

Information for Tour Coach Operators

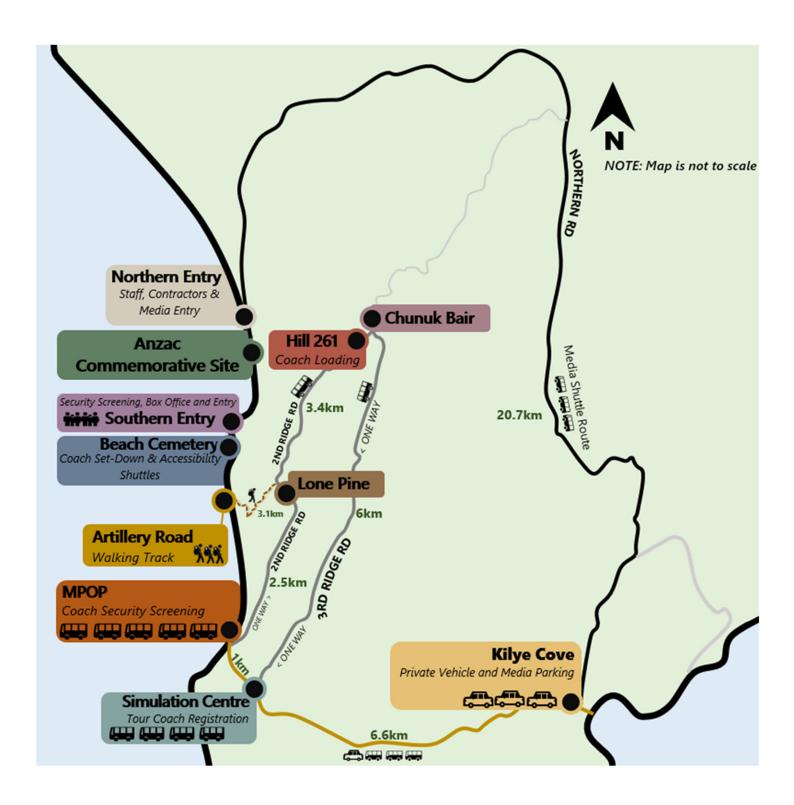
**ENGLISH** 

**ANZAC DAY 2025** 

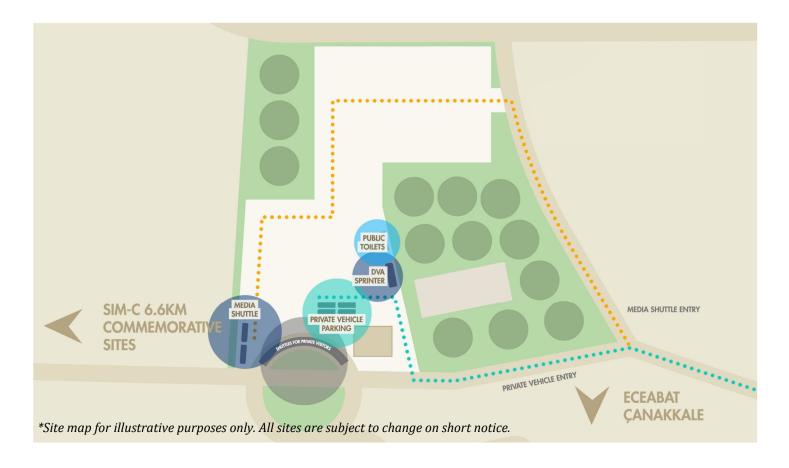
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## THE GALLIPOLI PENINSULA



## KILYE COVE (KC)

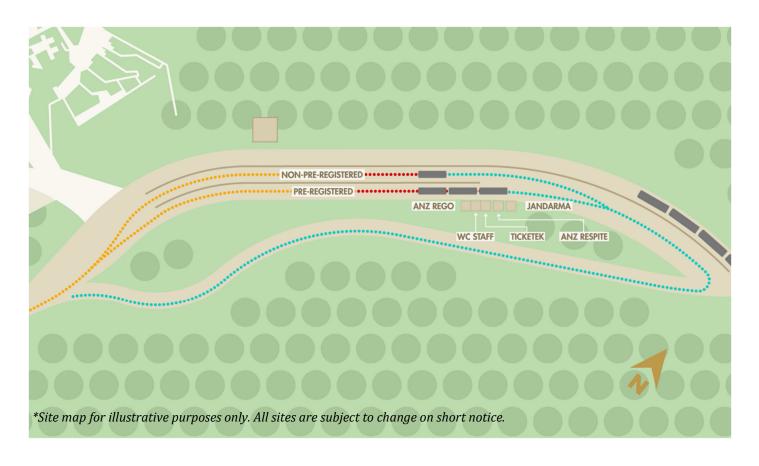


Open Hours: 22:00 24 April - 03:00 25 April / 07:00 - 15:00 25 April

#### Private Vehicle Parking:

- 1. All private vehicles will enter KC via the D550/E87 road.
- 2. Vehicles will be registered by Australian and New Zealand Government (ANZG) Officials who will direct vehicles to park.
- 3. Attendees will board a shuttle bus to Beach Cemetery.
- 4. Prior to departure, shuttles will be boarded by ANZG Officials who will deliver important visitor messaging in Turkish and English.

### SIMULATION CENTRE (SIM-C)



Open Hours: 22:00, 24 April - 03:00, 25 April / 11:00 - 15:00, 25 April

#### Tour Coach Registration Point (24 April):

- 1. SIM-C will open from 22:00 on 24 April.
- 2. Tour coaches need to arrive at SIM-C by 02:30 on 25 April to allow for attendees to pass through security before entry closes.
- 3. From 22:00, ANZG Officials will board coaches to check and confirm registration details, deliver messaging and issue coach accreditation and passenger bag tags.
- 4. Coaches that have not pre-registered online will be required to register at this point.
- 5. Attendees are not to disembark the coach whilst Coach Registration is underway.
- 6. Ensure that your coach accreditation pass is displayed in the bottom right corner of the windscreen.
- 6. Coaches will not leave this point until all vehicles in the group (4) have had their registration details confirmed.
- 7. After all attendees have disembarked at Beach Cemetery, tour coaches should return to Eceabat. There is **no requirement** to stage at SIM-C overnight.
- 8. Tour coaches must return to SIM-C no later than 11:00 on 25 April for staging, prior to being released for Coach Loading at Hill 261.

### MIMOZA PARK OTOPARK (MPOP)

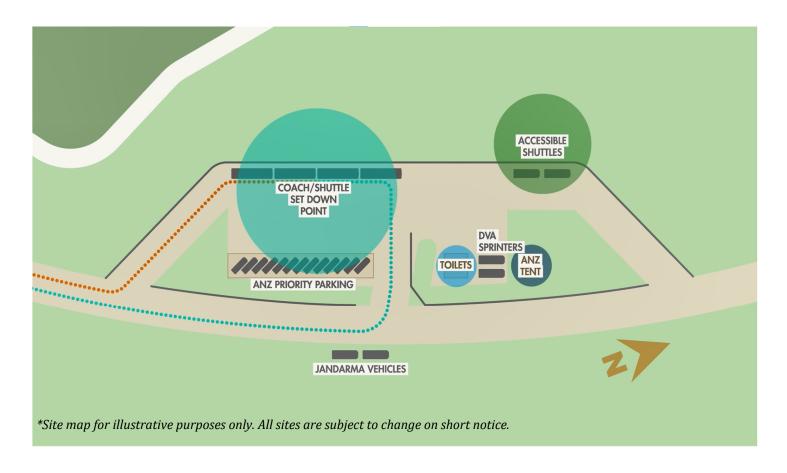


Open Hours: 22:00, 24 April - 03:00, 25 April

#### **Tour Coach Security Screening Checkpoint:**

- 1. Tour coaches will enter MPOP via the D550/E87 road (blue line).
- 2. Coaches will be boarded by ANZG Officials who will deliver important visitor messaging in Turkish and English.
- 3. Jandarma will conduct an external security screening of the tour coach with mirrors and dogs.
- 4. Drivers and attendees **are not** to disembark the coach at any time whilst at MPOP.
- 5. After tour coaches have been cleared by the Jandarma, they will be directed to drive approximately 3km to Beach Cemetery, where attendees can disembark.

### **BEACH CEMETERY (BC)**

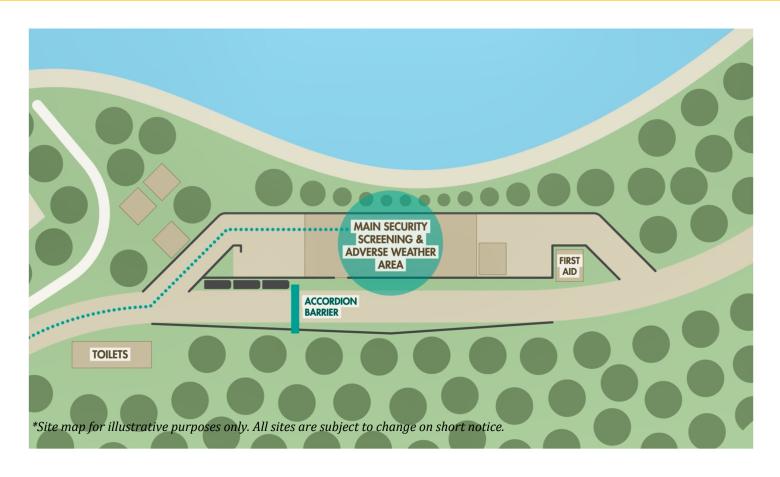


Open Hours: 22:00, 24 April - 03:00 25 April

#### Tour Coach Set Down Point:

- 1. Tour coaches will move to the holding bay on the eastern side of the road. ANZG Officials will then direct tour coaches in to the set down point on the western side (blue line).
- 2. Attendees will disembark their tour coaches, and be directed to walk approx. 750m to Southern Entry (SE).
- 3. Attendees with accessibility requirements can catch the Accessibility Shuttle from BC to SE.
- 4. Tour coaches will depart BC via the Southern Exit (orange line) and depart the site.

### **SOUTHERN ENTRY (SE)**

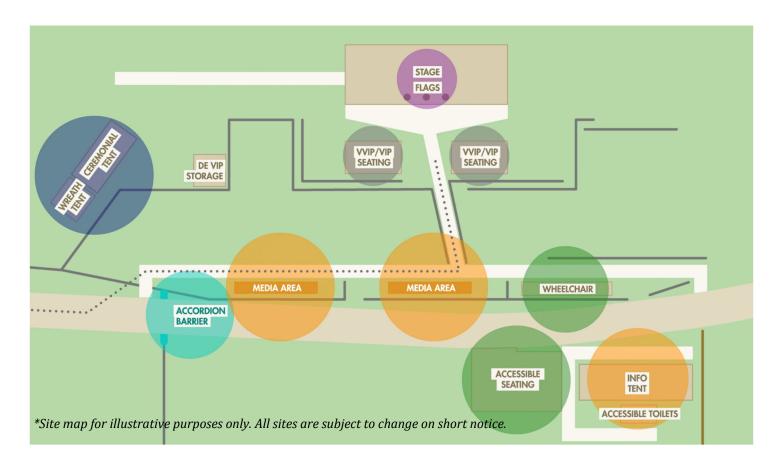


Open Hours: 22:30, 24 April - 03:00, 25 April

#### **Security Screening Point:**

- 1. Attendees will pass through an airport-style security screening, and have their attendance passes scanned.
- 2. Liquids, aerosols and gels above 100ml are prohibited, (including bottled water) and strict conditions of entry do apply.
- 3. Any prohibited items will confiscated and not returned. Information on prohibited items will be messaged throughout the night.
- 4. Attendees will be provided bottled water along with an information pack once they've passed through security.
- 5. It is approximately a 350m walk from SE to the Anzac Commemorative Site (ACS).

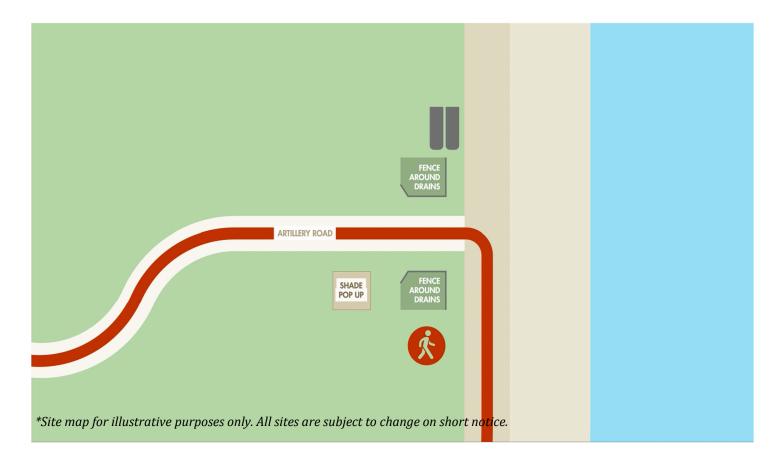
## ANZAC COMMEMORATIVE SITE (ACS)



Open Hours: From 22:30, 24 April

- 1. Location of the Dawn Service, and open to attendees from 22:30 on 24 April.
- 2. A Pre-Service Program will run from 01:30 05:30, comprising of various documentary programs about the Gallipoli campaign.
- 3. The Dawn Service will run from 05:30 06:30.
- 4. At the conclusion of the Dawn Service, attendees can attend either the Lone Pine or Chunuk Bair Memorial Services.
- 5. Due to the distance between these sites, visitors can only attend **one** of these services.
- 6. From ACS, it is a 1.7km walk to Artillery Road Junction, where the walking track begins to Lone Pine and Chunuk Bair.

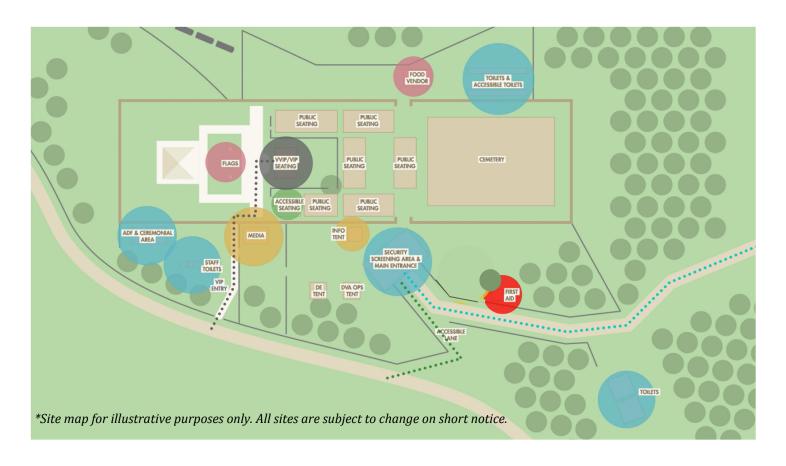
## **ARTILLERY ROAD (ARR)**



Open Hours: From 06:30, 25 April

- 1. Artillery Road is the walking track that attendees will take to reach Lone Pine and Chunuk Bair.
- 2. ANZG Officials and medical support will be stationed along the road to assist.
- 3. It is approximately a 1.5km walk from the Artillery Road Junction to Lone Pine, and a further 3.4 km walk from Lone Pine to Chunuk Bair.
- 4. Due to the distance between these sites, visitors can only attend **one** of these services.
- 5. For attendees who have pre-registered their accessibility requirements, an Accessibility Shuttle service will run from ACS to Lone Pine and Chunuk Bair. This will be announced by the MC.

## LONE PINE (LP)



Open Hours: 08:00 - 12:00, 25 April

- 1. The Australian Memorial Service will be conducted at the Lone Pine Cemetery from 10:00 10:50.
- 2. Public Wreath Laying will be conducted at the conclusion of the Lone Pine service.
- 3. The site has toilet amenities for attendees and a food vendor. Bottles of water will also be available at the site.
- 4. At the conclusion of the service, attendees will walk 3.4km to Hill 261 for coach loading.
- 5. For attendees who have pre-registered their accessibility requirements, the Accessibility Shuttles service will run from Lone Pine to Hill 261.

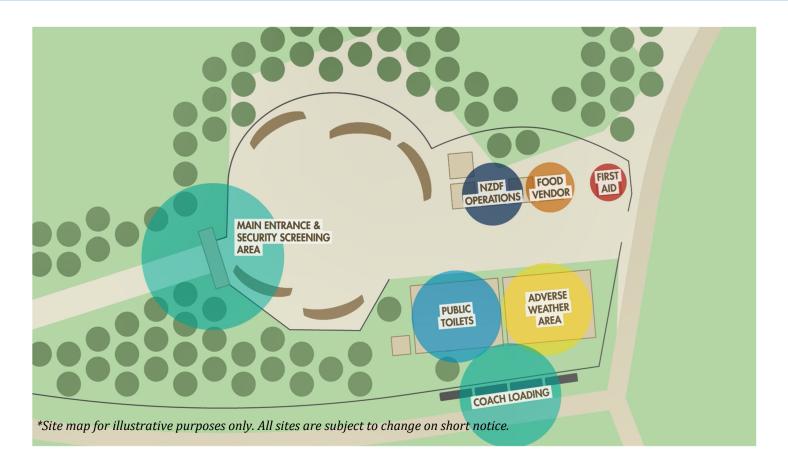
## CHUNUK BAIR (CB)



Open Hours: 11:30 - 12:30, 25 April

- 1. The New Zealand Memorial Service will be conducted at Chunuk Bair from 11:30 12:30.
- 2. The site has limited capacity for attendees and preference will be given to New Zealand attendees.
- 3. At the conclusion of the service, attendees will walk approximately 150m to Hill 261 for Coach Loading.

### **HILL 261**



Open Hours: From 13:00, 25 April

#### **Tour Coach Loading:**

- 1. Coaches will be halted at the junction between Second Ridge and Third Ridge Roads.
- 2. Attendees are to leave on the same coach they arrived on, indicated by matching their luggage tag with that of the tour coach.
- 3. The site has toilets and food available for attendees whilst they wait to depart.
- 4. Coaches must then depart the site via 3rd Ridge Road at the direction of ANZG Officials.

### **CONSULAR CONTACT INFORMATION**

Australian Embassy, Ankara

Phone: (+90 312) 459 9500

Australian Consulate-General, Istanbul

Phone: (+90 212) 939 3300

Australian Consulate, Canakkale

Phone: (+90 286) 218 1721

New Zealand Embassy, Ankara

Phone: (+90 312) 446 3333

New Zealand Honorary Consulate-General, Istanbul

Phone: (+90 212) 393 8542

Anzac Admin Officer/ERC, Canakkale

Phone: (+90 286) 218 1898

Australian Consular Emergency Centre, Canberra

Phone: +61 2 6261 3305

In Türkiye, emergency numbers are: Ambulance 112

Police 155

Foreigners may also contact Turkish Police in Istanbul on: Phone: (+90 212) 527 4503.

### **APPLICATION PROCESS**

Attendance applications are to be made online through the DVA or NZDF websites. Tickets are allocated on a first-in first-served basis.

Applicants must be over the age of 2 years (on date of commemoration), and anyone under the age of 18 must be accompanied by an adult. All attendance passes are non-transferable.

Tour operators are able to submit an application for an attendance pass on behalf of their customers. Where this is done, the customer will be treated as the applicant, and the tour operator has no rights or entitlements in relation to the application.

Terms and conditions of entry will apply. Tour Operators and attendees must adhere to the direction of Turkish authorities, Jandarma and ANZG Officials at all times.

All attendance applications are to be made online:

Australia: www.dva.gov.au

New Zealand: www.nzdf.mil.nz

### ATTENDANCE PASS ELIGIBILITY

Country	Identification
Australian citizens and or	•Australian Passport
permanent residents	•Australian Drivers Licence
New Zealand citizens and or	<ul> <li>New Zealand Passport</li> </ul>
permanent residents	•New Zealand Drivers
Nationalities of other	<ul><li>Passport</li></ul>
countries	•Drivers Licence
	•National ID Card for those in the
Turkish nationals	<ul><li>Turkish Identity Card</li></ul>

Note: Must register with a Government issued photo identification

### **GENERAL PROGRAM**

Date	Time	Activity	Details
24 April	22:00	Simulation Centre opens	Tour Coach
24 April	22:30	Southern Entry opens	On-site ticketing office and security screening point for attendees.
24 April	22:30	Anzac Commemorative Site opens	No public stands or chairs – visitors will be required to sit or stand on the grassed areas.
			Limited seating will be available for attendees with accessibility
25 April	01:30	Pre-Service	
25 April	10:00	Lone Pine Australian	Limited seating and standing on grassed areas.
25 April	11:00	SIM-C reopens to tour coaches to stage for	
25 April	11:30	Chunuk Bair New Zealand Memorial	Limited seating and standing on grassed areas.
25 April	13:00	Coach loading commences at Hill 261.	Tour coaches will be released in groups of 4 under the direction of ANZG Officials.



#### Do tour coaches need to be pre-registered?

It is preferable that tour coaches pre-register. Pre-registering your tour coach allows DVA and NZDF to better plan infrastructure, support the security arrangements, streamline the registration process at SIM-C, and ensure tour operators and coach drivers are contactable in case of an emergency, or of any significant updates to planning.

#### Can the coach driver attend the services?

**No.** After attendees have disembarked their tour coach, drivers must depart Beach Cemetery and return to either Eceabat overnight, or stage at SIM-C. The driver is required to stay with the coach for contact in the case of an emergency.

#### Does the tour guide automatically receive accreditation with the coach accreditation?

**No.** The tour guide is required to register for an attendance pass separately via the DVA or NZDF websites.

#### Does the coach driver and/or tour guide need accreditation if not attending the service?

**No.** If they are not going to attend the service they will not require an attendance pass. The driver will be required to stay with the coach. However, it is expected that the tour guide will escort the group and be the main point of contact. The tour guide will require an attendance pass to get through the Southern Entry Security Screening Point for the Dawn Service and any subsequent services.

#### Do all attendees on the coach require attendance passes before arriving on site?

It is preferred that attendees pre-register their attendance to streamline their entry at Southern Entry. Those that have not registered can do so at the Ticketek Office. They **must** have photo identification with them to register.

#### Where does the coach park after attendees have disembarked?

Once attendees have disembarked at Beach Cemetery, it is preferred coaches return to Eceabat overnight, however you may also stage at SIM-C. ANZG Officials will be on-site at SIM-C to facilitate overnight staging in preparation for coach loading on 25 April. Timings to be confirmed.

#### Will attendees have access to their coach once they have disembarked at Beach Cemetery?

**No.** Once attendees have disembarked their coach, attendees will not be able to access their coach and luggage until Coach Loading has commenced from approximately 13:00 on 25 April.

Please ensure attendees take all essential items with them, including:

- Warm and wet-weather clothing;
- Sun protection;
- Good, sturdy footwear; and
- Medication.

This will be messaged to attendees by ANZG Officials throughout the night prior to disembarking at Beach Cemetery.

For further enquiries about Anzac Day commemorations, please contact the Department of Veterans' Affairs at: <a href="mailto:Commemorations@dva.gov.au">Commemorations@dva.gov.au</a>

### IMPORTANT INFORMATION FOR ATTENDEES

- Please do not lie or sit on headstones.
- Smoking within the commemorative sites is not permitted.
- Fires are prohibited.
- Swimming is not permitted.
- Turkish law strictly prohibits drugs and alcohol on the Gallipoli commemorative sites.
- Be courteous and polite at all times to the authorities.
- Be aware of vehicle traffic.
- Follow the instructions of the Turkish authorities.
- During the night it may become very cold, and rain is always a possibility. There is no cover, and for the most part you will be out in the open; so ensure you have packed for all weather events.
- Attendees can expect to walk up to 8km, mostly up steep hills and rough terrain. Artillery Road is unpaved and can be challenging (the equivalent of 30 flights of stairs).
- An Accessibility Shuttle service is available for those who have accessibility requirements and cannot walk to Lone Pine and Chunuk Bair.
- Attendees are encouraged to pre-register their accessibility requirements for access to this service.

  Those who have not must register at the Information Tent on arrival at the Anzac Commemorative Site.
- It is recommended that attendees bring adequate supplies of non-perishable food.
- Liquids, aerosols and gels above 100ml are prohibited, (including unopened bottled water or cans of drink) and strict conditions of entry do apply.
- Water will be provided in information packs once attendees have entered through security.
- Limited varieties of food and drinks are available at ACS, Lone Pine and Chunuk Bair.
- Water will be continually provided to all attendees at ACS, Lone Pine and Chunuk Bair (Hill 261).
- Limited rubbish disposal facilities are available and where possible, attendees are asked to take their rubbish with them.
- Capacity for accessibility assistance is limited, and is provided on a 'most at need' basis and cannot be guaranteed. Priority is also given to those who have pre-registered.
- Security is the responsibility of the Turkish authorities who provide considerable support for the commemorations.
- Due to the distance between sites, attendees can only attend **one** of the services on Second Ridge Road.
- All attendees will need to proceed to Hill 261 for coach loading after the Lone Pine and Chunuk Bair Memorial Services.
- Coach loading will occur only at Hill 261 from 13:00 following the departure of VIPs from Chunuk Bair;
- Attendees should familiarise themselves with the information available on the DVA and NZDF websites for updates and prohibited item lists including conditions of entry.

# **NOTES**