

Who can access the Booked Car with Driver service?



Australian Government
Department of Veterans' Affairs

Veteran Card holders with eligibility under the *Veterans' Entitlements Act 1986* who are:

- ✓ Aged 80 years or over OR
- ✓ Living with dementia (any age) OR
- ✓ Legally blind (any age) OR
- ✓ Receiving DCP Special Rate (TPI) or EDA

OR ✓ 79 years or younger and meet one or more of the specified conditions



Specified conditions for veteran card holders 79 years or younger

- A chronic or temporary condition that makes using public transport challenging.
Including but not limited to frailty, incontinence.
- Any mental or physical condition that severely limits independence.
Including but not limited to respiratory issues, amputation, arthritis, cardiac disorders, vascular disease, paralysis, significant muscle control or coordination issues, significant mental disorders, psychosis.
- Recent surgery or treatment that makes travelling by public transport difficult.



www.dva.gov.au/bcwd

Veteran White Card holders who meet the above criteria must be travelling for treatment of a condition covered by their card to access BCWD. To discuss your access or to make a booking, call **1800 550 455**.

Disability Compensation Payment (DCP) at the Special Rate (commonly known as TPI) or the Extreme Disablement Adjustment (EDA) rate automatically meet the medical condition criterion