

Conditions Decisions/withdrawn by office - 2023-2024 FY												
Office	July	August	September	October	November	December	January	February	March	April	May	June
<b>Hobart</b>												
ACCEPTED	1,102	1,173	1,247	1,506	1,707	1,162	1,609	2,046	1,701	1,418	1,752	1,335
Acceptance rate	87%	87%	85%	87%	88%	90%	85%	89%	85%	86%	84%	84%
REJECTED	122	166	217	201	201	119	268	235	255	213	307	230
Rejection rate	10%	12%	15%	12%	10%	9%	14%	10%	13%	13%	15%	15%
Withdrawn	47	14	7	15	25	17	23	23	40	12	31	20
withdrawn rate	4%	1%	0%	1%	1%	1%	1%	1%	2%	1%	1%	1%
<b>Total</b>	<b>1,271</b>	<b>1,353</b>	<b>1,471</b>	<b>1,722</b>	<b>1,933</b>	<b>1,298</b>	<b>1,900</b>	<b>2,304</b>	<b>1,996</b>	<b>1,643</b>	<b>2,090</b>	<b>1,585</b>
<b>Melbourne</b>												
ACCEPTED	3,198	3,347	3,338	3,713	3,757	2,554	3,087	4,341	4,322	4,276	5,178	4,265
Acceptance rate	62%	62%	65%	64%	62%	69%	61%	65%	66%	64%	65%	62%
REJECTED	1,654	1,755	1,487	1,764	1,930	905	1,713	1,827	1,914	2,044	2,358	2,279
Rejection rate	32%	32%	29%	30%	32%	24%	34%	28%	29%	31%	30%	33%
Withdrawn	311	316	347	331	338	253	292	469	299	375	432	281
withdrawn rate	6%	6%	7%	6%	6%	7%	6%	7%	5%	6%	5%	4%
<b>Total</b>	<b>5,163</b>	<b>5,418</b>	<b>5,172</b>	<b>5,808</b>	<b>6,025</b>	<b>3,712</b>	<b>5,092</b>	<b>6,637</b>	<b>6,535</b>	<b>6,695</b>	<b>7,968</b>	<b>6,825</b>
<b>Perth</b>												
ACCEPTED	1,922	2,183	1,843	2,427	2,195	1,330	1,797	1,853	2,132	1,999	2,355	1,763
Acceptance rate	83%	83%	81%	86%	83%	82%	85%	83%	84%	85%	82%	78%
REJECTED	365	394	407	336	432	257	301	358	402	342	488	505
Rejection rate	16%	15%	18%	12%	16%	16%	14%	16%	16%	15%	17%	22%
Withdrawn	34	48	22	52	10	28	13	16	12	11	12	4
withdrawn rate	1%	2%	1%	2%	0%	2%	1%	1%	0%	0%	0%	0%
<b>Total</b>	<b>2,321</b>	<b>2,625</b>	<b>2,272</b>	<b>2,815</b>	<b>2,637</b>	<b>1,615</b>	<b>2,111</b>	<b>2,227</b>	<b>2,546</b>	<b>2,352</b>	<b>2,855</b>	<b>2,272</b>
<b>Sydney</b>												
ACCEPTED	1,939	2,355	2,595	2,615	2,850	1,700	2,208	2,716	2,660	2,725	3,525	2,977
Acceptance rate	80%	80%	82%	85%	81%	89%	84%	81%	85%	84%	81%	82%
REJECTED	468	570	538	455	642	189	409	608	412	476	808	602
Rejection rate	19%	19%	17%	15%	18%	10%	16%	18%	13%	15%	19%	17%
Withdrawn	16	18	23	13	31	12	11	35	47	24	31	44
withdrawn rate	1%	1%	1%	0%	1%	1%	0%	1%	2%	1%	1%	1%
<b>Total</b>	<b>2,423</b>	<b>2,943</b>	<b>3,156</b>	<b>3,083</b>	<b>3,523</b>	<b>1,901</b>	<b>2,628</b>	<b>3,359</b>	<b>3,119</b>	<b>3,225</b>	<b>4,364</b>	<b>3,623</b>

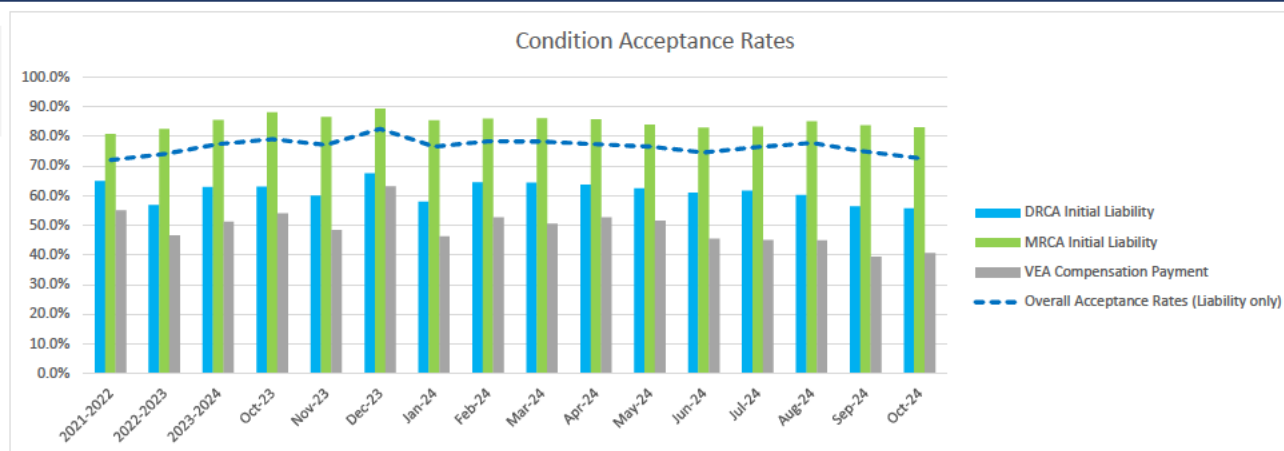
Conditions Decisions/withdrawn by office - 2024-2025 YTD				
Office	July	August	September	October
<b>Hobart</b>				
ACCEPTED	1,624	1,770	1,439	1,418
Acceptance rate	83%	86%	86%	85%
REJECTED	293	272	223	217
Rejection rate	15%	13%	13%	13%
Withdrawn	43	12	12	40
withdrawn rate	2%	1%	1%	2%
<b>Total</b>	<b>1,960</b>	<b>2,054</b>	<b>1,674</b>	<b>1,675</b>
<b>Melbourne</b>				
ACCEPTED	4,033	4,283	4,416	4,995
Acceptance rate	64%	64%	62%	60%
REJECTED	1,980	2,102	2,509	2,929
Rejection rate	31%	31%	35%	35%
Withdrawn	338	328	225	376
withdrawn rate	5%	5%	3%	5%
<b>Total</b>	<b>6,351</b>	<b>6,713</b>	<b>7,150</b>	<b>8,300</b>
<b>Perth</b>				
ACCEPTED	2,344	2,089	1,705	1,948
Acceptance rate	79%	83%	77%	75%
REJECTED	599	413	507	626
Rejection rate	20%	16%	23%	24%
Withdrawn	29	25	4	34
withdrawn rate	1%	1%	0%	1%
<b>Total</b>	<b>2,972</b>	<b>2,527</b>	<b>2,216</b>	<b>2,608</b>
<b>Sydney</b>				
ACCEPTED	3,190	4,207	3,854	3,353
Acceptance rate	83%	84%	85%	82%
REJECTED	607	726	626	708
Rejection rate	16%	14%	14%	17%
Withdrawn	65	75	80	13
withdrawn rate	2%	1%	2%	0%
<b>Total</b>	<b>3,862</b>	<b>5,008</b>	<b>4,560</b>	<b>4,074</b>



## ACCEPTANCE RATES

[Condition Acceptance Rates](#)

[Claim Acceptance Rates](#)



Condition Acceptance Rates	2021-2022	2022-2023	2023-2024	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	FYTD
DRCA Initial Liability	64.9%	56.8%	62.9%	63.0%	60.0%	67.5%	57.9%	64.5%	64.4%	63.6%	62.5%	60.9%	61.6%	60.1%	56.4%	55.8%	58.4%
MRCA Initial Liability	80.8%	82.4%	85.6%	88.0%	86.5%	89.3%	85.4%	85.9%	86.1%	85.7%	83.9%	82.9%	83.2%	85.0%	83.7%	83.1%	83.7%
VEA Compensation Payment	55.0%	46.6%	51.2%	54.0%	48.4%	63.1%	46.2%	52.6%	50.6%	52.6%	51.6%	45.5%	45.1%	44.8%	39.3%	40.7%	42.1%
Overall Acceptance Rates (Liability only)	72.0%	74.0%	77.4%	79.0%	77.1%	82.5%	76.5%	78.3%	78.2%	77.3%	76.5%	74.5%	76.4%	77.7%	74.8%	72.6%	75.3%

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.
4. If a condition is accepted under MRCA, it is required to be rejected under DRCA and/or VEA.

Claim Acceptance Rates	2021-2022	2022-2023	2023-2024	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	FYTD
VEA Application for Increase	67.7%	68.8%	62.2%	67.5%	65.4%	71.7%	71.9%	61.4%	61.0%	59.8%	61.3%	69.5%	60.4%	69.6%	61.9%	65.9%	63.3%
MRCA Permanent Impairment	84.6%	87.4%	87.9%	88.4%	88.1%	92.2%	83.5%	87.5%	87.8%	87.9%	86.8%	88.4%	88.1%	89.8%	90.5%	88.0%	89.4%
DRCA Permanent Impairment	47.4%	44.7%	40.6%	35.8%	32.8%	59.5%	31.7%	38.9%	46.3%	44.6%	45.5%	42.0%	41.0%	47.1%	52.3%	41.6%	46.1%
MRCA Incapacity	90.5%	96.7%	96.1%	94.7%	95.4%	98.6%	91.3%	96.0%	97.9%	95.5%	95.0%	94.6%	97.8%	97.6%	95.1%	95.4%	96.5%
DRCA Incapacity	85.5%	94.6%	93.4%	96.2%	94.5%	93.2%	95.7%	100.0%	95.3%	92.5%	90.2%	83.3%	94.2%	82.8%	94.6%	87.5%	90.5%
VEA War Widow	63.4%	63.4%	64.3%	66.7%	64.0%	82.5%	60.6%	50.0%	60.0%	73.7%	56.6%	69.2%	63.0%	56.5%	64.1%	62.7%	61.6%