                             |  |  |  |
| Departmental appropriation   | 23,525                                   | 25,937                      | 21,076                                   | 18,372                                   | 18,518                                   |
| S74 External Revenue <sup>(a)</sup>  | 306                                      | 32                          | 49                                       | 58                                       | 58                                       |
| Expenses not requiring appropriation in<br>the Budget year <sup>(b)</sup>        | 1,283                                    | 1,349                       | 1,081                                    | 808                                      | 587                                      |
| <b>Departmental total</b>  | <b>25,114</b>                            | <b>27,318</b>               | <b>22,206</b>                            | <b>19,238</b>                            | <b>19,163</b>                            |
| <b>Total expenses for Outcome 3</b>  | <b>67,619</b>                            | <b>91,973</b>               | <b>75,744</b>                            | <b>67,911</b>                            | <b>67,165</b>                            |
| <b>Movement of administered funds<br/>between years</b>                          | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
| Outcome 3  |  |                             |  |  |  |
| Program 3.2: Veterans' Commemorative<br>Activities - Supporting the Kokoda Track | (5,809)                                  | 5,809                       | -  | -  | -  |
| <b>Total movement of administered funds</b>                                      | <b>(5,809)</b>                           | <b>5,809</b>                | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Average Staffing Level (number)</b>   | 2021-22<br>110                           | 2022-23<br>122              |  |  |  |

(a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) Expenses not requiring appropriation in the Budget year are made up of depreciation expenses, amortisation expenses, and audit fees.

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

**Table 2.3.2: Program components of Outcome 3**

**Program 3.1: War Graves**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Annual Administered Expenses:                              |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)     |  |                             |  |  |  |
| War graves care & maintenance                              | 22,189                                   | 27,123                      | 25,155                                   | 25,097                                   | 25,253                                   |
| War graves refurbishment,<br>reconstruction & relocation   | 757                                      | 1,236                       | 1,332                                    | 1,360                                    | 1,368                                    |
| Compensation and legal expenses                            | -  | 5                           | 5  | 5  | 5  |
| Special Account Expenses:                                  |  |                             |  |  |  |
| Services for Other Entities and Trust<br>Moneys            | 64                                       | 20                          | 35                                       | 45                                       | 45                                       |
| Expenses not requiring appropriation in the<br>Budget year | 3,512                                    | 2,879                       | 2,879                                    | 2,581                                    | 1,431                                    |
| <b>Total program expenses</b>                              | <b>26,522</b>                            | <b>31,263</b>               | <b>29,406</b>                            | <b>29,088</b>                            | <b>28,102</b>                            |

**Program 3.2: Commemorative Activities**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| Annual Administered Expenses:  |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)   |  |                             |  |  |  |
| Veterans' commemorative activities   | 9,991                                    | 27,224                      | 17,831                                   | 16,085                                   | 16,400                                   |
| Saluting Their Service   | 3,500                                    | 3,500                       | 3,500                                    | 3,500                                    | 3,500                                    |
| <i>Australian Veterans' Recognition<br/>(Putting Veterans and Their Families<br/>First) Act 2019</i> | 2,492                                    | 2,668                       | 2,801                                    | -  | -  |
| <b>Total program expenses</b>  | <b>15,983</b>                            | <b>33,392</b>               | <b>24,132</b>                            | <b>19,585</b>                            | <b>19,900</b>                            |



**Table 2.3.3: Performance measures for Outcome 3**

Table 2.3.3 details the performance measures for each program associated with Outcome 3. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of the October 2022-23 Budget measures that have created new programs or materially changed existing programs are provided.

|   |   |  |
|---|---|--|
| <b>Outcome 3</b> – Acknowledgement and commemoration of those who served Australia and its allies in wars, conflicts and peace operations through promoting recognition of service and sacrifice, preservation of Australia's wartime heritage, and official commemorations.  |   |  |
| <b>Program 3.1 - Provide and maintain war graves</b><br>This program acknowledges and commemorates veterans' service and sacrifice, and promotes an increased understanding of Australia's wartime history. To meet the Australian Government's commitment, the Office of Australian War Graves cares for and maintains official commemorations and sites of collective official commemoration to the standards set by the Commonwealth War Graves Commission (CWGC). |   |  |
| <b>Key Activities</b>   | <ul style="list-style-type: none"> <li>Provide and maintain war cemeteries, war plots, gardens of remembrance and memorials to the missing and other individual official commemorations for those eligible veterans who have died as a result of their service to Australia in wars, conflicts and peace operations.</li> </ul> |  |
| <b>Year</b>   | <b>Performance measures</b>   | <b>Expected Performance Results</b>                  |
| Prior year 2021-22  | 95% of official commemorations are inspected at least once annually to ensure they continue to meet the CWGC standards  | Not able to report                                   |
|   | Percentage of official commemorations that meet the CWGC standard is the same or higher than previous year  | Not able to report                                   |
| <b>Year</b>   | <b>Performance measures</b>   | <b>Planned Performance Results</b>                   |
| Budget Year 2022-23   | 95% of official commemorations are inspected at least once annually to ensure they continue to meet the CWGC standards  | ≥ 95%  |
|   | Percentage of official commemorations that meet the CWGC standard compared to the previous year   | Percentage is the same or greater than previous year |
| Forward Estimates 2023-26   | As per 2022-23  | As per 2022-23                                       |

|   |   |   |
|---|---|---|
| <b>Program 3.2 - Deliver commemorative activities</b><br>Commemorative activities are delivered to enable the community to better understand, acknowledge and commemorate the service and sacrifice of the men and women who have served Australia in wars, conflicts and peace operations. |   |   |
| <b>Key Activities (a)</b>   | <ul style="list-style-type: none"> <li>Deliver domestic and international commemorative events to enable the community to better understand, acknowledge and commemorate the service and sacrifice of those who have served Australia in wars, conflicts and peace operations.</li> </ul> |   |
| <b>Year</b>   | <b>Performance measures</b>   | <b>Expected Performance Results</b>   |
| Prior year<br>2021-22   | Commemorative event quality:<br>Commemorative events are conducted to commemorate veterans' service in a dignified, solemn and respectful manner  | Achieved  |
| <b>Year</b>   | <b>Performance measures</b>   | <b>Planned Performance Results</b>  |
| Budget Year<br>2022-23  | Commemorative event quality:<br>Commemorative events are conducted to commemorate veterans' service in a dignified, solemn and respectful manner  | The number of discrete complaints is less than 1% of the estimated audience for any one event |
| Forward Estimates<br>2023-26  | As per 2022-23  | As per 2022-23  |

(a) Refers to updated key activities since the 2021-22 Corporate Plan.

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022-23 budget year, including the impact of budget measures and resourcing on financial statements.

### 3.1 Budgeted financial statements

#### 3.1.1 Differences in entity resourcing and financial statements

There are differences between entity resourcing and the financial statements. These differences are caused by the accounting treatment for the departmental capital budget that was implemented under net cost of services through Operation Sunlight.

#### 3.1.2 Analysis of budgeted financial statements

The budgeted financial statements are shown at two levels and reflect the financial results of the two reporting entities: Department of Veterans' Affairs (DVA), and Defence Service Homes Insurance Scheme (DSHIS).

#### Departmental (DVA)

The budgeted DVA and DSHIS financial statements form the basis of the financial statements that will appear in the organisation's Annual Report, and input into the whole-of-government accounts. The budgeted financial statements are prepared on an accrual basis in accordance with the Australian Equivalents to International Financial Reporting Standards (AEIFRS).

DVA is budgeting for a breakeven operating result before depreciation and amortisation expense in 2022-23.

#### Departmental (DSHIS)

DSHIS is budgeting for a breakeven operating result before depreciation and amortisation expense in 2022-23. Revenue for 2022-23 is expected to be \$51.6 million and consists of \$51.5 million of own-source income and \$0.1 million of revenue from government, an increase of \$1.6 million from 2021-22. This increase is primarily driven by the sale of goods and services (net premium revenue) which is expected to increase from \$46.0 million in 2021-22 to \$47.5 million in the 2022-23 financial year.

#### Administered statements

The Department will administer \$11.5 billion of administered expense in the 2022-23 financial year, excluding movement in the Military Compensation Scheme Liability provisions.

## 3.2 BUDGETED FINANCIAL STATEMENTS TABLES

**Table 3.1a: Departmental comprehensive income statement (DVA) (showing net cost of services) (for the period ended 30 June)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>EXPENSES</b>   |  |                             |  |  |  |
| Employee benefits   | 237,366                                  | 288,519                     | 294,163                                  | 280,727                                  | 286,326                                  |
| Suppliers   | 188,290                                  | 227,719                     | 123,962                                  | 84,234                                   | 82,261                                   |
| Depreciation and amortisation   | 44,699                                   | 47,840                      | 42,624                                   | 36,723                                   | 32,458                                   |
| Insurance claims  | 41,927                                   | 39,845                      | 46,087                                   | 52,087                                   | 58,156                                   |
| Other expenses  | 2,752                                    | 1,396                       | 1,036                                    | 874                                      | 879                                      |
| <b>Total expenses</b>   | <b>515,034</b>                           | <b>605,319</b>              | <b>507,872</b>                           | <b>454,645</b>                           | <b>460,080</b>                           |
| <b>LESS:</b>  |  |                             |  |  |  |
| <b>OWN-SOURCE INCOME</b>  |  |                             |  |  |  |
| <b>Own-source revenue</b>   |  |                             |  |  |  |
| Net premium revenue   | 45,961                                   | 47,524                      | 53,566                                   | 59,389                                   | 65,922                                   |
| Rendering of services   | 9,113                                    | 7,913                       | 7,013                                    | 7,130                                    | 7,231                                    |
| Other revenue   | 3,821                                    | 3,978                       | 3,978                                    | 4,331                                    | 4,639                                    |
| <b>Total own-source revenue</b>   | <b>58,895</b>                            | <b>59,415</b>               | <b>64,557</b>                            | <b>70,850</b>                            | <b>77,792</b>                            |
| <b>Gains</b>  |  |                             |  |  |  |
| Resources received free of charge   | 935                                      | 845                         | 845                                      | 845                                      | 845                                      |
| <b>Total gains</b>  | <b>935</b>                               | <b>845</b>                  | <b>845</b>                               | <b>845</b>                               | <b>845</b>                               |
| <b>Total own-source income</b>  | <b>59,830</b>                            | <b>60,260</b>               | <b>65,402</b>                            | <b>71,695</b>                            | <b>78,637</b>                            |
| <b>Net cost of/(contribution by) services</b>                               | <b>455,204</b>                           | <b>545,059</b>              | <b>442,470</b>                           | <b>382,950</b>                           | <b>381,443</b>                           |
| Revenue from Government   | 404,658                                  | 519,281                     | 422,535                                  | 369,065                                  | 372,469                                  |
| <b>Surplus/(deficit) attributable to the Australian Government</b>          | <b>(50,546)</b>                          | <b>(25,778)</b>             | <b>(19,935)</b>                          | <b>(13,885)</b>                          | <b>(8,974)</b>                           |
| <b>Total comprehensive income attributable to the Australian Government</b> | <b>(50,546)</b>                          | <b>(25,778)</b>             | <b>(19,935)</b>                          | <b>(13,885)</b>                          | <b>(8,974)</b>                           |

Continued on next page

**Table 3.1a: Departmental comprehensive income statement (DVA) (showing net cost of services) (for the period ended 30 June) (continued)****Note: Impact of net cash appropriation arrangements**

|  | 2021-22<br>\$'000 | 2022-23<br>\$'000 | 2023-24<br>\$'000 | 2024-25<br>\$'000 | 2025-26<br>\$'000 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|
| <b>Total comprehensive income attributable to the Australian Government</b>  | (50,546)          | (25,778)          | (19,935)          | (13,885)          | (8,974)           |
| Depreciation/amortisation expenses previously funded through revenue appropriation <sup>(a)</sup>  | 23,183            | 26,136            | 20,767            | 15,320            | 10,891            |
| Depreciation/amortisation expenses for ROU <sup>(b)</sup>  | 21,516            | 21,704            | 21,857            | 21,404            | 21,567            |
| Principal repayments on leased assets  | (20,312)          | (22,062)          | (22,689)          | (22,839)          | (23,484)          |
| <b>Total comprehensive income/(loss) excluding depreciation/amortisation expenses previously funded through revenue appropriations, depreciation on ROU, principal repayments on leased assets</b> | <b>(26,159)</b>   | <b>-</b>          | <b>-</b>          | <b>-</b>          | <b>-</b>          |

Prepared on Australian Accounting Standards basis.

(a) From 2010-11, the Government introduced net cash appropriation arrangements where Bill 1 revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Bill 1 equity appropriations. For information regarding DCBs, please refer to Table 3.2.5 Departmental Capital Budget Statement.

(b) Applies leases under AASB 16 Leases.

**Table 3.2a: Budgeted departmental balance sheet (DVA) (as at 30 June)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>ASSETS</b>                             |  |                             |  |  |  |
| <b>Financial assets</b>                   |  |                             |  |  |  |
| Cash and cash equivalents                 | 11,309                                   | 8,318                       | 9,691                                    | 10,897                                   | 12,119                                   |
| Trade and other receivables               | 72,842                                   | 75,322                      | 77,382                                   | 78,108                                   | 80,979                                   |
| Appropriation receivables                 | 44,819                                   | 36,204                      | 26,900                                   | 25,978                                   | 26,116                                   |
| Investments                               | 54,876                                   | 53,640                      | 51,288                                   | 51,288                                   | 48,674                                   |
| <b>Total financial assets</b>             | <b>183,846</b>                           | <b>173,484</b>              | <b>165,261</b>                           | <b>166,271</b>                           | <b>167,888</b>                           |
| <b>Non-financial assets</b>               |  |                             |  |  |  |
| Land and buildings                        | 103,182                                  | 133,216                     | 115,497                                  | 101,694                                  | 90,549                                   |
| Infrastructure, plant and equipment       | 249                                      | 200                         | 163                                      | 184                                      | 207                                      |
| Intangibles                               | 59,818                                   | 51,606                      | 44,457                                   | 41,221                                   | 42,458                                   |
| Other non-financial assets                | 3,534                                    | 2,349                       | 2,346                                    | 2,346                                    | 2,348                                    |
| <b>Total non-financial assets</b>         | <b>166,783</b>                           | <b>187,371</b>              | <b>162,463</b>                           | <b>145,445</b>                           | <b>135,562</b>                           |
| <b>Total assets</b>                       | <b>350,629</b>                           | <b>360,855</b>              | <b>327,724</b>                           | <b>311,716</b>                           | <b>303,450</b>                           |
| <b>LIABILITIES</b>                        |  |                             |  |  |  |
| <b>Payables</b>                           |  |                             |  |  |  |
| Suppliers                                 | 49,814                                   | 38,986                      | 31,903                                   | 32,640                                   | 31,555                                   |
| Other payables                            | 41,189                                   | 44,424                      | 47,518                                   | 47,614                                   | 50,529                                   |
| <b>Total payables</b>                     | <b>91,003</b>                            | <b>83,410</b>               | <b>79,421</b>                            | <b>80,254</b>                            | <b>82,084</b>                            |
| <b>Interest bearing liabilities</b>       |  |                             |  |  |  |
| Leases                                    | 79,906                                   | 110,126                     | 90,012                                   | 72,785                                   | 56,105                                   |
| <b>Total interest bearing liabilities</b> | <b>79,906</b>                            | <b>110,126</b>              | <b>90,012</b>                            | <b>72,785</b>                            | <b>56,105</b>                            |
| <b>Provisions</b>                         |  |                             |  |  |  |
| Employee provisions                       | 73,151                                   | 74,392                      | 71,280                                   | 72,559                                   | 73,847                                   |
| Other provisions                          | 68,197                                   | 64,004                      | 62,879                                   | 61,777                                   | 60,279                                   |
| <b>Total provisions</b>                   | <b>141,348</b>                           | <b>138,396</b>              | <b>134,159</b>                           | <b>134,336</b>                           | <b>134,126</b>                           |
| <b>Total liabilities</b>                  | <b>312,257</b>                           | <b>331,932</b>              | <b>303,592</b>                           | <b>287,375</b>                           | <b>272,315</b>                           |
| <b>Net assets</b>                         | <b>38,372</b>                            | <b>28,923</b>               | <b>24,132</b>                            | <b>24,341</b>                            | <b>31,135</b>                            |
| <b>EQUITY*</b>                            |  |                             |  |  |  |
| Contributed equity                        | 361,217                                  | 378,546                     | 393,690                                  | 407,784                                  | 423,552                                  |
| Asset revaluation reserve                 | 17,409                                   | 17,409                      | 17,409                                   | 17,409                                   | 17,409                                   |
| Retained surplus (accumulated deficit)    | (340,254)                                | (367,032)                   | (386,967)                                | (400,852)                                | (409,826)                                |
| <b>Total equity</b>                       | <b>38,372</b>                            | <b>28,923</b>               | <b>24,132</b>                            | <b>24,341</b>                            | <b>31,135</b>                            |

Prepared on Australian Accounting Standards basis.

\*'Equity' is the residual interest in assets after the deduction of liabilities.

**Table 3.3a: Budgeted departmental statement of cash flows (DVA) (for the period ended 30 June)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>OPERATING ACTIVITIES</b>   |  |                             |  |  |  |
| <b>Cash received</b>  |  |                             |  |  |  |
| Appropriations  | 428,137                                  | 537,002                     | 441,080                                  | 369,987                                  | 372,331                                  |
| Sale of goods and rendering of services                             | 64,497                                   | 54,660                      | 60,187                                   | 67,387                                   | 71,940                                   |
| Net GST received  | 11,545                                   | 7,921                       | 8,512                                    | 8,136                                    | 8,136                                    |
| Other   | 18,116                                   | 3,654                       | 3,744                                    | 4,331                                    | 4,639                                    |
| <b>Total cash received</b>  | <b>522,295</b>                           | <b>603,237</b>              | <b>513,523</b>                           | <b>449,841</b>                           | <b>457,046</b>                           |
| <b>Cash used</b>  |  |                             |  |  |  |
| Employees   | 230,167                                  | 285,466                     | 295,421                                  | 280,838                                  | 283,962                                  |
| Suppliers   | 193,808                                  | 245,374                     | 138,725                                  | 90,788                                   | 90,639                                   |
| Interest payments on lease liability                                | 879                                      | 1,046                       | 1,036                                    | 874                                      | 879                                      |
| Other   | 72,111                                   | 54,080                      | 56,631                                   | 53,297                                   | 59,473                                   |
| <b>Total cash used</b>  | <b>496,965</b>                           | <b>585,966</b>              | <b>491,813</b>                           | <b>425,797</b>                           | <b>434,953</b>                           |
| <b>Net cash from/(used by) operating activities</b>                 | <b>25,330</b>                            | <b>17,271</b>               | <b>21,710</b>                            | <b>24,044</b>                            | <b>22,093</b>                            |
| <b>INVESTING ACTIVITIES</b>   |  |                             |  |  |  |
| <b>Cash received</b>  |  |                             |  |  |  |
| Proceeds from sales of non-financial assets                         | -  | 1,000                       | -  | -  | -  |
| Investments realised  | 50,635                                   | 53,640                      | 51,288                                   | 51,288                                   | 48,674                                   |
| <b>Total cash received</b>  | <b>50,635</b>                            | <b>54,640</b>               | <b>51,288</b>                            | <b>51,288</b>                            | <b>48,674</b>                            |
| <b>Cash used</b>  |  |                             |  |  |  |
| Purchase of property, plant and equipment, and intangibles          | 16,816                                   | 17,764                      | 15,144                                   | 14,094                                   | 15,768                                   |
| Purchase of investments   | 53,510                                   | 52,404                      | 48,936                                   | 51,288                                   | 46,060                                   |
| <b>Total cash used</b>  | <b>70,326</b>                            | <b>70,168</b>               | <b>64,080</b>                            | <b>65,382</b>                            | <b>61,828</b>                            |
| <b>Net cash from/(used by) investing activities</b>                 | <b>(19,691)</b>                          | <b>(15,528)</b>             | <b>(12,792)</b>                          | <b>(14,094)</b>                          | <b>(13,154)</b>                          |
| <b>FINANCING ACTIVITIES</b>   |  |                             |  |  |  |
| <b>Cash received</b>  |  |                             |  |  |  |
| Contributed equity  | 16,032                                   | 17,329                      | 15,144                                   | 14,094                                   | 15,768                                   |
| <b>Total cash received</b>  | <b>16,032</b>                            | <b>17,329</b>               | <b>15,144</b>                            | <b>14,094</b>                            | <b>15,768</b>                            |
| <b>Cash used</b>  |  |                             |  |  |  |
| Lease liability - principal payments                                | 20,312                                   | 22,063                      | 22,689                                   | 22,839                                   | 23,485                                   |
| <b>Total cash used</b>  | <b>20,312</b>                            | <b>22,063</b>               | <b>22,689</b>                            | <b>22,839</b>                            | <b>23,485</b>                            |
| <b>Net cash from/(used by) financing activities</b>                 | <b>(4,280)</b>                           | <b>(4,734)</b>              | <b>(7,545)</b>                           | <b>(8,745)</b>                           | <b>(7,717)</b>                           |
| <b>Net increase/(decrease) in cash held</b>                         | <b>1,359</b>                             | <b>(2,991)</b>              | <b>1,373</b>                             | <b>1,205</b>                             | <b>1,222</b>                             |
| Cash and cash equivalents at the beginning of the reporting period  | 9,950                                    | 11,309                      | 8,318                                    | 9,691                                    | 10,896                                   |
| <b>Cash and cash equivalents at the end of the reporting period</b> | <b>11,309</b>                            | <b>8,318</b>                | <b>9,691</b>                             | <b>10,896</b>                            | <b>12,118</b>                            |

Prepared on Australian Accounting Standards basis.

**Table 3.1b: Departmental comprehensive income statement (DSHIS) (showing net cost of services) (for the period ended 30 June)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>EXPENSES</b>  |  |                             |  |  |  |
| Employee benefits  | 4,293                                    | 5,269                       | 5,795                                    | 6,375                                    | 7,012                                    |
| Suppliers  | 3,988                                    | 6,493                       | 5,767                                    | 5,363                                    | 5,578                                    |
| Insurance claims   | 41,927                                   | 39,845                      | 46,087                                   | 52,087                                   | 58,156                                   |
| <b>Total expenses</b>  | <b>50,208</b>                            | <b>51,607</b>               | <b>57,649</b>                            | <b>63,825</b>                            | <b>70,746</b>                            |
| <b>LESS:</b>   |  |                             |  |  |  |
| <b>OWN-SOURCE INCOME</b>   |  |                             |  |  |  |
| <b>Own-source revenue</b>  |  |                             |  |  |  |
| Net premium revenue  | 45,961                                   | 47,524                      | 53,566                                   | 59,389                                   | 65,922                                   |
| Other revenue  | 3,821                                    | 3,898                       | 3,898                                    | 4,251                                    | 4,639                                    |
| <b>Total own-source revenue</b>  | <b>49,782</b>                            | <b>51,422</b>               | <b>57,464</b>                            | <b>63,640</b>                            | <b>70,561</b>                            |
| <b>Gains</b>   |  |                             |  |  |  |
| Resources received free of charge  | 65                                       | 65                          | 65                                       | 65                                       | 65                                       |
| <b>Total gains</b>   | <b>65</b>                                | <b>65</b>                   | <b>65</b>                                | <b>65</b>                                | <b>65</b>                                |
| <b>Total own-source income</b>   | <b>49,847</b>                            | <b>51,487</b>               | <b>57,529</b>                            | <b>63,705</b>                            | <b>70,626</b>                            |
| <b>Net cost of/(contribution by) services</b>                                      | <b>361</b>                               | <b>120</b>                  | <b>120</b>                               | <b>120</b>                               | <b>120</b>                               |
| Revenue from Government  | 120                                      | 120                         | 120                                      | 120                                      | 120                                      |
| <b>Surplus/(deficit) attributable to the Australian Government</b>                 | <b>(241)</b>                             | <b>-</b>                    | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Total comprehensive income/(loss) attributable to the Australian Government</b> | <b>(241)</b>                             | <b>-</b>                    | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |

**Note: Reconciliation of comprehensive income attributable to the agency**

|  | 2021-22<br>\$'000 | 2022-23<br>\$'000 | 2023-24<br>\$'000 | 2024-25<br>\$'000 | 2025-26<br>\$'000 |
|--|-------------------|-------------------|-------------------|-------------------|-------------------|
| <b>Total comprehensive income/(loss) attributable to the Australian Government</b> | <b>(241)</b>      | <b>-</b>          | <b>-</b>          | <b>-</b>          | <b>-</b>          |
| Plus non-appropriated expenses:  |                   |                   |                   |                   |                   |
| Depreciation and amortisation expenses   | -                 | -                 | -                 | -                 | -                 |
| <b>Total comprehensive income attributable to the agency</b>                       | <b>(241)</b>      | <b>-</b>          | <b>-</b>          | <b>-</b>          | <b>-</b>          |

Prepared on Australian Accounting Standards basis.



**Table 3.2b: Budgeted departmental balance sheet (DSHIS) (as at 30 June)**

|                                   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|-----------------------------------|--|-----------------------------|--|--|--|
| <b>ASSETS</b>                     |  |                             |  |  |  |
| <b>Financial assets</b>           |  |                             |  |  |  |
| Cash and cash equivalents         | 8,540                                    | 4,631                       | 4,725                                    | 4,819                                    | 4,916                                    |
| Trade and other receivables       | 65,962                                   | 68,411                      | 71,147                                   | 71,733                                   | 74,602                                   |
| Investments                       | 54,876                                   | 53,640                      | 51,288                                   | 51,288                                   | 48,674                                   |
| <b>Total financial assets</b>     | <b>129,378</b>                           | <b>126,682</b>              | <b>127,160</b>                           | <b>127,840</b>                           | <b>128,192</b>                           |
| <b>Non-financial assets</b>       |  |                             |  |  |  |
| Other non-financial assets        | 20                                       | 30                          | 30                                       | 30                                       | 30                                       |
| <b>Total non-financial assets</b> | <b>20</b>                                | <b>30</b>                   | <b>30</b>                                | <b>30</b>                                | <b>30</b>                                |
| <b>Total assets</b>               | <b>129,398</b>                           | <b>126,712</b>              | <b>127,190</b>                           | <b>127,870</b>                           | <b>128,222</b>                           |
| <b>LIABILITIES</b>                |  |                             |  |  |  |
| <b>Payables</b>                   |  |                             |  |  |  |
| Suppliers                         | 8,187                                    | 8,328                       | 8,495                                    | 8,665                                    | 8,838                                    |
| Other payables                    | 33,709                                   | 35,075                      | 36,511                                   | 38,123                                   | 39,800                                   |
| <b>Total payables</b>             | <b>41,896</b>                            | <b>43,403</b>               | <b>45,006</b>                            | <b>46,788</b>                            | <b>48,638</b>                            |
| <b>Provisions</b>                 |  |                             |  |  |  |
| Other provisions                  | 64,357                                   | 60,164                      | 59,039                                   | 57,937                                   | 56,439                                   |
| <b>Total provisions</b>           | <b>64,357</b>                            | <b>60,164</b>               | <b>59,039</b>                            | <b>57,937</b>                            | <b>56,439</b>                            |
| <b>Total liabilities</b>          | <b>106,253</b>                           | <b>103,567</b>              | <b>104,045</b>                           | <b>104,725</b>                           | <b>105,077</b>                           |
| <b>Net assets</b>                 | <b>23,145</b>                            | <b>23,145</b>               | <b>23,145</b>                            | <b>23,145</b>                            | <b>23,145</b>                            |
| <b>EQUITY*</b>                    |  |                             |  |  |  |
| Retained surplus                  | 23,145                                   | 23,145                      | 23,145                                   | 23,145                                   | 23,145                                   |
| <b>Total equity</b>               | <b>23,145</b>                            | <b>23,145</b>               | <b>23,145</b>                            | <b>23,145</b>                            | <b>23,145</b>                            |

Prepared on Australian Accounting Standards basis.

\*\*'Equity' is the residual interest in assets after the deduction of liabilities.

**Table 3.3b: Budgeted departmental statement of cash flows (DSHS) (for the period ended 30 June)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>OPERATING ACTIVITIES</b>   |  |                             |  |  |  |
| <b>Cash received</b>  |  |                             |  |  |  |
| Appropriations  | 120                                      | 120                         | 120                                      | 120                                      | 120                                      |
| Sale of goods and rendering of services                             | 72,902                                   | 46,423                      | 52,248                                   | 60,397                                   | 64,711                                   |
| Other   | 3,779                                    | 3,898                       | 3,898                                    | 4,251                                    | 4,639                                    |
| <b>Total cash received</b>  | <b>76,801</b>                            | <b>50,441</b>               | <b>56,266</b>                            | <b>64,768</b>                            | <b>69,470</b>                            |
| <b>Cash used</b>  |  |                             |  |  |  |
| Employees   | 4,293                                    | 5,269                       | 5,795                                    | 6,375                                    | 7,012                                    |
| Suppliers   | 3,970                                    | 6,287                       | 5,535                                    | 5,128                                    | 5,340                                    |
| Other   | 63,574                                   | 44,030                      | 47,194                                   | 53,171                                   | 59,635                                   |
| <b>Total cash used</b>  | <b>71,837</b>                            | <b>55,586</b>               | <b>58,524</b>                            | <b>64,674</b>                            | <b>71,987</b>                            |
| <b>Net cash from/(used by) operating activities</b>                 | <b>4,964</b>                             | <b>(5,145)</b>              | <b>(2,258)</b>                           | <b>94</b>                                | <b>(2,517)</b>                           |
| <b>INVESTING ACTIVITIES</b>   |  |                             |  |  |  |
| Investments realised  | 50,635                                   | 53,640                      | 51,288                                   | 51,288                                   | 48,674                                   |
| <b>Cash used</b>  |  |                             |  |  |  |
| Purchase of investments   | 53,510                                   | 52,404                      | 48,936                                   | 51,288                                   | 46,060                                   |
| <b>Total cash used</b>  | <b>53,510</b>                            | <b>52,404</b>               | <b>48,936</b>                            | <b>51,288</b>                            | <b>46,060</b>                            |
| <b>Net cash from/(used by) investing activities</b>                 | <b>(2,875)</b>                           | <b>1,236</b>                | <b>2,352</b>                             | <b>-</b>                                 | <b>2,614</b>                             |
| <b>Net increase/(decrease) in cash held</b>                         | <b>2,089</b>                             | <b>(3,909)</b>              | <b>94</b>                                | <b>94</b>                                | <b>97</b>                                |
| Cash and cash equivalents at the beginning of the reporting period  | 6,451                                    | 8,540                       | 4,631                                    | 4,725                                    | 4,819                                    |
| <b>Cash and cash equivalents at the end of the reporting period</b> | <b>8,540</b>                             | <b>4,631</b>                | <b>4,725</b>                             | <b>4,819</b>                             | <b>4,916</b>                             |

Prepared on Australian Accounting Standards basis.

**Table 3.4: Departmental statement of changes in equity — summary of movement (Budget year 2022-23)**

|   | Retained earnings | Asset revaluation reserve | Contributed equity/capital | Total equity    |
|---|-------------------|---------------------------|----------------------------|-----------------|
|   | \$'000            | \$'000                    | \$'000                     | \$'000          |
| <b>Opening balance as at 1 July 2022</b>                                    | <b>(340,254)</b>  | <b>17,409</b>             | <b>361,217</b>             | <b>38,372</b>   |
| <b>Comprehensive income</b>   |                   |                           |                            |                 |
| Comprehensive income attributable to the Australian Government              | (25,778)          | -                         | -                          | (25,778)        |
| <b>Total comprehensive income attributable to the Australian Government</b> | <b>(25,778)</b>   | <b>-</b>                  | <b>-</b>                   | <b>(25,778)</b> |
| <b>Transactions with owners</b>   |                   |                           |                            |                 |
| <b>Contribution by owners</b>   |                   |                           |                            |                 |
| Appropriation (equity injection)  | -                 | -                         | 3,504                      | 3,504           |
| Departmental Capital Budget (DCB)   | -                 | -                         | 13,825                     | 13,825          |
| Other   | (1,000)           | -                         | -                          | (1,000)         |
| <b>Sub-total transactions with owners</b>                                   | <b>(1,000)</b>    | <b>-</b>                  | <b>17,329</b>              | <b>16,329</b>   |
| <b>Estimated closing balance as at 30 June 2023</b>                         | <b>(367,032)</b>  | <b>17,409</b>             | <b>378,546</b>             | <b>28,923</b>   |

Prepared on Australian Accounting Standards basis.

**Table 3.5: Departmental capital budget statement (for the period ended 30 June)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>NEW CAPITAL APPROPRIATIONS</b>  |  |                             |  |  |  |
| Capital budget - Bill 1<br>(Departmental Capital Budget)                             | 13,707                                   | 13,825                      | 13,737                                   | 13,901                                   | 15,575                                   |
| Equity injections - Bill 2   | 5,252                                    | 3,504                       | 1,407                                    | 193                                      | 193                                      |
| <b>Total new capital appropriations</b>  | <b>18,959</b>                            | <b>17,329</b>               | <b>15,144</b>                            | <b>14,094</b>                            | <b>15,768</b>                            |
| <i>Provided for:</i>   |  |                             |  |  |  |
| Purchase of non-financial assets   | 18,959                                   | 17,329                      | 15,144                                   | 14,094                                   | 15,768                                   |
| <b>Total items</b>   | <b>18,959</b>                            | <b>17,329</b>               | <b>15,144</b>                            | <b>14,094</b>                            | <b>15,768</b>                            |
| <b>PURCHASE OF NON-FINANCIAL ASSETS</b>  |  |                             |  |  |  |
| Funded by capital appropriations -<br>Equity Injections <sup>(a)</sup>               | 5,252                                    | 3,504                       | 1,407                                    | 193                                      | 193                                      |
| Funded by capital appropriations -<br>Departmental Capital Budget <sup>(b)</sup>     | 13,707                                   | 13,825                      | 13,737                                   | 13,901                                   | 15,575                                   |
| <b>TOTAL</b>   | <b>18,959</b>                            | <b>17,329</b>               | <b>15,144</b>                            | <b>14,094</b>                            | <b>15,768</b>                            |
| <b>RECONCILIATION OF CASH USED TO<br/>ACQUIRE ASSETS TO ASSET<br/>MOVEMENT TABLE</b> |  |                             |  |  |  |
| Total purchases  | 16,816                                   | 17,329                      | 15,144                                   | 14,094                                   | 15,768                                   |
| <b>Total cash used to acquire assets</b>   | <b>16,816</b>                            | <b>17,329</b>               | <b>15,144</b>                            | <b>14,094</b>                            | <b>15,768</b>                            |

Prepared on Australian Accounting Standards basis.

(a) Includes both current Bill 2 and prior Act 2/4/6 appropriations.

(b) Includes purchases from current and previous years' Departmental capital budgets (DCBs).

**Table 3.6: Statement of asset movements (Budget year 2022-23)**

|  | Buildings       | Other infrastructure,<br>plant and<br>equipment | Intangibles     | Assets<br>held for<br>sale | Total           |
|--|-----------------|---|-----------------|----------------------------|-----------------|
|  | \$'000          | \$'000  | \$'000          | \$'000                     | \$'000          |
| <b>As at 1 July 2022</b>   |                 |   |                 |                            |                 |
| Gross book value   | 35,958          | 887   | 208,647         | 1,350                      | 246,842         |
| Gross book value - ROU assets  | 138,801         | 174   | -               | -                          | 138,975         |
| Accumulated depreciation/<br>amortisation and impairment                 | (8,912)         | (637)   | (148,829)       | -                          | (158,378)       |
| Accumulated depreciation/<br>amortisation and impairment - ROU<br>assets | (62,665)        | (174)   | -               | -                          | (62,839)        |
| <b>Opening net book balance</b>  | <b>103,182</b>  | <b>250</b>                                      | <b>59,818</b>   | <b>1,350</b>               | <b>164,600</b>  |
| <b>Capital asset additions</b>   |                 |   |                 |                            |                 |
| <b>Estimated expenditure on new<br/>or replacement assets</b>            |                 |   |                 |                            |                 |
| By purchase or internally developed:                                     |                 |   |                 |                            |                 |
| Appropriation equity <sup>(a)</sup>                                      | -               | -   | 223             | -                          | 223             |
| Appropriation ordinary annual<br>services <sup>(b)</sup>                 | 8,722           | 21  | 8,363           | -                          | 17,106          |
| By purchase - ROU assets   | 52,283          | -   | -               | -                          | 52,283          |
| <b>Total additions</b>   | <b>61,005</b>   | <b>21</b>                                       | <b>8,586</b>    | <b>-</b>                   | <b>69,612</b>   |
| <b>Other movements</b>   |                 |   |                 |                            |                 |
| Depreciation/amortisation expense  | (9,267)         | (71)  | (16,798)        | -                          | (26,136)        |
| Depreciation/amortisation on ROU<br>assets                               | (21,704)        | -   | -               | -                          | (21,704)        |
| Disposals <sup>(c)</sup>   | -               | -   | -               | (1,350)                    | (1,350)         |
| <b>Total other movements</b>   | <b>(30,971)</b> | <b>(71)</b>                                     | <b>(16,798)</b> | <b>(1,350)</b>             | <b>(49,190)</b> |
| <b>As at 30 June 2023</b>  |                 |   |                 |                            |                 |
| Gross book value   | 44,680          | 908   | 217,233         | -                          | 262,821         |
| Gross book value - ROU assets  | 191,084         | 174   | -               | -                          | 191,258         |
| Accumulated depreciation/<br>amortisation and impairment                 | (18,179)        | (708)   | (165,627)       | -                          | (184,514)       |
| Accumulated depreciation/<br>amortisation and impairment - ROU<br>assets | (84,369)        | (174)   | -               | -                          | (84,543)        |
| <b>Closing net book balance</b>  | <b>133,216</b>  | <b>200</b>                                      | <b>51,606</b>   | <b>-</b>                   | <b>185,022</b>  |

Prepared on Australian Accounting Standards basis.

(a) 'Appropriation equity' refers to equity injections appropriations provided through Appropriation Bill (No. 2) 2022-23, including CDABs.

(b) 'Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2022-23 for depreciation/amortisation expenses, DCBs or other operational expenses.

(c) Net proceeds may be returned to the OPA.

**Table 3.7: Schedule of budgeted income and expenses administered on behalf of Government (for the period ended 30 June)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>EXPENSES</b>  |  |                             |  |  |  |
| Employee benefits  | 12,395                                   | 10,790                      | 10,939                                   | 11,083                                   | 11,083                                   |
| Personal benefits  | 6,216,513                                | 7,150,541                   | 6,081,833                                | 5,999,405                                | 5,919,562                                |
| Health care payments   | 3,805,020                                | 4,232,492                   | 4,187,836                                | 4,339,022                                | 4,417,846                                |
| Grants   | 29,073                                   | 57,817                      | 37,580                                   | 32,946                                   | 22,845                                   |
| Depreciation and amortisation  | 3,168                                    | 2,879                       | 2,879                                    | 2,581                                    | 1,431                                    |
| Payments to corporate entities                                       | 46,093                                   | 42,828                      | 41,954                                   | 41,992                                   | 41,979                                   |
| Other Expenses   | 35,513                                   | 73,324                      | 52,998                                   | 48,593                                   | 49,185                                   |
| Movement of personal benefits provision                              | 2,269,100                                | 560,500                     | 552,800                                  | 621,000                                  | 694,100                                  |
| Movement of health care payments provision                           | 8,830,300                                | 1,404,300                   | 1,425,400                                | 1,453,800                                | 1,503,700                                |
| <b>Total expenses administered on behalf of government</b>           | <b>21,247,175</b>                        | <b>13,535,471</b>           | <b>12,394,219</b>                        | <b>12,550,422</b>                        | <b>12,661,731</b>                        |
| <b>LESS:</b>   |  |                             |  |  |  |
| <b>OWN-SOURCE INCOME</b>   |  |                             |  |  |  |
| <b>Own-source revenue</b>  |  |                             |  |  |  |
| Other Revenue  | 19,900                                   | 18,443                      | 18,443                                   | 18,443                                   | 18,443                                   |
| <b>Total own-source revenue administered on behalf of government</b> | <b>19,900</b>                            | <b>18,443</b>               | <b>18,443</b>                            | <b>18,443</b>                            | <b>18,443</b>                            |
| <b>Gains</b>   |  |                             |  |  |  |
| Gain from movement of personal benefits provision                    | 4,911,400                                | -                           | -  | -  | -  |
| Gain from movement of health care payments provision                 | 10,172,700                               | -                           | -  | -  | -  |
| <b>Total Gains administered on behalf of government</b>              | <b>15,084,100</b>                        | <b>-</b>                    | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Net cost of/(contribution by) services</b>                        | <b>6,143,175</b>                         | <b>13,517,028</b>           | <b>12,375,776</b>                        | <b>12,531,979</b>                        | <b>12,643,288</b>                        |
| <b>OTHER COMPREHENSIVE INCOME</b>                                    |  |                             |  |  |  |
| Changes in revaluation reserve                                       | (2,168)                                  | -                           | -  | -  | -  |
| <b>Total other comprehensive income</b>                              | <b>(2,168)</b>                           | <b>-</b>                    | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Total comprehensive income/(loss)</b>                             | <b>(6,145,343)</b>                       | <b>(13,517,028)</b>         | <b>(12,375,776)</b>                      | <b>(12,531,979)</b>                      | <b>(12,643,288)</b>                      |

Prepared on Australian Accounting Standards basis.

**Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>ASSETS</b>   |  |                             |  |  |  |
| <b>Financial assets</b>                                       |  |                             |  |  |  |
| Cash and cash equivalents                                     | 106,854                                  | 106,854                     | 106,854                                  | 106,854                                  | 106,854                                  |
| Other receivables   | 97,210                                   | 97,249                      | 97,324                                   | 97,324                                   | 97,324                                   |
| Investments   | 1,683,695                                | 1,815,258                   | 2,009,516                                | 2,106,217                                | 2,126,788                                |
| <b>Total financial assets</b>                                 | <b>1,887,759</b>                         | <b>2,019,361</b>            | <b>2,213,694</b>                         | <b>2,310,395</b>                         | <b>2,330,966</b>                         |
| <b>Non-financial assets</b>                                   |  |                             |  |  |  |
| Other non-financial assets                                    | 69,013                                   | 68,553                      | 68,050                                   | 65,733                                   | 64,302                                   |
| <b>Total non-financial assets</b>                             | <b>69,013</b>                            | <b>68,553</b>               | <b>68,050</b>                            | <b>65,733</b>                            | <b>64,302</b>                            |
| <b>Total assets administered on behalf of Government</b>      | <b>1,956,772</b>                         | <b>2,087,914</b>            | <b>2,281,744</b>                         | <b>2,376,128</b>                         | <b>2,395,268</b>                         |
| <b>LIABILITIES</b>  |  |                             |  |  |  |
| <b>Payables</b>   |  |                             |  |  |  |
| Personal benefits   | 39,675                                   | 47,069                      | 58,206                                   | 71,369                                   | 83,022                                   |
| Grants  | -  | 10                          | 12                                       | 13                                       | 14                                       |
| Health and other payables                                     | 64,175                                   | 64,190                      | 64,209                                   | 64,209                                   | 64,209                                   |
| <b>Total payables</b>   | <b>103,850</b>                           | <b>111,269</b>              | <b>122,427</b>                           | <b>135,591</b>                           | <b>147,245</b>                           |
| <b>Provisions</b>   |  |                             |  |  |  |
| Employee provisions   | 3,511                                    | 3,375                       | 3,218                                    | 3,218                                    | 3,218                                    |
| Personal benefits provisions                                  | 22,520,800                               | 23,081,298                  | 23,634,098                               | 24,255,098                               | 24,949,198                               |
| Health and other provisions                                   | 19,784,343                               | 21,194,366                  | 22,624,982                               | 24,080,270                               | 25,582,582                               |
| <b>Total provisions and payables</b>                          | <b>42,308,654</b>                        | <b>44,279,039</b>           | <b>46,262,298</b>                        | <b>48,338,586</b>                        | <b>50,534,998</b>                        |
| <b>Total liabilities administered on behalf of Government</b> | <b>42,412,504</b>                        | <b>44,390,308</b>           | <b>46,384,725</b>                        | <b>48,474,177</b>                        | <b>50,682,243</b>                        |
| <b>Net assets/(liabilities)</b>                               | <b>(40,455,732)</b>                      | <b>(42,302,394)</b>         | <b>(44,102,981)</b>                      | <b>(46,098,049)</b>                      | <b>(48,286,975)</b>                      |

Prepared on Australian Accounting Standards basis.

**Table 3.9: Schedule of budgeted administered cash flows (for the period ended 30 June)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>OPERATING ACTIVITIES</b>                                 |  |                             |  |  |  |
| <b>Cash received</b>  |  |                             |  |  |  |
| GST received  | 55,492                                   | 48,000                      | 48,000                                   | 48,000                                   | 48,000                                   |
| Other   | 16,872                                   | 18,403                      | 18,368                                   | 18,443                                   | 18,443                                   |
| <b>Total cash received</b>                                  | <b>72,364</b>                            | <b>66,403</b>               | <b>66,368</b>                            | <b>66,443</b>                            | <b>66,443</b>                            |
| <b>Cash used</b>  |  |                             |  |  |  |
| Personal benefits   | 6,207,407                                | 7,143,149                   | 6,070,696                                | 5,986,242                                | 5,907,909                                |
| Health payments   | 3,868,883                                | 4,459,639                   | 4,374,227                                | 4,520,147                                | 4,592,324                                |
| Grant payments  | 34,242                                   | 57,807                      | 37,578                                   | 32,945                                   | 22,844                                   |
| Payments to employees                                       | 12,177                                   | 10,925                      | 11,096                                   | 11,083                                   | 11,083                                   |
| Payments to corporate entities                              | 46,093                                   | 42,828                      | 41,954                                   | 41,992                                   | 41,978                                   |
| Other   | 30,107                                   | 67,587                      | 47,763                                   | 47,105                                   | 50,573                                   |
| <b>Total cash used</b>                                      | <b>10,198,909</b>                        | <b>11,781,935</b>           | <b>10,583,314</b>                        | <b>10,639,514</b>                        | <b>10,626,711</b>                        |
| <b>Net cash from/(used by) operating activities</b>         | <b>(10,126,545)</b>                      | <b>(11,715,532)</b>         | <b>(10,516,946)</b>                      | <b>(10,573,071)</b>                      | <b>(10,560,268)</b>                      |
| <b>INVESTING ACTIVITIES</b>                                 |  |                             |  |  |  |
| <b>Cash used</b>  |  |                             |  |  |  |
| Purchase of non-financial assets                            | -  | 2,420                       | 2,376                                    | 264                                      | -  |
| Payments to corporate entities                              | 143,409                                  | 131,563                     | 194,258                                  | 96,701                                   | 20,571                                   |
| <b>Total cash used</b>                                      | <b>143,409</b>                           | <b>133,983</b>              | <b>196,634</b>                           | <b>96,965</b>                            | <b>20,571</b>                            |
| <b>Net cash from/(used by) investing activities</b>         | <b>(143,409)</b>                         | <b>(133,983)</b>            | <b>(196,634)</b>                         | <b>(96,965)</b>                          | <b>(20,571)</b>                          |
| <b>FINANCING ACTIVITIES</b>                                 |  |                             |  |  |  |
| <b>Cash received</b>  |  |                             |  |  |  |
| Capital injections  | -  | 2,420                       | 2,376                                    | 264                                      | -  |
| <b>Total cash received</b>                                  | <b>-</b>                                 | <b>2,420</b>                | <b>2,376</b>                             | <b>264</b>                               | <b>-</b>                                 |
| <b>Net cash from/(used by) financing activities</b>         | <b>-</b>                                 | <b>2,420</b>                | <b>2,376</b>                             | <b>264</b>                               | <b>-</b>                                 |
| <b>Net increase/(decrease) in cash held</b>                 | <b>(10,269,954)</b>                      | <b>(11,847,095)</b>         | <b>(10,711,204)</b>                      | <b>(10,669,772)</b>                      | <b>(10,580,839)</b>                      |
| Cash and cash equivalents at beginning of reporting period  | 33,422                                   | 106,854                     | 106,854                                  | 106,854                                  | 106,854                                  |
| Cash from Official Public Account                           | 10,402,590                               | 11,865,498                  | 10,729,572                               | 10,688,215                               | 10,599,282                               |
| Cash to Official Public Account                             | (59,204)                                 | (18,403)                    | (18,368)                                 | (18,443)                                 | (18,443)                                 |
| <b>Cash and cash equivalents at end of reporting period</b> | <b>106,854</b>                           | <b>106,854</b>              | <b>106,854</b>                           | <b>106,854</b>                           | <b>106,854</b>                           |

Prepared on Australian Accounting Standards basis.



**Table 3.10: Administered capital budget statement (for the period ended 30 June)**

|   | Estimated<br>actual<br>2021-22<br>\$'000 | Budget<br>2022-23<br>\$'000 | Forward<br>estimate<br>2023-24<br>\$'000 | Forward<br>estimate<br>2024-25<br>\$'000 | Forward<br>estimate<br>2025-26<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>NEW CAPITAL APPROPRIATIONS</b>               |  |                             |  |  |  |
| Administered Assets and Liabilities - Bill 2    | -  | 2,420                       | 2,376                                    | 264                                      | -  |
| <b>Total new capital appropriations</b>         | -  | <b>2,420</b>                | <b>2,376</b>                             | <b>264</b>                               | -  |
| <i>Provided for:</i>                            |  |                             |  |  |  |
| Purchase of non-financial assets                | -  | 2,420                       | 2,376                                    | 264                                      | -  |
| <b>Total items</b>                              | -  | <b>2,420</b>                | <b>2,376</b>                             | <b>264</b>                               | -  |
| <b>PURCHASE OF NON-FINANCIAL ASSETS</b>         |  |                             |  |  |  |
| Funded by capital appropriations <sup>(a)</sup> | -  | 2,420                       | 2,376                                    | 264                                      | -  |
| <b>TOTAL</b>                                    | -  | <b>2,420</b>                | <b>2,376</b>                             | <b>264</b>                               | -  |

Prepared on Australian Accounting Standards basis.

(a) Includes both current Bill 2 and prior Act 2/4/6 appropriations if applicable.

**Table 3.11: Statement of administered asset movements (Budget year 2022-23)**

|   | Land     | Buildings     | Other<br>property,<br>plant and<br>equipment | Computer<br>software<br>and<br>intangibles | Total          |
|---|----------|---------------|--|--|----------------|
|   | \$'000   | \$'000        | \$'000                                       | \$'000                                     | \$'000         |
| <b>As at 1 July 2022</b>                                      |          |               |  |  |                |
| Gross book value  | -        | 56,501        | 6,106  | 13,787                                     | 76,394         |
| Accumulated depreciation/<br>amortisation and impairment      | -        | (858)         | (1,448)                                      | (5,075)                                    | (7,381)        |
| <b>Opening net book balance</b>                               | <b>-</b> | <b>55,643</b> | <b>4,658</b>                                 | <b>8,712</b>                               | <b>69,013</b>  |
| <b>CAPITAL ASSET ADDITIONS</b>                                |          |               |  |  |                |
| <b>Estimated expenditure on new or<br/>replacement assets</b> |          |               |  |  |                |
| By purchase or internally<br>developed:                       |          |               |  |  |                |
| Appropriation equity <sup>(a)</sup>                           | -        | -             | -  | 2,420                                      | 2,420          |
| <b>Total additions</b>  | <b>-</b> | <b>-</b>      | <b>-</b>                                     | <b>2,420</b>                               | <b>2,420</b>   |
| <b>Other movements</b>  |          |               |  |  |                |
| Depreciation/amortisation expense                             | -        | (857)         | (1,448)                                      | (575)                                      | (2,880)        |
| <b>Total other movements</b>                                  | <b>-</b> | <b>(857)</b>  | <b>(1,448)</b>                               | <b>(575)</b>                               | <b>(2,880)</b> |
| <b>As at 30 June 2023</b>                                     |          |               |  |  |                |
| Gross book value  | -        | 56,501        | 6,106  | 16,207                                     | 78,814         |
| Accumulated depreciation/<br>amortisation and impairment      | -        | (1,715)       | (2,896)                                      | (5,650)                                    | (10,261)       |
| <b>Closing net book balance</b>                               | <b>-</b> | <b>54,786</b> | <b>3,210</b>                                 | <b>10,557</b>                              | <b>68,553</b>  |

Prepared on Australian Accounting Standards basis.

(a) 'Appropriation equity' refers to Administered Assets and Liabilities provided through Appropriation Bill (No. 2) 2022-23, includes CDABs.

# **Australian War Memorial**

**Entity resources and planned  
performance**



# Australian War Memorial

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# Australian War Memorial

## Section 1: Entity overview and resources

### 1.1 Strategic direction statement

The role of the Australian War Memorial (the Memorial) is to deliver all functions required of the Memorial under the *Australian War Memorial Act 1980*, encapsulated in a single program outcome:

*Outcome 1: Australians remembering, interpreting and understanding the Australian experience of war and its enduring impact through maintaining and developing the National Memorial, its collection and exhibition of historical material, commemorative ceremonies and research.*

This outcome is consistent with the Memorial's purpose to commemorate the sacrifice of those Australians who have died in war or on operational service, and those who have served our nation in times of conflict. Through the Memorial and its National Collection, Australia's wartime experience is better understood, aiding remembrance and engagement in commemoration.

The Memorial is a cultural institution of national importance, evident through the pre-eminent collection of Australian wartime artefacts and related material and thought-provoking exhibitions. The Memorial's Development Project - *Our Continuing Story* - will address the Memorial's pressing need for greater exhibition, archive, storage and commemorative capacity. It will provide the necessary and appropriate gallery space and facilities for the Memorial to record and tell the stories of the more than 100,000 Australians who have served on operations in East Timor, Afghanistan or Iraq and on numerous peacekeeping and humanitarian operations.

Development Project Early Works are now completed and the Major Works on three key elements - the new Anzac Hall, Southern Entrance and CEW Bean Building extension - and related Gallery Development program, ongoing through 2022-25. The Memorial has committed to remaining open to the public, delivering a positive experience for visitors and school students during the Development Project. The Memorial has commenced the Transition project; a planning program to prepare for operations as part of the progressive completion of the Development Project.

The Memorial will continue to prioritise key programs and activities, which will be adapted yet continue to deliver the world class experience expected by our visitor, whilst simultaneously progressing the schedule of the Development project:

- The provision of dignified and fitting ceremonies, for both Anzac Day and Remembrance Day, and other commemorations, including the daily Last Post Ceremony.

- The development of the National Collection in line with the Collection Development Plan and Gallery Master Plan.
- The Official Histories of Australian Operations in Iraq and Afghanistan, and Australian Peacekeeping Operations in East Timor, led by the Official Historian appointed by the Prime Minister.
- Completion of digitisation of the Second World War Army Unit Diaries and remaining magnetic tape collection as part of the major Digitisation Program. Leveraging website, online and social media presence to provide enhanced user experiences and interactive content to provide alternative means of engaging visitors.

Further details of the objectives and performance evaluation mechanisms attached to this strategy are detailed in Section 2 of this document.



## 1.2 Entity resource statement

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity's operations) classification.

For more detailed information on special accounts and special appropriations, please refer to the October *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by Outcome 1' tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

**Table 1.1: Australian War Memorial resource statement — Budget estimates for 2022-23 as at Budget October 2022**

|   | 2021-22<br><i>Estimated<br/>actual</i><br>\$'000 | 2022-23<br>Estimate<br>\$'000 |
|---|--|-------------------------------|
| <b>Opening balance/cash reserves at 1 July</b>                  | <b>112,194</b>                                   | <b>195,917</b>                |
| <b>Funds from Government</b>                                    |  |                               |
| Annual appropriations - ordinary annual services <sup>(a)</sup> |  |                               |
| Outcome 1   | 46,093   | 42,828                        |
| Annual appropriations - other services <sup>(b)</sup>           |  |                               |
| Equity Injection  | 143,409  | 131,563                       |
| Total annual appropriations                                     | 189,502  | 174,391                       |
| <b>Total funds from Government</b>                              | <b>189,502</b>                                   | <b>174,391</b>                |
| <b>Funds from other sources</b>                                 |  |                               |
| Interest  | 474  | 1,021                         |
| Royalties   | 14   | 8                             |
| Sale of goods and services                                      | 1,076  | 2,234                         |
| Other   | 2,428  | 2,446                         |
| <b>Total funds from other sources</b>                           | <b>3,992</b>                                     | <b>5,709</b>                  |
| <b>Total net resourcing for AWM</b>                             | <b>305,688</b>                                   | <b>376,017</b>                |
|   |  |                               |
|   | 2021-22  | 2022-23                       |
| <b>Average staffing level</b>                                   | <b>286</b>                                       | <b>299</b>                    |

All figures shown above are GST exclusive.

(a) Appropriation Bill (No. 1) 2022-23.

(b) Appropriation Bill (No. 2) 2022-23.

The Australian War Memorial is not directly appropriated as it is a Corporate Commonwealth Entity.

Appropriations are made to the Department of Veterans' Affairs which are then paid to the AWM and are considered 'departmental' for all purposes.

### **1.3 Budget measures**

There are no Budget measures in Part 1 relating to the Australian War Memorial, as part of the 2022-23 October Budget.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

Each outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

**Note:**

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the *Public Governance, Performance and Accountability Act 2013*. It is anticipated that the performance measure described in Portfolio Budget Statements will be read with broader information provided in an entity's corporate plans and annual performance statements – included in Annual Reports - to provide a complete picture of an entity's planned and actual performance.

The most recent annual performance statement and corporate plan for the Australian War Memorial can be found at:

<https://www.awm.gov.au/about/organisation/corporate>

## 2.1 Budgeted expenses and performance for Outcome 1

**Outcome 1:** Australians remembering, interpreting and understanding the Australian experience of war and its enduring impact through maintaining and developing the National Memorial, its collection and exhibition of historical material, commemorative ceremonies and research.

### Budgeted expenses for Outcome 1

This table shows how much the entity intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

**Table 2.1.1: Budgeted expenses for Outcome 1**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>Program 1.1: Australian War Memorial</b>                |  |                             |  |  |  |
| Revenue from Government                                    |  |                             |  |  |  |
| Ordinary annual services<br>(Appropriation Bill No. 1)     | 46,093                                   | 42,828                      | 41,954                                   | 41,992                                   | 41,979                                   |
| Expenses not requiring appropriation<br>in the Budget year | 5,263                                    | 11,495                      | 15,055                                   | 14,572                                   | 14,572                                   |
| Revenues from other independent sources                    | 4,533                                    | 6,209                       | 4,855                                    | 6,407                                    | 8,445                                    |
| <b>Total expenses for Program 1.1</b>                      | <b>55,889</b>                            | <b>60,532</b>               | <b>61,864</b>                            | <b>62,971</b>                            | <b>64,996</b>                            |
| <b>Total expenses for Outcome 1</b>                        | <b>55,889</b>                            | <b>60,532</b>               | <b>61,864</b>                            | <b>62,971</b>                            | <b>64,996</b>                            |
| <hr/>  |  |                             |  |  |  |
|  | 2021-22                                  | 2022-23                     |  |  |  |
| <b>Average Staffing Level (number)</b>                     | 286                                      | 299                         |  |  |  |

**Table 2.1.2: Program Key Activities Expenses**

| <b>Program 1.1: Australian War Memorial</b>  |  |                             |  |  |  |
|--|--|-----------------------------|--|--|--|
|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
| <i>1. Maintenance and development of the National Memorial and the National Collection of historical material.</i> |  |                             |  |  |  |
| Annual departmental expenses:  |  |                             |  |  |  |
| Departmental item  | 34,931                                   | 36,049                      | 38,581                                   | 40,826                                   | 43,551                                   |
| <b>Total component 1 expenses</b>  | <b>34,931</b>                            | <b>36,049</b>               | <b>38,581</b>                            | <b>40,826</b>                            | <b>43,551</b>                            |
| <i>2. The delivery of commemorative ceremonies, exhibitions, and interpretive services.</i>                        |  |                             |  |  |  |
| Annual departmental expenses:  |  |                             |  |  |  |
| Departmental item  | 12,964                                   | 15,781                      | 15,797                                   | 12,922                                   | 14,556                                   |
| <b>Total component 2 expenses</b>  | <b>12,964</b>                            | <b>15,781</b>               | <b>15,797</b>                            | <b>12,922</b>                            | <b>14,556</b>                            |
| <i>3. The creation and dissemination of research and information.</i>  |  |                             |  |  |  |
| Annual departmental expenses:  |  |                             |  |  |  |
| Departmental item  | 7,994                                    | 8,702                       | 7,486                                    | 9,223                                    | 6,889                                    |
| <b>Total component 3 expenses</b>  | <b>7,994</b>                             | <b>8,702</b>                | <b>7,486</b>                             | <b>9,223</b>                             | <b>6,889</b>                             |
| <b>Total program expenses</b>  | <b>55,889</b>                            | <b>60,532</b>               | <b>61,864</b>                            | <b>62,971</b>                            | <b>64,996</b>                            |

**Table 2.1.3: Performance criteria for Outcome 1**

Table 2.1.3 details the performance measures for each program associated with Outcome 1. It also provides the related key activities as expressed in the current corporate plan where further detail is provided about the delivery of the activities related to the program, the context in which these activities are delivered and how the performance of these activities will be measured. Where relevant, details of the October 2022-23 Budget measures that have created new programs or materially changed existing programs are provided.

|  |  |   |
|--|--|---|
| <b>Outcome 1</b> – Australians remembering, interpreting and understanding the Australian experience of war and its enduring impact through maintaining and developing the National Memorial, its collection and exhibition of historical material, commemorative ceremonies and research. |  |   |
| <b>Program 1</b> – To maintain and develop the National Memorial and a National Collection of historical material and through commemorative ceremonies, exhibitions, research, interpretation and dissemination.   |  |   |
| <b>Key Activities (a)</b>  | 1. Maintenance and development of the National Memorial and the National Collection of historical material.  |   |
| <b>Year</b>  | <b>Performance measures</b>  | <b>Expected Performance Results</b>   |
| Prior year<br>2021-22  | <p>1.1.1 Staged implementation of the Development Project including commencement of new Anzac Hall, Southern Entrance and CEW Bean Building extension construction works.</p> <p>1.1.2 Continued development and maintenance of the National Collection, including items relating to peacekeeping and peacetime operations, to add to the existing Collection and support the delivery of the Development Project.</p> <p>1.1.3 The Memorial maintains a cost-recovery based digital access program in support of telling stories of Australian service and sacrifice.</p> <p>1.1.4 Continuation of the Digitisation Project, with a focus on Second World War unit war diaries and other 'at risk' collections.</p> | <p>1.1.1 Development Project activities delivered in line with approved project program, budget and reported to Government by Annual Project update, including Early Works on new Anzac Hall, Southern Entrance and CEW Bean Building extension progressed as scheduled. Main Building lower level refurbishments progressed as scheduled. Development Project works experienced a minor delay of approximately 12 weeks due to the authority approvals and COVID-19 lockdown delays. The project overall remains on schedule with the 12 week delay being absorbed over the life of the works.</p> <p>1.1.2 National Collection growth has been in accordance with identified priorities and collection gaps documented in the Collection Development Plan.</p> <p>1.1.3 Digital access program data collected and analysed.</p> <p>1.1.4 Completion of digitisation of the Second World War Army Unit Diaries and remaining magnetic tape collection as part of the major Digitisation Program.</p> |

Continued on next page

| Year                         | Performance measures   | Planned Performance Results  |
|------------------------------|--|--|
| Budget Year<br>2022-23       | <p>1.2.1 Staged implementation of the Development Project, including continuation of Main Building lower level refurbishments; and continuation of new Anzac Hall and CEW Bean works; and completion of Southern Entrance external works.</p> <p>1.2.2 Develop, resource and implement revised programs to manage and maximise new facilities delivered through the Development Project.</p> <p>1.2.3 Continued development and maintenance of the National Collection, including items to meet identified priorities such as peacekeeping and peacetime operations in line with the Collection Development Plan, Collection Management Framework and Gallery Master Plan.</p> | <p>1.2.1 Development Project activities delivered in line with approved program budget and schedule and reported to Government by annual project update. Three Principal Contractors engaged and three Main Works Packages commenced.</p> <p>1.2.2 Priorities, programs and requirements clearly understood, scoped and synced with Development timelines.</p> <p>1.2.3 Items appropriate for the National Collection are identified, acquired and conserved in accordance with the Collection Development Plan, Hazard Management Plan and Preservation Plan as demonstrated by collection safely acquired and managed.</p> |
| Forward Estimates<br>2023-26 | <p>1.3.1 Staged implementation of the Development Project, including opening of the new Southern Entry plus continuation of new Anzac Hall and CEW Bean works; and continuation of Main Building lower level refurbishment.</p> <p>1.3.2 Revise, resource and implement programs to manage and maximise new facilities delivered through the Development Project.</p> <p>1.3.3 Continued development and maintenance of the National Collection, including items to meet identified priorities such as peacekeeping and peacetime operations in line with the Collection Development Plan, Collection Management Framework and Gallery Master Plan.</p>                        | <p>1.3.1 Development Project activities delivered in line with approved program budget and schedule and reported to Government by Annual Project update specifically the new Southern Entry is opened to the public in December 2024.</p> <p>1.3.2 Additional requirements clearly understood, scoped, resourced and synced with the Development Project.</p> <p>1.3.3 Items appropriate for the National Collection are identified, acquired and conserved in accordance with the Collection Development Plan, Hazard Management Plan and Preservation Plan as demonstrated by collection safely acquired and managed.</p>  |

(a) Previous year reporting has been based on program component reporting. Reporting for 2022-23 has been updated to consolidate program components into 3 key activities.



| Key Activities (a)    | 2. The delivery of commemorative ceremonies, exhibitions, and interpretive services.  |  |
|-----------------------|---|--|
| Year                  | Performance measures  | Expected Performance Results   |
| Prior year<br>2021-22 | 2.1.1 Deliver major and minor commemorative ceremonies and events as scheduled.   | 2.1.1 All major commemorations delivered as scheduled, in modified formats if required, and in accordance with public health directions. Major commemorations delivered on Remembrance Day and Anzac Day.<br>All minor commemorations delivered as scheduled or in modified formats where required, and in accordance with public health directions. |
|                       | 2.1.2 Deliver daily Last Post ceremonies including online streaming.  | 2.1.2 The Last Post ceremony was delivered daily with the exception of the period the Memorial was closed in late 2021 due to public health directions. During this period recordings of previous ceremonies were streamed.  |
|                       | 2.1.3 Development of exhibition content for new galleries and public spaces as part of the Development Project, in accordance with Gallery Master Plan.   | 2.1.3 Gallery Master Plan is delivered as part of the Development Project in accordance with the approved program and budget as reported to Government in the Annual Project update.   |
|                       | 2.1.4 Delivery of temporary & touring exhibitions to further tell stories of Australian experience of war, that are additional to, and expand upon, the Permanent Exhibitions.                                    | 2.1.4 To date, six temporary displays delivered. Touring exhibition program scheduled to deliver to five interstate venues with four completed to date.  |
|                       | 2.1.5 Deliver a series of quality, engaging curriculum-related school education programs for on-site education groups, as well as online option.  | 2.1.5 Onsite programs were paused in 2021 due to COVID restrictions on schools travelling recommenced in 2022. Increased offsite experiences were developed and offered including interactive excursions, webinars and Memorial box loans.   |
|                       | 2.1.6 Provide a visitor experience that is welcoming and professional, including well-trained staff and accessible public facilities, noting potential for temporary arrangements due to the Development Project. | 2.1.6 General Visitor Survey results indicate 60% of visitors engaged with staff during their visit. Total satisfaction is currently 92%, with 76% very satisfied.   |

Continued on next page

| Year                   | Performance measures   | Planned Performance Results  |
|------------------------|--|--|
| Budget Year<br>2022-23 | <p>2.2.1 Deliver major and minor commemorative ceremonies and events as scheduled including daily Last Post ceremonies.</p> <p>2.2.2 Development of exhibition content for new galleries and public spaces as part of the Development Project, in accordance with Gallery Master Plan.</p> <p>2.2.3 Delivery of temporary &amp; touring exhibitions to further tell stories of Australian experience of war that are additional to, and expand upon, the permanent exhibitions.</p> <p>2.2.4 Deliver a series of quality, engaging tours and events including curriculum-related school education programs for on-site and online groups.</p> <p>2.2.5 Provide a visitor experience that is welcoming and professional, including well-trained staff and accessible public facilities, noting potential for temporary arrangements due to the Development Project.</p> | <p>2.2.1 All major and minor commemorations delivered as scheduled and in accordance with visitor capacity as required.<br/>Last Post ceremony delivered daily, with 95% uptime for online streaming.</p> <p>2.2.2 Gallery Master Plan is delivered as part of the Development Project in accordance with the approved program and budget as reported to Government in the Annual Project update.</p> <p>2.2.3.1 Temporary displays delivered when possible during the Development Project.<br/>2.2.3.2 Three touring exhibitions displayed nationally.</p> <p>2.2.4 Voluntary guided tours and Highlight Audio Tours (including Auslan) offered to visitors, with a range of onsite and online education programs delivered for students and schools.</p> <p>2.2.5 Feedback and satisfaction levels remain positive during the period of the Development Project.</p> |

Continued on next page

| Year                      | Performance measures   | Planned Performance Results  |
|---------------------------|--|--|
| Forward Estimates 2023-26 | <p>2.3.1 As per 2022-2023 for commemorative ceremonies.</p> <p>2.3.2 Delivery of new exhibitions for galleries and public spaces as part of the Development Project in accordance with the Gallery Master Plan.</p> <p>2.3.3 Review, resource and implement future facing exhibition and public programs to support new facilities delivered through the Development Project.</p> <p>2.3.4 Delivery of temporary &amp; touring exhibitions to further tell stories of Australian experience of war that are additional to, and expand upon, the permanent exhibitions.</p> <p>2.3.5 Deliver a series of quality, engaging tours and events including curriculum-related school education programs for on-site and online groups.</p> | <p>2.3.1 As per 2022-2023 for commemorative ceremonies.</p> <p>2.3.2 The Gallery Master Plan is delivered upon as part of the Development Project in accordance with the approved program and budget.</p> <p>2.3.3 Exhibitions and public program requirements clearly understood, scoped, synced with Development progress and resourced.</p> <p>2.3.4 Temporary displays delivered where and when possible during the Development Project. Touring exhibition program delivered to a minimum of four interstate venues.</p> <p>2.3.5 Tours and events to be delivered within the framework of public health requirements and taking into account temporary gallery space limits associated with the Development Project.</p> |

- (a) Previous year reporting has been based on program component reporting. Reporting for 2022-23 has been updated to consolidate program components into 3 key activities.

|                           |  |  |
|---------------------------|--|--|
| <b>Key Activities (a)</b> | 3. The creation and dissemination of research and information.   |  |
| <b>Year</b>               | <b>Performance measures</b>  | <b>Expected Performance Results</b>  |
| Prior Year<br>2021-22     | <p>3.1.1 Support for research about Australian military history including encouragement, fostering and contribution to research to further promote the understanding of Australian military history including publication of Wartime magazine.</p> <p>3.1.2 Continue to deliver the Official Histories of East Timor, Iraq and Afghanistan Project.</p> <p>3.1.3 Facilitate online engagement, involvement and outreach through delivery of the Digital Engagement Strategy.</p> | <p>3.1.1 Continued strong demand for Memorial historical advice, uptake of Memorial research facilities, and as evidenced by statistical analysis relating to Research Centre and online records access. Alternative arrangements continue for access to the Research Centre Information Service due to COVID-19 and the Development Project. Access reflects steady demand, noting the space has been limited to bookings of seven members of the public per day.</p> <p>3.1.2 Deliver the remaining five volumes of the Official Histories Project to achieve authoring completion. Official Histories project delayed 6 months due to COVID-19, no financial impact from extension.</p> <p>3.1.3 All online channels including the website and social media platforms continue to be highly viewed.</p> |
| <b>Year</b>               | <b>Performance measures</b>  | <b>Planned Performance Results</b>   |
| Budget Year<br>2022-23    | <p>3.2.1 Support for research about Australian military history including encouragement, fostering and contribution to research to further promote the understanding of Australian military history.</p> <p>3.2.2 Plan and resource new and revised visitor services to support the new facilities delivered through the Development Project.</p>  | <p>3.2.1 Continued strong demand for Memorial historical advice and uptake of Memorial research facilities as evidenced by statistical analysis relating to Research Centre, online records access and successful publication of original research.</p> <p>3.2.2 Program priorities and requirements clearly understood, scoped and synced with the Development Project.</p>   |

Continued on next page

|                             |   |   |
|-----------------------------|---|---|
|                             | <p>3.2.3 Finalise the Official Histories of East Timor, Iraq and Afghanistan project.</p> <p>3.2.4 Facilitate online engagement, involvement and outreach through delivery of the Digital Engagement Strategy.</p>  | <p>3.2.3 Official Histories achieved authoring completion.</p> <p>3.2.4 Launch of new Digital Engagement Strategy 2022-2025. Strong website visitation including collection searches, social media engagement and delivery of quality digital content.</p>  |
| Forward Estimates 2023-2026 | <p>3.3.1 As per 2022-23 for research about military history.</p> <p>3.3.2 Finalise Official Histories, East Timor, Iraq and Afghanistan.</p> <p>3.3.3 Review, resource and implement future facing activities to support new facilities delivered through the Development Project.</p> <p>3.3.4 Facilitate online engagement, involvement and outreach through delivery of the Digital Engagement Strategy.</p> | <p>3.3.1 As per 2022-23 for research about military history.</p> <p>3.3.2 Official Histories cleared through Government for final publication.</p> <p>3.3.3 Requirements clearly understood, scoped, synced and resourced with Development Project progress.</p> <p>3.3.4 Strong website visitation including collection searches, social media engagement and delivery of quality digital content.</p> |

- (a) Previous year reporting has been based on program component reporting. Reporting for 2022-23 has been updated to consolidate program components into 3 key activities.

### **Section 3: Budgeted financial statements**

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2022-23 budget year, including the impact of budget measures and resourcing on financial statements.

#### **3.1 Budgeted financial statements**

##### **3.1.1 Differences between entity resourcing and financial statements**

The Memorial reports no significant difference between entity resourcing and financial statements.

##### **3.1.2 Explanatory notes and analysis of budgeted financial statements**

The Memorial is forecasting a loss in the Budget year of \$10.5 million with similar/increasing losses reflected in the forward year estimates.

The losses reflect reduced non-government revenue over the forward estimates due to the disruption of major construction on site, along with a timing mis-match of appropriation received against delayed expenditure on certain activities, with this expenditure funded from cash reserves. The results are further impacted by the shortfall between Bill 1 Appropriation and increasing depreciation on an expanded asset base, as well as unfunded depreciation expenditure for the Development from 2023-24.

The timeframe for delivery of the project remains unchanged.

The Collection Development and Acquisition Budget (CDAB) is treated as an equity injection, and is allocated to the on-going preservation of the Memorial's collection, and the acquisition of new collection items.

The total equity of \$1.8 billion in 2022-23 is an increase of \$121 million from 2021-22, represented by the increase in equity injections to fund capital expenditure.

Investments on hand represent accumulated capital reserves and independently sourced revenue, set aside for the delivery of specific capital commitments beyond the forward estimates.

The Memorial's primary liability continues to be employee provisions which, during 2022-23, are projected to be \$9.5 million, as a result of accruing leave entitlements.

### 3.2 Budgeted financial statements tables

**Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>EXPENSES</b>  |  |                             |  |  |  |
| Employee benefits  | 24,838                                   | 26,367                      | 26,095                                   | 26,427                                   | 26,846                                   |
| Suppliers  | 15,614                                   | 18,871                      | 19,658                                   | 16,470                                   | 18,373                                   |
| Depreciation and amortisation  | 15,402                                   | 15,294                      | 16,111                                   | 20,074                                   | 19,777                                   |
| Finance costs  | 2  | -                           | -  | -  | -  |
| Write down and impairment of assets  | 11                                       | -                           | -  | -  | -  |
| Losses from asset sales  | 22                                       | -                           | -  | -  | -  |
| <b>Total expenses</b>  | <b>55,889</b>                            | <b>60,532</b>               | <b>61,864</b>                            | <b>62,971</b>                            | <b>64,996</b>                            |
| <b>LESS:</b>   |  |                             |  |  |  |
| <b>OWN-SOURCE INCOME</b>   |  |                             |  |  |  |
| <b>Own-source revenue</b>  |  |                             |  |  |  |
| Sale of goods and rendering of services  | 1,178                                    | 2,040                       | 1,975                                    | 3,370                                    | 5,300                                    |
| Interest   | 1,016                                    | 1,021                       | 1,080                                    | 1,137                                    | 1,132                                    |
| Rental Income  | 157                                      | 194                         | 150                                      | 150                                      | 150                                      |
| Royalties  | 14                                       | 8                           | 10                                       | 10                                       | 10                                       |
| Other  | 1,838                                    | 2,446                       | 1,140                                    | 1,240                                    | 1,353                                    |
| <b>Total own-source revenue</b>  | <b>4,203</b>                             | <b>5,709</b>                | <b>4,355</b>                             | <b>5,907</b>                             | <b>7,945</b>                             |
| <b>Gains</b>   |  |                             |  |  |  |
| Sale of assets   | 37                                       | -                           | -  | -  | -  |
| Other (Gifted assets, resources free of charge)                                    | 3,043                                    | 1,500                       | 500                                      | 500                                      | 500                                      |
| <b>Total gains</b>   | <b>3,080</b>                             | <b>1,500</b>                | <b>500</b>                               | <b>500</b>                               | <b>500</b>                               |
| <b>Total own-source income</b>   | <b>7,283</b>                             | <b>7,209</b>                | <b>4,855</b>                             | <b>6,407</b>                             | <b>8,445</b>                             |
| <b>Net (cost of)/contribution by services</b>                                      | <b>(48,606)</b>                          | <b>(53,323)</b>             | <b>(57,009)</b>                          | <b>(56,564)</b>                          | <b>(56,551)</b>                          |
| Revenue from Government  | 46,093                                   | 42,828                      | 41,954                                   | 41,992                                   | 41,979                                   |
| <b>Surplus/(Deficit) attributable to the Australian Government</b>                 | <b>(2,513)</b>                           | <b>(10,495)</b>             | <b>(15,055)</b>                          | <b>(14,572)</b>                          | <b>(14,572)</b>                          |
| Changes in asset revaluation surplus   | 338                                      | -                           | -  | -  | -  |
| <b>Total other comprehensive income</b>  | <b>338</b>                               | <b>-</b>                    | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Total comprehensive income/(loss)</b>   | <b>(2,175)</b>                           | <b>(10,495)</b>             | <b>(15,055)</b>                          | <b>(14,572)</b>                          | <b>(14,572)</b>                          |
| <b>Total comprehensive income (loss) attributable to the Australian Government</b> | <b>(2,175)</b>                           | <b>(10,495)</b>             | <b>(15,055)</b>                          | <b>(14,572)</b>                          | <b>(14,572)</b>                          |

Prepared on Australian Accounting Standards basis

Continued on next page

**Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)**

**Note: Impact of net cash appropriation arrangements**

|   | 2021-22<br>\$'000 | 2022-23<br>\$'000 | 2023-24<br>\$'000 | 2024-25<br>\$'000 | 2025-26<br>\$'000 |
|---|-------------------|-------------------|-------------------|-------------------|-------------------|
| <b>Total comprehensive income/(loss)<br/>- as per statement of<br/>Comprehensive Income</b>   | <b>(2,175)</b>    | <b>(10,495)</b>   | <b>(15,055)</b>   | <b>(14,572)</b>   | <b>(14,572)</b>   |
| plus: Heritage and cultural depreciation/<br>amortisation expenses previously funded<br>through revenue appropriations <sup>(a)</sup> | -                 | -                 | -                 | -                 | -                 |
| plus: depreciation/amortisation expenses<br>on ROU assets   | 522               | 442               | 351               | 10                | -                 |
| less: lease principal repayments <sup>(b)</sup>   | (522)             | (442)             | (351)             | (10)              | -                 |
| <b>Net Cash Operating Surplus/(Deficit)</b>   | <b>(2,175)</b>    | <b>(10,495)</b>   | <b>(15,055)</b>   | <b>(14,572)</b>   | <b>(14,572)</b>   |

Prepared on Australian Accounting Standards basis.

(a) From 2010-11, the Government introduced net cash appropriation arrangements where Bill 1 revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Bill 1 equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.

(b) Applies leases under AASB 16 Leases.



**Table 3.2: Budgeted departmental balance sheet (as at 30 June)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>ASSETS</b>                                     |  |                             |  |  |  |
| <b>Financial assets</b>                           |  |                             |  |  |  |
| Cash and cash equivalents                         | 5,917                                    | 4,432                       | 3,887                                    | 3,316                                    | 2,483                                    |
| Trade and other receivables                       | 1,119                                    | 1,119                       | 1,119                                    | 1,119                                    | 1,119                                    |
| Investments accounted for under the equity method | 190,000                                  | 164,000                     | 157,000                                  | 149,000                                  | 149,000                                  |
| Other   | 603                                      | 603                         | 603                                      | 603                                      | 603                                      |
| <b>Total financial assets</b>                     | <b>197,639</b>                           | <b>170,154</b>              | <b>162,609</b>                           | <b>154,038</b>                           | <b>153,205</b>                           |
| <b>Non-financial assets</b>                       |  |                             |  |  |  |
| Land and buildings                                | 282,032                                  | 420,722                     | 600,474                                  | 679,556                                  | 680,629                                  |
| Property, plant and equipment                     | 1,214,667                                | 1,223,836                   | 1,231,098                                | 1,243,181                                | 1,249,126                                |
| Intangibles                                       | 4,204                                    | 4,549                       | 3,963                                    | 3,498                                    | 3,312                                    |
| Inventories                                       | 152                                      | 152                         | 152                                      | 152                                      | 152                                      |
| Other non-financial assets                        | 207                                      | 207                         | 207                                      | 207                                      | 207                                      |
| <b>Total non-financial assets</b>                 | <b>1,501,262</b>                         | <b>1,649,466</b>            | <b>1,835,894</b>                         | <b>1,926,594</b>                         | <b>1,933,426</b>                         |
| <b>Total assets</b>                               | <b>1,698,901</b>                         | <b>1,819,620</b>            | <b>1,998,503</b>                         | <b>2,080,632</b>                         | <b>2,086,631</b>                         |
| <b>LIABILITIES</b>                                |  |                             |  |  |  |
| <b>Payables</b>                                   |  |                             |  |  |  |
| Suppliers   | 3,629                                    | 3,626                       | 3,626                                    | 3,626                                    | 3,626                                    |
| Other   | 1,986                                    | 1,986                       | 1,986                                    | 1,986                                    | 1,986                                    |
| <b>Total payables</b>                             | <b>5,615</b>                             | <b>5,612</b>                | <b>5,612</b>                             | <b>5,612</b>                             | <b>5,612</b>                             |
| <b>Interest bearing liabilities</b>               |  |                             |  |  |  |
| Leases  | 699                                      | 320                         | -  | -  | -  |
| <b>Total interest bearing liabilities</b>         | <b>699</b>                               | <b>320</b>                  | <b>-</b>                                 | <b>-</b>                                 | <b>-</b>                                 |
| <b>Provisions</b>                                 |  |                             |  |  |  |
| Employee provisions                               | 8,755                                    | 8,788                       | 8,788                                    | 8,788                                    | 8,788                                    |
| Other provisions                                  | 145                                      | 145                         | 145                                      | 145                                      | 145                                      |
| <b>Total provisions</b>                           | <b>8,900</b>                             | <b>8,933</b>                | <b>8,933</b>                             | <b>8,933</b>                             | <b>8,933</b>                             |
| <b>Total liabilities</b>                          | <b>15,214</b>                            | <b>14,865</b>               | <b>14,545</b>                            | <b>14,545</b>                            | <b>14,545</b>                            |
| <b>Net assets</b>                                 | <b>1,683,687</b>                         | <b>1,804,755</b>            | <b>1,983,958</b>                         | <b>2,066,087</b>                         | <b>2,072,086</b>                         |

Continued on next page

**Table 3.2: Budgeted departmental balance sheet (as at 30 June) (continued)**

|  | 2021-22<br>Estimated<br>Actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>EQUITY*</b>                         |  |                             |  |  |  |
| <b>Parent entity interest</b>          |  |                             |  |  |  |
| Contributed equity                     | 366,948                                  | 498,511                     | 692,769                                  | 789,470                                  | 810,041                                  |
| Reserves                               | 769,699                                  | 769,699                     | 769,699                                  | 769,699                                  | 769,699                                  |
| Retained surplus (accumulated deficit) | 547,040                                  | 536,545                     | 521,490                                  | 506,918                                  | 492,346                                  |
| <b>Total parent entity interest</b>    | <b>1,683,687</b>                         | <b>1,804,755</b>            | <b>1,983,958</b>                         | <b>2,066,087</b>                         | <b>2,072,086</b>                         |
| <b>Total Equity</b>                    | <b>1,683,687</b>                         | <b>1,804,755</b>            | <b>1,983,958</b>                         | <b>2,066,087</b>                         | <b>2,072,086</b>                         |

Prepared on Australian Accounting Standards basis.

\* Equity is the residual interest in assets after deduction of liabilities.

**Table 3.3: Departmental statement of changes in equity — summary of movement (Budget year 2022-23)**

|  | Retained<br>earnings<br>\$'000 | Asset<br>revaluation<br>reserve<br>\$'000 | Other<br>reserves<br>\$'000 | Contributed<br>equity/<br>capital<br>\$'000 | Total<br>equity<br>\$'000 |
|--|--------------------------------|---|-----------------------------|---|---------------------------|
| <b>Opening balance as at 1 July 2022</b>                         |                                |   |                             |   |                           |
| Balance carried forward from previous period                     | 547,040                        | 769,699                                   | -                           | 366,948                                     | 1,683,687                 |
| <b>Adjusted opening balance</b>                                  | <b>547,040</b>                 | <b>769,699</b>                            | <b>-</b>                    | <b>366,948</b>                              | <b>1,683,687</b>          |
| <b>Comprehensive income</b>                                      |                                |   |                             |   |                           |
| Surplus (deficit) for the period                                 | (10,495)                       | -   | -                           | -   | (10,495)                  |
| <b>Total comprehensive income</b>                                | <b>(10,495)</b>                | <b>-</b>                                  | <b>-</b>                    | <b>-</b>                                    | <b>(10,495)</b>           |
| <b>Transactions with owners</b>                                  |                                |   |                             |   |                           |
| <b>Contributions by owners</b>                                   |                                |   |                             |   |                           |
| Equity injection   | -                              | -   | -                           | 131,563                                     | 131,563                   |
| <b>Sub-total transactions with owners</b>                        | <b>-</b>                       | <b>-</b>                                  | <b>-</b>                    | <b>131,563</b>                              | <b>131,563</b>            |
| <b>Estimated closing balance as at 30 June 2023</b>              | <b>536,545</b>                 | <b>769,699</b>                            | <b>-</b>                    | <b>498,511</b>                              | <b>1,804,755</b>          |
| <b>Closing balance attributable to the Australian Government</b> | <b>536,545</b>                 | <b>769,699</b>                            | <b>-</b>                    | <b>498,511</b>                              | <b>1,804,755</b>          |

Prepared on Australian Accounting Standards basis.

**Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 |                  | Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|------------------|-------------------------------|--|--|
| <b>OPERATING ACTIVITIES</b>                            |  |                  |                               |  |  |
| <b>Cash received</b>                                   |  |                  |                               |  |  |
| Appropriations   | 46,093                                   |                  | 41,954                        | 41,992                                   | 41,979                                   |
| Sale of goods and rendering of services                | 1,076                                    |                  | 2,125                         | 3,520                                    | 5,450                                    |
| Interest   | 474                                      |                  | 1,080                         | 1,137                                    | 1,132                                    |
| Net GST received                                       | 7,357                                    |                  | 21,093                        | 11,587                                   | 3,358                                    |
| Other  | 2,405                                    |                  | 1,150                         | 1,250                                    | 1,363                                    |
| <b>Total cash received</b>                             | <b>57,405</b>                            |                  | <b>67,402</b>                 | <b>59,486</b>                            | <b>53,282</b>                            |
| <b>Cash used</b>                                       |  |                  |                               |  |  |
| Employees  | 25,818                                   |                  | 26,095                        | 26,427                                   | 26,846                                   |
| Suppliers  | 19,202                                   |                  | 19,478                        | 15,970                                   | 17,873                                   |
| Net GST paid   | 7,357                                    |                  | 21,093                        | 11,587                                   | 3,358                                    |
| <b>Total cash used</b>                                 | <b>52,377</b>                            | <b>62,172</b>    | <b>66,666</b>                 | <b>53,984</b>                            | <b>48,077</b>                            |
| <b>Net cash from/(used by) operating activities</b>    | <b>5,028</b>                             |                  | <b>736</b>                    | <b>5,502</b>                             | <b>5,205</b>                             |
| <b>INVESTING ACTIVITIES</b>                            |  |                  |                               |  |  |
| <b>Cash received</b>                                   |  |                  |                               |  |  |
| Proceeds from sales of property, plant and equipment   | 37                                       |                  | -                             | -  | -  |
| Investments  | 126,500                                  |                  | 200,000                       | 192,000                                  | 179,000                                  |
| <b>Total cash received</b>                             | <b>126,537</b>                           | <b>228,000</b>   | <b>200,000</b>                | <b>192,000</b>                           | <b>179,000</b>                           |
| <b>Cash used</b>                                       |  |                  |                               |  |  |
| Purchase of property, plant, equipment and intangibles | 64,751                                   |                  | 202,539                       | 110,774                                  | 26,609                                   |
| Purchase of investments                                | 209,500                                  |                  | 193,000                       | 184,000                                  | 179,000                                  |
| <b>Total cash used</b>                                 | <b>274,251</b>                           |                  | <b>395,539</b>                | <b>294,774</b>                           | <b>205,609</b>                           |
| <b>Net cash from (used by) investing activities</b>    | <b>(147,714)</b>                         | <b>(136,498)</b> | <b>(195,539)</b>              | <b>(102,774)</b>                         | <b>(26,609)</b>                          |

Continued on next page

**Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June) (continued)**

|   | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|---|--|-----------------------------|--|--|--|
| <b>FINANCING ACTIVITIES</b>   |  |                             |  |  |  |
| <b>Cash received</b>  |  |                             |  |  |  |
| Contributed equity  | 143,409                                  | 131,563                     | 194,258                                  | 96,701                                   | 20,571                                   |
| <b>Total cash received</b>  | <b>143,409</b>                           | <b>131,563</b>              | <b>194,258</b>                           | <b>96,701</b>                            | <b>20,571</b>                            |
| <b>Net cash from (used by) financing activities</b>                 | <b>143,409</b>                           | <b>131,563</b>              | <b>194,258</b>                           | <b>96,701</b>                            | <b>20,571</b>                            |
| <b>Net increase/(decrease) in cash held</b>                         | <b>723</b>                               | <b>(1,485)</b>              | <b>(545)</b>                             | <b>(571)</b>                             | <b>(833)</b>                             |
| Cash and cash equivalents at the beginning of the reporting period  | 5,194                                    | 5,917                       | 4,432                                    | 3,887                                    | 3,316                                    |
| <b>Cash and cash equivalents at the end of the reporting period</b> | <b>5,917</b>                             | <b>4,432</b>                | <b>3,887</b>                             | <b>3,316</b>                             | <b>2,483</b>                             |

Prepared on Australian Accounting Standards basis.

**Table 3.5: Departmental capital budget statement (for the period ended 30 June)**

|  | 2021-22<br>Estimated<br>actual<br>\$'000 | 2022-23<br>Budget<br>\$'000 | 2023-24<br>Forward<br>estimate<br>\$'000 | 2024-25<br>Forward<br>estimate<br>\$'000 | 2025-26<br>Forward<br>estimate<br>\$'000 |
|--|--|-----------------------------|--|--|--|
| <b>NEW CAPITAL APPROPRIATIONS</b>  |  |                             |  |  |  |
| Equity injections - Bill 2   | 143,409                                  | 131,563                     | 194,258                                  | 96,701                                   | 20,571                                   |
| <b>Total new capital appropriations</b>                                      | <b>143,409</b>                           | <b>131,563</b>              | <b>194,258</b>                           | <b>96,701</b>                            | <b>20,571</b>                            |
| <i>Provided for:</i>   |  |                             |  |  |  |
| Purchase of non-financial assets   | 143,409                                  | 131,563                     | 194,258                                  | 96,701                                   | 20,571                                   |
| <b>Total items</b>   | <b>143,409</b>                           | <b>131,563</b>              | <b>194,258</b>                           | <b>96,701</b>                            | <b>20,571</b>                            |
| <b>PURCHASE OF NON-FINANCIAL ASSETS</b>                                      |  |                             |  |  |  |
| Funded by capital appropriations <sup>(a)</sup>                              | 60,582                                   | 152,213                     | 195,917                                  | 99,551                                   | 21,268                                   |
| Funded internally from departmental resources <sup>(b)</sup>                 | 10,224                                   | 11,285                      | 6,622                                    | 11,223                                   | 5,339                                    |
| <b>TOTAL</b>   | <b>70,806</b>                            | <b>163,498</b>              | <b>202,539</b>                           | <b>110,774</b>                           | <b>26,607</b>                            |
| <b>RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE</b> |  |                             |  |  |  |
| Total purchases  | 70,806                                   | 163,498                     | 202,539                                  | 110,774                                  | 26,607                                   |
| less: additions by creditors   | (2,929)                                  | -                           | -  | -  | -  |
| less: ROU additions  | (350)                                    | -                           | -  | -  | -  |
| less: gifted assets  | (2,776)                                  | (1,000)                     | -  | -  | -  |
| <b>Total cash used to acquire assets</b>                                     | <b>64,751</b>                            | <b>162,498</b>              | <b>202,539</b>                           | <b>110,774</b>                           | <b>26,607</b>                            |

Prepared on Australian Accounting Standards basis.

(a) Includes both current Bill 2 and prior Act 2/4/6 appropriations.

(b) Includes the following sources of funding:

- sponsorship, donations and gifts,
- internally developed assets.

**Table 3.6: Statement of departmental asset movements (Budget year 2022-23)**

|  | Land          | Buildings      | Other<br>property,<br>plant and<br>equipment | Heritage<br>and<br>cultural | Computer<br>software<br>and<br>intangibles | Total            |
|--|---------------|----------------|--|-----------------------------|--|------------------|
|  | \$'000        | \$'000         | \$'000                                       | \$'000                      | \$'000                                     | \$'000           |
| <b>As at 1 July 2022</b>   |               |                |  |                             |  |                  |
| Gross book value   | 13,743        | 274,602        | 42,425                                       | 1,185,872                   | 10,023                                     | 1,526,665        |
| Gross book value - ROU assets  | 335           | 1,014          | 130  | -                           | -  | 1,479            |
| Accumulated depreciation/amortisation and impairment                 | -             | (7,128)        | (13,679)                                     | -                           | (5,819)                                    | (26,626)         |
| Accumulated depreciation/amortisation and impairment<br>- ROU assets | (168)         | (366)          | (81)   | -                           | -  | (615)            |
| <b>Opening net book balance</b>                                      | <b>13,910</b> | <b>268,122</b> | <b>28,795</b>                                | <b>1,185,872</b>            | <b>4,204</b>                               | <b>1,500,903</b> |
| <b>Capital asset additions</b>                                       |               |                |  |                             |  |                  |
| <b>Estimated expenditure on new or replacement assets</b>            |               |                |  |                             |  |                  |
| By purchase - appropriation equity <sup>(a)</sup>                    | -             | 144,516        | -  | 7,697                       | -  | 152,213          |
| By purchase - appropriation ordinary annual services <sup>(b)</sup>  | 236           | 2,451          | 4,447  | -                           | 1,527                                      | 8,661            |
| By purchase - donated funds  | -             | -              | -  | 1,624                       | -  | 1,624            |
| Assets received as gifts/donations                                   | -             | -              | -  | 1,000                       | -  | 1,000            |
| <b>Total additions</b>   | <b>236</b>    | <b>146,967</b> | <b>4,447</b>                                 | <b>10,321</b>               | <b>1,527</b>                               | <b>163,498</b>   |
| <b>Other movements</b>   |               |                |  |                             |  |                  |
| Depreciation/amortisation expense                                    | -             | (8,106)        | (5,564)                                      | -                           | (1,182)                                    | (14,852)         |
| Depreciation/amortisation on ROU assets                              | (63)          | (344)          | (35)   | -                           | -  | (442)            |
| <b>Total other movements</b>   | <b>(63)</b>   | <b>(8,450)</b> | <b>(5,599)</b>                               | <b>-</b>                    | <b>(1,182)</b>                             | <b>(15,294)</b>  |

Continued on next page

Prepared on Australian Accounting Standards basis.

Table 3.6: Statement of departmental asset movements (Budget year 2022-23) (continued)

|  | Land          | Buildings      | Other<br>property,<br>plant and<br>equipment | Heritage<br>and<br>cultural | Computer<br>software<br>and<br>intangibles | Total            |
|--|---------------|----------------|--|-----------------------------|--|------------------|
|  | \$'000        | \$'000         | \$'000                                       | \$'000                      | \$'000                                     | \$'000           |
| <b>As at 30 June 2023</b>  |               |                |  |                             |  |                  |
| Gross book value   | 13,979        | 421,569        | 46,872                                       | 1,196,193                   | 11,550                                     | 1,690,163        |
| Gross book value - ROU assets  | 335           | 1,014          | 130  | -                           | -  | 1,479            |
| Accumulated depreciation/amortisation and impairment                 | -             | (15,234)       | (19,243)                                     | -                           | (7,001)                                    | (41,478)         |
| Accumulated depreciation/amortisation and impairment -<br>ROU assets | (231)         | (710)          | (116)  | -                           | -  | (1,057)          |
| <b>Closing net book balance</b>                                      | <b>14,083</b> | <b>406,639</b> | <b>27,643</b>                                | <b>1,196,193</b>            | <b>4,549</b>                               | <b>1,649,107</b> |

**Estimated operating expenditure in income statement for heritage and cultural assets**

|   |               |
|---|---------------|
| Operations and Maintenance  | 683           |
| Preservation and Conservation   | 12,485        |
| <b>Total operating expenditure on heritage and cultural assets</b>  | <b>13,168</b> |
| Prepared on Australian Accounting Standards basis.  |               |
| (a) 'Appropriation equity' refers to equity injections appropriations provided through Appropriation Bill (No. 2) 2022-23, including Collection Development Acquisition Budget.                                       |               |
| (b) 'Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2022-23 for depreciation/amortisation expenses, Departmental Capital Budget or other operational expenses. |               |



## PORTFOLIO GLOSSARY

|                           |  |
|---------------------------|--|
| Accrual accounting        | System of accounting where items are brought to account and included in the financial statements as they are earned or incurred, rather than as they are received or paid.   |
| Accumulated depreciation  | The aggregate depreciation recorded for a particular depreciating asset.   |
| Additional estimates      | Where amounts appropriated at Budget time are insufficient, Parliament may appropriate more funds to portfolios through the Additional Estimates Acts.   |
| Administered items        | Expenses, revenues, assets or liabilities managed by entities on behalf of the Commonwealth. Entities do not control administered items. Administered expenses include grants, subsidies and benefits. In many cases, administered expenses fund the delivery of third party outputs.  |
| AEIFRS                    | Australian Equivalents to International Financial Reporting Standards, which were issued by the Australian Accounting Standards Board in July 2004.  |
| Appropriation             | An authorisation by Parliament to spend moneys from the Consolidated Revenue Fund for a particular purpose.  |
| Annual Appropriation      | Acts of Parliament, which provide appropriation for the government's activities during a specific financial year. Three appropriation Bills are introduced into Parliament in May and comprise the Budget. Further supplementary Bills are introduced later in the financial year as part of the Additional Estimates process. The Parliamentary departments have their own appropriation Bills. |
| Capital expenditure       | Expenditure by an entity on capital projects, for example purchasing a building.   |
| Consolidated Revenue Fund | Section 81 of the Constitution stipulates that all revenue raised or money received by the Commonwealth forms the one consolidated revenue fund (CRF). The CRF is not a bank account. The Official Public Account reflects most of the operations of the CRF.  |
| Departmental items        | Assets, liabilities, revenues and expenses that are controlled by the entity to deliver programs. Departmental items would generally include computers, plant and equipment assets used by entities in providing goods and services, most employee expenses, supplier costs, and other administrative expenses incurred.   |
| Depreciation              | Apportionment of an asset's capital value as an expense over its estimated useful life to take account of normal usage, obsolescence, or the passage of time.  |

|                          |  |
|--------------------------|--|
| Effectiveness indicators | Indicators to assess the degree of success in achieving outcomes. As outcomes are generally long-term in nature, effectiveness indicators often relate to intermediate outcomes (shorter term impacts) below the planned outcomes specified.   |
| Efficiency indicators    | Measures the adequacy of an entity's management of its programs and, where applicable, administered items. Includes price, quality and quantity indicators. The interrelationship between the three efficiency indicators of any one output should be considered when judging efficiency.  |
| Equity or net assets     | Residual interest in the assets of an entity after deduction of its liabilities.   |
| Expense                  | Expenses represent the full costs of an activity, that is, the total value of all the resources consumed in producing goods and services or the loss of future economic benefits in the form of reductions in assets or increases in liabilities of the entity. Expenses include cash items, such as salary payments, as well as expenses that have been incurred, such as accruing employee entitlements that will be paid in the future.   |
| Fair value               | Valuation methodology: The amount for which an asset could be exchanged or a liability settled between knowledgeable, willing parties in an arm's length transaction.  |
| Intermediate outcomes    | More specific medium-term impacts (eg trend data, targets or milestones) below the level of the planned outcomes specified in the Budget. A combination of several intermediate outcomes can at times be considered as a proxy for determining the achievement of outcomes or progress towards outcomes. See Outcomes.   |
| Operating result         | Equals revenue less expenses.  |
| Outcomes                 | The Government's objectives in each portfolio area. Outcomes are desired results, impacts or consequences for the Australian community as influenced by the actions of the Australian Government. Actual outcomes are assessments of the end results or impacts actually achieved.   |
| Price                    | One of the three key efficiency indicators. The amount the government or the community pays for the delivery of programs.  |
| Quality                  | One of the three key efficiency indicators. Relates to the characteristics by which customers or stakeholders judge an organisation, product or service. Assessment of quality involves use of information gathered from interested parties to identify differences between users' expectations and experiences.   |
| Quantity                 | One of the three key efficiency indicators. Examples include the size of an output; count or volume measures; how many or how much.  |
| Revenue                  | Total value of resources earned or received for the provision of goods and services.   |
| Special Account          | Special Accounts allow money in the Consolidated Revenue Fund (CRF) to be acknowledged as set-aside (hypothecated) for a particular purpose. Amounts credited to a Special Account may only be spent for the purposes of the Special Account. Special Accounts can only be established by a written determination of the Finance Minister (section 78 of the <i>Public Governance, Performance and Accountability (PGPA) Act 2013</i> ) or through an Act of Parliament (section 80 of the <i>PGPA Act 2013</i> ). |

## *Portfolio Glossary*

### Special Appropriations (including Standing Appropriations)

An amount of money appropriated by a particular Act of Parliament for a specific purpose and number of years. For special appropriations, the authority to withdraw funds from the Consolidated Revenue Fund does not generally cease at the end of the financial year.

Standing appropriations are a subcategory consisting of ongoing special appropriations — the amount appropriated will depend on circumstances specified in the legislation.

