Australian Government
Department of Veterans' Affairs

31-Mar-25

Claims Received
Claims received by DVA.
Incoming claims - Net claims received
Unallocated claims
Age distribution of unallocated claims

Claims Processed
Claims allocated to an officer for processing.
Claims being Processed
Age distribution of claims being processed
Claims on hand
Age distribution of claims on hand

Determinations
Claims determined by DVA. A liability claim is determined once all conditions on that claim have been determined.
Claim Determinations
Age distribution of Determinations

Time taken to Process

Reported in calendar days. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, eg time to obtain medical information.

to allocate
with a DVA Officer
to process - CLAIMS
to process - CONDITIONS

Conditions
Reports the number of conditions determined across all Liability claims.
Incoming Conditions - Net Conditions Received
Conditions Unallocated
Conditions Being Processed
Conditions On Hand
Conditions Determined

Acceptance Rates
Reports acceptance rates for conditions and claims determined in the period.
Condition Acceptance Rates
Claim Acceptance Rates

Claims, service and liability provision statistics

These worksheets provide an overview of the compensation claims processed under the:
- *Veterans' Entitlements Act 1986* (VEA),
- *Safety, Rehabilitation and Compensation (Defence-related Claims) Act 1988* (DRCA), and
- *Military Rehabilitation and Compensation Act* 2004 (MRCA).

Reporting based on Service
DVA has improved the reporting of liability claims received and on hand (VEA Disability Compensation Payment, and MRCA and DRCA Initial Liability) to better reflect the complexity of the claims lodged by veterans with service eligibility under two or more Acts.

Prior to 2021-22, claims received and on hand were reported separately under each of the Acts where the veteran's service meant more than one Act may apply to their claim. This resulted in the one claim being counted multiple times – potentially under MRCA, DRCA, and VEA. It was not until a decision was made on the claim that the actual Acts that applied were determined.

This contemporary reporting approach counts claims only once, and instead distinguishes between those claims that may be 'Dual Act' (VEA and DRCA) or 'Tri Act' (VEA, DRCA and MRCA) based on the veteran's service period.

'Dual Act' represents those veterans who have service only prior to 1 July 2004 and may have their liability claims investigated under the VEA and/or the DRCA.

'Tri Act' represents those veterans who have service both before and after 1 July 2004 and may have their claims investigated under two or all three Acts.

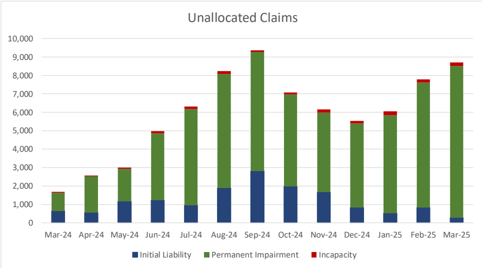
The number of determinations is provided under each of the Acts. Where one claim is decided under 2 or more Acts, then that claim will be counted under each relevant Act based on the decision made.

'DVA officer'
This may be a Claims Support Officer (CSO), Delegate, Reviews Officer, or another appropriate officer.

Australian Government
Department of Veterans' Affairs

31-Mar-25

CLAIMS RECEIVED
Incoming claims - Net claims received
Unallocated claims
Age distribution of unallocated claims



Incoming claims **Net claims received[1]**	**2021-2022**	**2022-2023**	**2023-2024**	**Mar-24**	**Apr-24**	**May-24**	**Jun-24**	**Jul-24**	**Aug-24**	**Sep-24**	**Oct-24**	**Nov-24**	**Dec-24**	**Jan-25**	**Feb-25**	**Mar-25**	**Current FYTD**	**Last FYTD**	**% change from last FYTD**
DRCA Initial Liability	2,524	2,169	2,163	200	207	270	235	243	240	210	226	233	179	185	233	276	2,025	1,451	39.6%
MRCA Initial Liability	18,852	20,499	23,648	2,099	2,312	2,595	2,372	2,561	2,471	2,309	2,478	2,323	1,643	1,979	2,462	2,427	20,653	16,369	26.2%
VEA Compensation Payment	3,237	1,546	1,740	121	162	183	131	164	204	177	178	169	116	110	145	144	1,407	1,264	11.3%
Dual Act IL (VEA/DRCA)	2,492	2,741	2,252	242	264	294	302	300	239	177	199	251	207	233	314	343	2,263	1,392	62.6%
Tri Act IL (MRCA/DRCA/VEA)	12,761	13,847	15,164	1,274	1,390	1,637	1,484	1,417	1,554	1,394	1,554	1,508	1,089	1,137	1,415	1,494	12,562	10,653	17.9%
VEA Application for Increase	1,566	1,555	1,809	137	144	193	149	160	172	127	161	158	112	123	160	163	1,336	1,323	1.0%
Total Initial Liability	**41,432**	**42,357**	**46,776**	**4,073**	**4,479**	**5,172**	**4,673**	**4,845**	**4,880**	**4,394**	**4,796**	**4,642**	**3,346**	**3,767**	**4,729**	**4,847**	**40,246**	**32,452**	**24.0%**
MRCA Permanent Impairment	9,929	13,172	20,184	1,844	1,908	2,228	1,785	1,812	1,922	1,692	1,819	1,762	1,439	1,643	1,898	2,001	15,988	14,263	12.1%
DRCA Permanent Impairment	10,618	12,939	17,458	1,613	1,854	1,973	1,644	1,606	1,635	1,325	1,606	1,729	1,309	1,301	1,873	2,080	14,464	11,987	20.7%
Total Permanent Impairment	**20,547**	**26,111**	**37,642**	**3,457**	**3,762**	**4,201**	**3,429**	**3,418**	**3,557**	**3,017**	**3,425**	**3,491**	**2,748**	**2,944**	**3,771**	**4,081**	**30,452**	**26,250**	**16.0%**
MRCA/DRCA Incapacity	3,235	3,094	4,571	373	396	464	455	449	426	386	362	419	369	428	408	393	3,640	3,256	11.8%
VEA War Widow	610	503	376	33	41	41	27	38	34	37	43	37	23	30	26	25	293	267	9.7%
MRCA/DRCA Death Compensation	113	136	165	10	13	20	15	11	21	11	24	11	15	18	16	9	136	117	16.2%
Total Compensation claims	**65,937**	**72,201**	**89,530**	**7,946**	**8,691**	**9,898**	**8,599**	**8,761**	**8,918**	**7,845**	**8,650**	**8,600**	**6,501**	**7,187**	**8,950**	**9,355**	**74,767**	**62,342**	**19.9%**

1. Net claims does not include claims that have been withdrawn. A claim can be withdrawn for a number of reasons. Most commonly, this occurs when DVA combines multiple claims that are lodged online, on the same day, by the same claimant, into a single claim with multiple conditions, with the consent of the claimant.

Unallocated claims **Initial Liability**	**30/06/2022**	**30/06/2023**	**30/06/2024**	**Mar-24**	**Apr-24**	**May-24**	**Jun-24**	**Jul-24**	**Aug-24**	**Sep-24**	**Oct-24**	**Nov-24**	**Dec-24**	**Jan-25**	**Feb-25**	**Mar-25**
DRCA Initial Liability	635	599	72	28	23	59	72	36	91	152	133	98	66	22	40	15
MRCA Initial Liability	11,591	10,118	648	324	297	597	648	506	932	1,434	898	770	330	245	405	117
VEA Compensation Payment	762	665	36	33	33	68	36	46	112	158	123	106	48	24	36	18
Dual Act IL (VEA/DRCA)	496	402	63	30	20	34	63	28	78	116	103	73	37	24	45	12
Tri Act IL (MRCA/DRCA/VEA)	8,794	7,648	412	219	184	397	412	331	683	931	704	590	316	187	273	95
VEA Application for Increase	24	18	5	5	2	8	5	9	7	17	24	25	33	27	30	28
Total Initial Liability	**22,302**	**19,450**	**1,236**	**639**	**559**	**1,163**	**1,236**	**956**	**1,903**	**2,808**	**1,985**	**1,662**	**830**	**529**	**829**	**285**
MRCA Permanent Impairment	4,474	4,267	2,015	561	1,349	960	2,015	3,021	3,485	3,233	2,152	1,308	1,240	1,663	2,503	3,213
DRCA Permanent Impairment	7,688	8,009	1,610	425	629	809	1,610	2,194	2,699	3,237	2,847	3,010	3,337	3,648	4,289	5,012
Total Permanent Impairment	**12,162**	**12,276**	**3,625**	**986**	**1,978**	**1,769**	**3,625**	**5,215**	**6,184**	**6,470**	**4,999**	**4,318**	**4,577**	**5,311**	**6,792**	**8,225**
MRCA/DRCA Incapacity	332	427	125	57	32	71	125	145	158	95	98	168	154	216	163	196
VEA War Widow	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
MRCA/DRCA Death Compensation	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Total Compensation claims	**34,796**	**32,153**	**4,986**	**1,682**	**2,569**	**3,003**	**4,986**	**6,316**	**8,245**	**9,373**	**7,082**	**6,148**	**5,561**	**6,056**	**7,784**	**8,706**

Age distribution of unallocated claims	**As at 31 March 2025**						
(calendar days)[2]	**0-100**	**101-200**	**201-300**	**301-400**	**401-600**	**601-800**	**800+**
DRCA Initial Liability	15	0	0	0	0	0	0
MRCA Initial Liability	117	0	0	0	0	0	0
VEA Compensation Payment	18	0	0	0	0	0	0
Dual Act IL (VEA/DRCA)	12	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	95	0	0	0	0	0	0
VEA Application for Increase	8	15	3	2	0	0	0
MRCA Permanent Impairment*	3,197	12	0	0	1	3	0
DRCA Permanent Impairment*	4,271	738	2	1	0	0	0
MRCA/DRCA Incapacity	194	1	1	0	0	0	0
VEA War Widow	0	0	0	0	0	0	0
MRCA/DRCA Death Compensation	0	0	0	0	0	0	0
Total Compensation claims	**7,927**	**766**	**6**	**3**	**1**	**3**	**0**

2. Represents number of unallocated claims at the end of the month in each age bracket.

Age distribution of unallocated claims	**As at 31 March 2024**						
(calendar days)[3]	**0-100**	**101-200**	**201-300**	**301-400**	**401-600**	**601-800**	**800+**
DRCA Initial Liability	28	0	0	0	0	0	0
MRCA Initial Liability	324	0	0	0	0	0	0
VEA Compensation Payment	32	0	1	0	0	0	0
Dual Act IL (VEA/DRCA)	30	0	0	0	0	0	0
Tri Act IL (MRCA/DRCA/VEA)	219	0	0	0	0	0	0
VEA Application for Increase	5	0	0	0	0	0	0
MRCA Permanent Impairment	561	0	0	0	0	0	0
DRCA Permanent Impairment	425	0	0	0	0	0	0
MRCA/DRCA Incapacity	57	0	0	0	0	0	0
VEA War Widow	0	0	0	0	0	0	0
MRCA/DRCA Death Compensation	0	0	0	0	0	0	0
Total Compensation claims	**1,681**	**0**	**1**	**0**	**0**	**0**	**0**

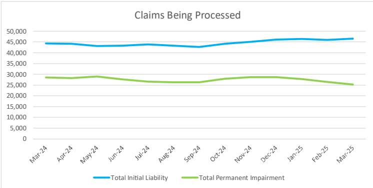
3. Represents number of unallocated claims at the end of the month in each age bracket.

Australian Government
Department of Veterans' Affairs

31-Mar-25

CLAIMS BEING PROCESSED

Claims being Processed
Age distribution of claims being processed
Claims on hand
Age distribution of claims on hand



Note:
A claim is considered "being processed" when it has been allocated to a DVA officer for processing.

A Claims Support Officer (CSO) will review information submitted with a new claim and information on file. For claims with information missing the CSO will liaise with the claimaint, and once ready will send the claim to a delegate for investigation and determination. If no additional information is required, the claim is transferred to the appropriate Delegate teams

Claims being Processed	30/06/2023	30/06/2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	% change from last month
DRCA Initial Liability	1,635	2,432	2,406	2,401	2,417	2,432	2,503	2,502	2,472	2,511	2,581	2,652	2,720	2,641	2,637	-0.2%
MRCA Initial Liability	12,086	16,850	17,576	17,324	16,705	16,850	17,105	16,639	16,106	17,090	17,395	17,813	17,791	17,443	17,567	0.7%
VEA Compensation Payment	1,078	844	934	918	883	844	861	866	827	846	901	894	838	831	815	-1.9%
Dual Act IL (VEA/DRCA)	4,120	5,895	5,498	5,648	5,703	5,895	6,181	6,257	6,334	6,478	6,588	6,876	7,086	7,209	7,382	2.4%
Tri Act IL (MRCA/DRCA/VEA)	11,644	16,619	17,320	17,177	16,751	16,619	16,610	16,341	16,213	16,560	16,876	17,163	17,304	17,214	17,493	1.6%
VEA Application for Increase	681	678	671	690	700	678	633	685	697	706	702	678	655	673	696	3.4%
Total Initial Liability	**31,244**	**43,318**	**44,405**	**44,158**	**43,159**	**43,318**	**43,893**	**43,290**	**42,649**	**44,191**	**45,043**	**46,076**	**46,394**	**46,011**	**46,590**	**1.3%**
MRCA Permanent Impairment	6,209	10,861	11,853	11,198	11,598	10,861	10,079	10,000	10,537	11,547	12,221	12,291	11,667	10,745	9,951	-7.4%
DRCA Permanent Impairment	4,378	16,867	16,609	17,082	17,318	16,867	16,510	16,261	15,762	16,320	16,475	16,363	16,067	15,708	15,311	-2.5%
Total Permanent Impairment	**10,587**	**27,728**	**28,462**	**28,280**	**28,916**	**27,728**	**26,589**	**26,261**	**26,299**	**27,867**	**28,696**	**28,654**	**27,734**	**26,453**	**25,262**	**-4.5%**
MRCA/DRCA Incapacity	798	950	820	828	816	950	882	914	991	963	977	1,046	1,148	1,139	1,061	-6.8%
VEA War Widow	161	169	168	171	177	169	170	177	171	165	152	147	156	151	134	-11.3%
MRCA/DRCA Death Compensation	98	142	132	143	136	142	142	147	148	167	163	166	168	174	166	-4.6%
Total Compensation claims	**42,888**	**72,307**	**73,987**	**73,580**	**73,204**	**72,307**	**71,676**	**70,789**	**70,258**	**73,353**	**75,031**	**76,089**	**75,600**	**73,928**	**73,213**	**-1.0%**

Age distribution of claims being processed (calendar days)[1]	As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	666	609	411	292	360	199	100
MRCA Initial Liability	6,015	4,550	3,124	1,771	1,330	509	268
VEA Compensation Payment	287	174	123	66	96	45	24
Dual Act IL (VEA/DRCA)	1,068	1,325	1,217	1,069	1,311	907	485
Tri Act IL (MRCA/DRCA/VEA)	3,762	3,426	2,709	2,168	2,727	1,500	1,201
VEA Application for Increase	337	132	65	47	58	29	28
MRCA Permanent Impairment	2,159	3,864	2,131	868	704	164	61
DRCA Permanent Impairment	989	3,853	3,612	2,886	2,479	1,224	268
MRCA/DRCA Incapacity	643	273	107	26	9	3	0
VEA War Widow	68	38	14	2	7	3	2
MRCA/DRCA Death Compensation	37	36	23	19	20	17	14
Total Compensation claims	**16,031**	**18,280**	**13,536**	**9,214**	**9,101**	**4,600**	**2,451**

1. Represents number of claims being processed at the end of the month in each age bracket.

Age distribution of claims being processed (calendar days)[2]	As at 31 March 2024						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	515	525	541	301	259	154	111
MRCA Initial Liability	4,913	4,068	2,712	1,702	2,119	1,219	843
VEA Compensation Payment	282	205	160	104	90	48	45
Dual Act IL (VEA/DRCA)	840	1,066	865	757	943	569	458
Tri Act IL (MRCA/DRCA/VEA)	3,363	3,434	2,457	1,992	2,597	1,645	1,832
VEA Application for Increase	293	177	65	41	43	32	20
MRCA Permanent Impairment	4,525	4,235	1,761	746	454	114	18
DRCA Permanent Impairment	4,250	4,493	3,073	2,240	2,017	423	113
MRCA/DRCA Incapacity	611	139	38	16	13	2	1
VEA War Widow	74	55	20	8	7	3	1
MRCA/DRCA Death Compensation	27	28	33	10	15	12	7
Total Compensation claims	**19,693**	**18,425**	**11,725**	**7,917**	**8,557**	**4,221**	**3,449**

2. Represents number of claims being processed at the end of the month in each age bracket.

Claims on hand [3]	30/06/2022	30/06/2023	30/06/2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25
DRCA Initial Liability	2,122	2,234	2,504	2,434	2,424	2,476	2,504	2,539	2,593	2,624	2,644	2,679	2,718	2,742	2,681	2,652
MRCA Initial Liability	21,815	22,204	17,498	17,900	17,621	17,302	17,498	17,611	17,571	17,540	17,988	18,165	18,143	18,036	17,848	17,684
VEA Compensation Payment	2,534	1,743	880	967	951	951	880	907	978	985	969	1,007	942	862	867	833
Dual Act IL (VEA/DRCA)	3,157	4,522	5,958	5,528	5,668	5,737	5,958	6,209	6,335	6,450	6,581	6,661	6,913	7,110	7,254	7,394
Tri Act IL (MRCA/DRCA/VEA)	18,937	19,292	17,031	17,539	17,361	17,148	17,031	16,941	17,024	17,144	17,264	17,466	17,479	17,491	17,487	17,588
VEA Application for Increase	679	699	683	676	692	708	683	642	692	714	730	727	711	682	703	724
Total Initial Liability	**49,244**	**50,694**	**44,554**	**45,044**	**44,717**	**44,322**	**44,554**	**44,849**	**45,193**	**45,457**	**46,176**	**46,705**	**46,906**	**46,923**	**46,840**	**46,875**
MRCA Permanent Impairment	7,367	10,476	12,876	12,414	12,547	12,558	12,876	13,100	13,485	13,770	13,699	13,529	13,531	13,330	13,248	13,164
DRCA Permanent Impairment	7,148	12,387	18,477	17,034	17,711	18,127	18,477	18,704	18,960	18,999	19,167	19,485	19,700	19,715	19,997	20,323
Total Permanent Impairment	**14,515**	**22,863**	**31,353**	**29,448**	**30,258**	**30,685**	**31,353**	**31,804**	**32,445**	**32,769**	**32,866**	**33,014**	**33,231**	**33,045**	**33,245**	**33,487**
MRCA/DRCA Incapacity	1,205	1,225	1,075	877	860	887	1,075	1,027	1,072	1,086	1,061	1,145	1,200	1,364	1,302	1,257
VEA War Widow	126	161	169	168	171	177	169	170	177	171	165	152	147	156	151	134
MRCA/DRCA Death Compensation	112	98	142	132	143	136	142	142	147	148	167	163	166	168	174	166
Total Compensation claims	**65,202**	**75,041**	**77,293**	**75,669**	**76,149**	**76,207**	**77,293**	**77,992**	**79,034**	**79,631**	**80,435**	**81,179**	**81,650**	**81,656**	**81,712**	**81,919**

3. Includes unallocated claims and claims being processed.

Age distribution of claims on hand (calendar days)[4]	As at 31 March 2025						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	681	609	411	292	360	199	100
MRCA Initial Liability	6,132	4,550	3,124	1,771	1,330	509	268
VEA Compensation Payment	305	174	123	66	96	45	24
Dual Act IL (VEA/DRCA)	1,080	1,325	1,217	1,069	1,311	907	485
Tri Act IL (MRCA/DRCA/VEA)	3,857	3,426	2,709	2,168	2,727	1,500	1,201
VEA Application for Increase	345	147	68	49	58	29	28
MRCA Permanent Impairment	5,356	3,876	2,131	868	705	167	61
DRCA Permanent Impairment	5,260	4,591	3,614	2,887	2,479	1,224	268
MRCA/DRCA Incapacity	837	274	108	26	9	3	0
VEA War Widow	68	38	14	2	7	3	2
MRCA/DRCA Death Compensation	37	36	23	19	20	17	14
Total Compensation claims	**23,958**	**19,046**	**13,542**	**9,217**	**9,102**	**4,603**	**2,451**

4. Represents number of claims on hand at the end of the month in each age bracket.

Age distribution of claims on hand (calendar days)[5]	As at 31 March 2024						
	0-100	101-200	201-300	301-400	401-600	601-800	800+
DRCA Initial Liability	543	525	541	301	259	154	111
MRCA Initial Liability	5,237	4,068	2,712	1,702	2,119	1,219	843
VEA Compensation Payment	314	205	161	104	90	48	45
Dual Act IL (VEA/DRCA)	870	1,066	865	757	943	569	458
Tri Act IL (MRCA/DRCA/VEA)	3,582	3,434	2,457	1,992	2,597	1,645	1,832
VEA Application for Increase	298	177	65	41	43	32	20
MRCA Permanent Impairment	5,086	4,235	1,761	746	454	114	18
DRCA Permanent Impairment	4,675	4,493	3,073	2,240	2,017	423	113
MRCA/DRCA Incapacity	668	139	38	16	13	2	1
VEA War Widow	74	55	20	8	7	3	1
MRCA/DRCA Death Compensation	27	28	33	10	15	12	7
Total Compensation claims	**21,374**	**18,425**	**11,726**	**7,917**	**8,557**	**4,221**	**3,449**

5. Represents number of claims on hand at the end of the month in each age bracket.

Average Days on Hand Profile - June 2022 to March 2025

Month	Claim Type	Average Days on Hand
Jun-22	MRCA IL	324.5
Dec-22	MRCA IL	341.6
Jun-23	MRCA IL	315.1
Dec-23	MRCA IL	285.8
Jun-24	MRCA IL	231.2
Dec-24	MRCA IL	214.5
Mar-25	MRCA IL	200.9

Month	Claim Type	Average Days on Hand
Jun-22	MRCA PI	158.9
Dec-22	MRCA PI	172.7
Jun-23	MRCA PI	164.2
Dec-23	MRCA PI	147.4
Jun-24	MRCA PI	148.6
Dec-24	MRCA PI	169.0
Mar-25	MRCA PI	161.2

Proportion of Claims by Age - MRCA IL - Days Old

Days On Hand	Jun-22	Dec-22	Jun-23	Dec-23	Jun-24	Dec-24	Mar-25
0 - 100	21.45%	20.79%	24.09%	28.19%	37.09%	33.51%	34.68%
101 - 200	14.48%	17.42%	16.36%	22.58%	21.01%	28.74%	25.73%
201 - 300	15.67%	13.98%	15.22%	13.40%	14.31%	15.73%	17.67%
301 - 400	14.31%	10.55%	12.15%	8.30%	9.31%	8.10%	10.01%
401 - 600	16.81%	20.16%	18.15%	14.92%	9.46%	7.99%	7.52%
601 - 800	15.82%	8.96%	8.65%	7.09%	5.36%	3.23%	2.88%
801 +	1.47%	8.14%	5.38%	5.53%	3.47%	2.71%	1.52%

Proportion of Claims by Age - MRCA PI - Days Old

Days On Hand	Jun-22	Dec-22	Jun-23	Dec-23	Jun-24	Dec-24	Mar-25
0 - 100	41.38%	34.32%	40.58%	46.50%	45.94%	37.48%	40.69%
101 - 200	26.30%	30.58%	26.97%	28.98%	26.18%	32.14%	29.44%
201 - 300	18.82%	22.13%	16.32%	13.77%	16.73%	15.87%	16.19%
301 - 400	8.06%	7.69%	10.22%	5.44%	5.71%	7.04%	6.59%
401 - 600	4.08%	4.08%	4.90%	4.05%	4.17%	5.88%	5.36%
601 - 800	0.97%	0.76%	0.64%	0.97%	0.97%	1.17%	1.27%
801 +	0.39%	0.43%	0.36%	0.30%	0.31%	0.43%	0.46%

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DETERMINATIONS

Claim Determinations
Age distribution of Determinations

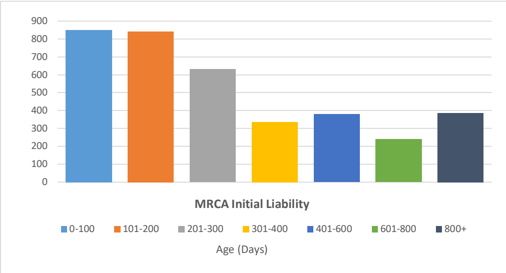
Note:

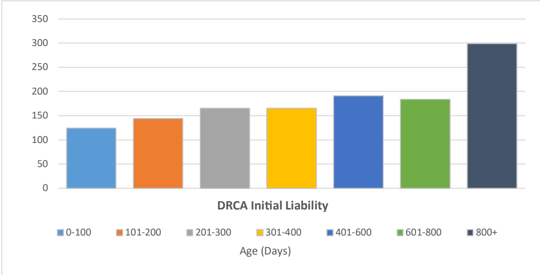
Determinations report the outcome of a claim as defined by three Acts:

For Initial Liability claims only, the number of determinations is not the same as the number of claims completed. IL can have multiple conditions that are determined under multiple Acts. For example, a single claim can have accepted "right knee" condition under MRCA, and accepted "mental health" condition under DRCA, and both conditions rejected under VEA. This would be counted as three determinations.

All other claims are reported as a single determination.

Age distribution of Determinations (March 2025) - MRCA Initial Liability and DRCA Initial Liability





Claim Determinations	2021-2022	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	FYTD	Last FYTD	% change from last FYTD
DRCA Initial Liability [1]	6,425	9,107	12,124	1,063	1,056	1,180	1,019	950	954	915	1,121	1,013	726	855	1,120	1,272	8,926	8,869	0.6%
MRCA Initial Liability [2]	20,665	30,767	45,307	4,348	3,913	4,324	3,263	3,673	3,780	3,386	3,422	3,233	2,422	2,941	3,642	3,666	30,165	33,807	-10.8%
VEA Compensation Payment	4,496	5,733	7,580	661	629	753	629	502	530	507	647	609	434	543	666	710	5,148	5,569	-7.6%
VEA Application for Increase	1,628	1,459	1,716	148	117	153	155	186	129	101	147	159	134	129	134	124	1,243	1,291	-3.7%
Initial Liability claims determined	**33,214**	**47,066**	**66,727**	**6,220**	**5,715**	**6,410**	**5,066**	**5,311**	**5,393**	**4,909**	**5,337**	**5,014**	**3,716**	**4,468**	**5,562**	**5,772**	**45,482**	**49,536**	**-8.2%**
MRCA Permanent Impairment	8,149	9,497	17,377	1,496	1,686	1,866	1,477	1,419	1,406	1,233	1,819	1,682	1,225	1,626	1,799	1,933	14,142	12,348	14.5%
DRCA Permanent Impairment	8,513	7,391	12,150	914	1,160	1,295	1,144	1,317	1,362	1,208	1,437	1,418	981	1,167	1,478	1,642	12,010	8,551	40.5%
Permanent Impairment claims determined	**16,662**	**16,888**	**29,527**	**2,410**	**2,846**	**3,161**	**2,621**	**2,736**	**2,768**	**2,441**	**3,256**	**3,100**	**2,206**	**2,793**	**3,277**	**3,575**	**26,152**	**20,899**	**25.1%**
MRCA/DRCA Incapacity	2,941	3,166	3,723	332	313	330	197	413	327	302	349	289	276	162	372	373	2,863	2,883	-0.7%
VEA War Widow	563	511	563	65	38	53	52	46	46	39	59	58	33	29	45	38	393	418	-6.0%
MRCA/DRCA Death Compensation	128	183	157	16	17	22	9	15	21	13	12	18	12	16	18	23	148	109	35.8%
Compensation claims determined*	**53,508**	**67,814**	**100,697**	**9,043**	**8,929**	**9,976**	**7,945**	**8,521**	**8,555**	**7,704**	**9,013**	**8,479**	**6,243**	**7,468**	**9,274**	**9,781**	**75,038**	**73,845**	**1.6%**

1. Total claims decided under DRCA, including those that were received and on hand as a Dual Act or Tri Act claim.
2. Total claims decided under MRCA, including those that were received and on hand as a Tri Act claim.

Age distribution of determinations	**As at 31 March 2025**						
(calendar days)[3]	**0-100**	**101-200**	**201-300**	**301-400**	**401-600**	**601-800**	**800+**
DRCA Initial Liability	124	144	165	165	191	184	299
MRCA Initial Liability	850	843	631	336	379	240	387
VEA Compensation Payment	38	57	73	97	117	110	218
VEA Application for Increase	67	31	9	6	3	5	3
MRCA Permanent Impairment	218	737	540	239	165	20	14
DRCA Permanent Impairment	111	283	311	314	351	217	55
MRCA/DRCA Incapacity	259	82	25	6	1	0	0
VEA War Widow	23	9	3	0	2	1	0
MRCA/DRCA Death Compensation	9	3	1	0	3	3	4
Total Compensation claims	**1,699**	**2,189**	**1,758**	**1,163**	**1,212**	**780**	**980**

3. Represents number of claims determined in month in each age bracket.

Age distribution of determinations	**As at 31 March 2024**						
(calendar days)[4]	**0-100**	**101-200**	**201-300**	**301-400**	**401-600**	**601-800**	**800+**
DRCA Initial Liability	119	155	140	112	200	151	186
MRCA Initial Liability	838	1274	609	401	520	356	350
VEA Compensation Payment	48	74	82	78	134	113	132
VEA Application for Increase	75	34	14	7	9	4	5
MRCA Permanent Impairment	338	607	311	144	68	25	3
DRCA Permanent Impairment	76	181	230	148	239	23	17
MRCA/DRCA Incapacity	263	59	9	1	0	0	0
VEA War Widow	30	20	12	2	1	0	0
MRCA/DRCA Death Compensation	8	1	2	0	2	3	0
Total Compensation claims	**1,795**	**2,405**	**1,409**	**893**	**1,173**	**675**	**693**

4. Represents number of claims determined in month in each age bracket.

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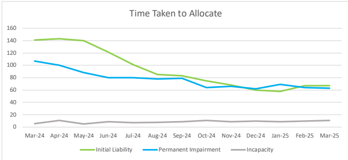
TIME TAKEN
to allocate
with a DVA Officer
to process - CLAIMS
to process - CONDITIONS

Note: The figures in the tables below are the average processing time for claims determined in that month/year, not the number of claims.

All timeliness measures are in calendar days - includes weekends, public holidays.

For Initial Liability claims the determination date is when all conditions have been determined.



Time taken to allocate[1] (average time in calendar days)	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Current FYTD	Last FYTD
Initial Liability	304	206	141	143	140	121	101	85	83	75	68	60	58	67	67	75	243
DRCA Initial Liability	270	238	209	204	255	171	174	153	157	137	128	112	111	128	126	137	253
MRCA Initial Liability	332	206	133	140	263	119	92	77	79	67	60	52	52	57	59	67	232
VEA Compensation Payment	267	252	222	220	261	194	195	170	176	158	155	127	120	159	151	157	264
Permanent Impairment	112	123	107	100	88	80	80	78	79	64	66	62	69	64	63	69	141
MRCA Permanent Impairment	120	92	67	61	53	49	49	45	45	48	47	48	47	44	47	47	107
DRCA Permanent Impairment	102	168	170	156	137	120	112	112	113	84	88	81	99	89	82	95	180
Incapacity	30	22	6	11	5	9	7	8	9	11	9	10	9	10	11	9	28

1. Time taken to allocate includes time taken to register

Time with a DVA officer (average time in calendar days)	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Current FYTD	Last FYTD
Initial Liability	128	175	195	213	225	235	238	233	238	248	243	234	263	275	293	252	153
DRCA Initial Liability	192	243	259	279	217	301	314	322	325	330	346	346	367	413	411	356	223
MRCA Initial Liability	113	162	184	201	139	222	225	221	227	232	224	214	243	250	268	234	146
VEA Compensation Payment	215	269	290	311	242	328	335	345	349	357	377	373	391	451	471	388	248
Permanent Impairment	135	133	133	140	153	167	180	191	210	195	204	441	225	244	233	211	124
MRCA Permanent Impairment	129	131	126	137	145	154	175	171	185	181	182	372	191	200	186	184	125
DRCA Permanent Impairment	143	137	146	144	163	184	185	213	235	212	231	307	272	298	290	244	126
Incapacity	64	60	58	63	66	62	64	63	60	63	75	62	93	86	77	70	59

Time Taken to Process - Claims [2] (average time in calendar days)	Target	2021-2022	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Current FYTD	Last FYTD	% change from last FYTD
DRCA Initial Liability	100	336	460	480	468	469	472	472	488	475	483	467	474	458	478	541	536	492	476	3.4%
MRCA Initial Liability	90	302	441	368	408	340	400	340	316	296	307	298	283	265	295	306	327	301	377	-20.2%
VEA Compensation Payment	100	357	480	520	496	530	503	522	530	515	524	515	532	500	511	610	622	545	512	6.4%
VEA Application for Increase	100	151	162	182	178	153	183	175	160	148	152	139	185	166	104	178	154	155	185	-16.2%
MRCA Permanent Impairment	90	221	262	222	193	197	197	203	223	215	229	228	227	226	237	225	232	229	231	-0.9%
DRCA Permanent Impairment	100	196	259	305	316	299	300	305	297	324	347	296	319	328	371	318	371	339	306	10.8%
MRCA Incapacity	50	65	99	80	83	67	69	72	69	68	69	71	83	71	91	95	85	77	83	-7.2%
DRCA Incapacity	50	72	100	87	87	89	79	66	76	77	67	88	86	64	97	88	104	82	90	-8.9%
Incapacity - Combined	**50**	**67**	**99**	**81**	**63**	**74**	**70**	**71**	**71**	**71**	**68**	**74**	**84**	**71**	**101**	**96**	**87**	**79**	**84**	**-6.0%**
VEA War Widow	30	77	88	112	117	130	88	113	106	98	102	100	103	96	147	210	132	121	108	12.0%

2. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, e.g. time taken to obtain medical information from a treating GP or specialist.

Time Taken to Process - Claims [2] (**median** time in calendar days)	Target	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Current FYTD	Last FYTD	% change from last FYTD
DRCA Initial Liability	100	439	411	414	411	442	398	407	385	404	394	397	400	413	464	456	413	412	0.2%
MRCA Initial Liability	90	424	281	210	233	238	245	231	196	202	204	178	171	203	191	220	200	303	-34.0%
VEA Compensation Payment	100	472	469	471	497	536	456	452	429	431	438	457	448	422	547	562	472	461	2.4%
VEA Application for Increase	100	97	96	99	76	84	91	72	94	76	92	100	89	85	92	88	85	100	-15.0%
MRCA Permanent Impairment	90	267	198	163	176	181	189	191	180	195	192	198	207	211	223	203	201	206	-2.4%
DRCA Permanent Impairment	100	251	293	289	273	273	258	271	281	321	250	270	286	315	356	339	301	308	-2.3%
MRCA Incapacity	50	73	55	43	48	46	49	51	54	60	53	63	61	67	75	60	59	58	1.7%
DRCA Incapacity	50	70	56	44	50	37	40	51	34	64	52	73	50	75	74	64	61	62	-1.6%
VEA War Widow	30	51	73	108	73	57	48	62	74	60	80	71	80	96	127	77	80	79	1.3%

2. Time is measured from date of receipt to date of determination. The overall time taken to process includes periods external to the DVA process, e.g. time taken to obtain medical information from a treating GP or specialist.

Claim type	Measure	2023 calendar year Received and Determined	2024 calendar year Received and Determined	Difference 2023 - 2024 Calendar years	% Difference	Jan 25 Received and Determined	Feb 25 Received and Determined	Mar 25 Received and Determined
MRCA IL	Claims determined	12,458	16,895	4,437	35.62%	160	207	178
	Avg time to allocate (days)	37	8	-29	-78.38%	2	2	2
	Average TTTP (days)	105	96	-9	-8.57%	4	4	5
	Median TTTP (days)	90	84	-6	-6.67%	1	1	1
DRCA IL	Claims determined	2,053	2,622	569	27.72%	10	17	18
	Avg time to allocate (days)	43	9	-34	-79.07%	2	2	4
	Average TTTP (days)	135	121	-14	-10.37%	11	9	14
	Median TTTP (days)	133	106	-27	-20.30%	10	8	17
VEA Disability Compensation Payment	Claims determined	1,008	1,251	243	24.11%	4	2	3
	Avg time to allocate (days)	47	9	-38	-80.85%	2	4	1
	Average TTTP (days)	156	134	-22	-14.10%	10	7	14
	Median TTTP (days)	161	126	-35	-21.74%	5	7	16

	1 Apr 23 - 31 Mar 24	1 May 23 - 30 Apr 24	1 June 23 - 31 May 24	1 July 23 - 30 June 24	1 Aug 23 - 31 Jul 24	1 Sep 23 - 31 Aug 24	1 Oct 23 - 30 Sept 24	1 Nov 23 - 31 Oct 24	1 Dec 23 - 30 Nov 24	1 Jan 24 - 31 Dec 24	1 Feb 24 - 31 Jan 25	1 Mar 24 - 28 Feb 25	1 Apr 24 - 31 Mar 25	1 May 24 - 30 Apr 25	1 Jun 24 - 31 May 25	1 Jul 24 - 30 Jun 25
MRCA IL **Average** TTTP Received & Determined in last 12 months	111	112	109	106	106	103	101	100	97	96	100	102	104			
MRCA IL **Median** TTTP Received & Determined in last 12 months	104	105	99	94	94	91	89	87	85	84	87	89	92			

	1 Apr 23 - 31 Mar 24	1 May 23 - 30 Apr 24	1 June 23 - 31 May 24	1 July 23 - 30 June 24	1 Aug 23 - 31 Jul 24	1 Sep 23 - 31 Aug 24	1 Oct 23 - 30 Sept 24	1 Nov 23 - 31 Oct 24	1 Dec 23 - 30 Nov 24	1 Jan 24 - 31 Dec 24	1 Feb 24 - 31 Jan 25	1 Mar 24 - 28 Feb 25	1 Apr 24 - 31 Mar 25	1 May 24 - 30 Apr 25	1 Jun 24 - 31 May 25	1 Jul 24 - 30 Jun 25
DRCA IL Average TTTP Received & Determined in last 12 months	139	139	137	136	132	128	124	123	122	121	124	127	130			
DRCA IL Median TTTP Received & Determined in last 12 months	130	130	127	126	121	115	112	109	108	106	112	115	116			

	1 Apr 23 - 31 Mar 24	1 May 23 - 30 Apr 24	1 June 23 - 31 May 24	1 July 23 - 30 June 24	1 Aug 23 - 31 Jul 24	1 Sep 23 - 31 Aug 24	1 Oct 23 - 30 Sept 24	1 Nov 23 - 31 Oct 24	1 Dec 23 - 30 Nov 24	1 Jan 24 - 31 Dec 24	1 Feb 24 - 31 Jan 25	1 Mar 24 - 28 Feb 25	1 Apr 24 - 31 Mar 25	1 May 24 - 30 Apr 25	1 Jun 24 - 31 May 25	1 Jul 24 - 30 Jun 25
VEA IL Average TTTP Received & Determined in last 12 months	154	154	153	153	148	141	137	135	135	134	140	143	144			
VEA IL Median TTTP Received & Determined in last 12 months	150	151	149	148	144	133	128	126	125	126	132	134	134			

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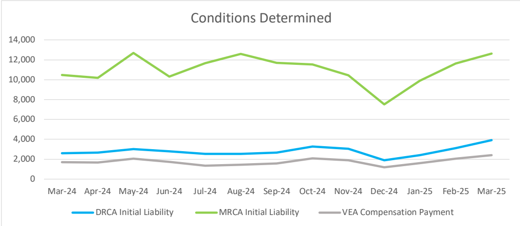
CONDITIONS

- Incoming Conditions - Net Conditions Received
- Conditions Unallocated
- Conditions Being Processed
- Conditions On Hand
- Conditions Determined



Incoming Conditions - Net Conditions Received	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Current FYTD	Last FYTD
DRCA Initial Liability	3,775	4,846	427	453	593	562	514	654	474	484	472	363	466	530	596	4,553	3,238
MRCA Initial Liability	45,428	69,556	5,854	7,972	7,868	7,112	8,293	7,856	7,051	7,798	7,021	5,593	6,278	7,548	7,554	64,992	46,604
VEA Compensation Payment	4,294	4,235	282	534	473	426	402	439	433	448	393	275	279	300	329	3,298	2,802
Dual Act IL (VEA/DRCA)	4,817	6,845	630	897	920	880	798	877	536	625	760	632	720	936	934	6,818	4,148
Tri Act IL (MRCA/DRCA/VEA)	38,490	54,904	4,505	5,719	5,841	5,112	5,011	5,410	4,774	5,091	5,122	3,841	3,828	4,817	4,680	42,574	38,232
Total Conditions	**96,804**	**140,386**	**11,698**	**15,575**	**15,695**	**14,092**	**15,018**	**15,236**	**13,268**	**14,446**	**13,768**	**10,704**	**11,571**	**14,131**	**14,093**	**122,235**	**95,024**

Conditions Unallocated	30/06/2023	30/06/2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	% change from last month	% of total on hand
DRCA Initial Liability	1,198	148	69	40	122	148	69	230	376	243	228	119	52	108	31	-71.3%	0.4%
MRCA Initial Liability	25,362	2,180	897	1,025	1,998	2,180	1,856	3,392	5,100	3,379	2,791	1,510	883	1,351	360	-73.4%	0.4%
VEA Compensation Payment	1,574	60	76	68	197	60	118	254	391	324	223	113	51	83	55	-33.7%	2.3%
Dual Act IL (VEA/DRCA)	1,500	194	103	102	92	194	87	342	399	320	205	134	121	134	31	-76.9%	0.1%
Tri Act IL (MRCA/DRCA/VEA)	26,649	1,729	830	852	1,419	1,729	1,229	2,601	3,590	2,574	2,155	1,372	598	941	331	-64.8%	0.4%
Total Initial Liability Conditions	**56,283**	**4,311**	**1,975**	**2,087**	**3,828**	**4,311**	**3,359**	**6,819**	**9,856**	**6,840**	**5,602**	**3,248**	**1,705**	**2,617**	**808**	**-69.1%**	**0.4%**

Conditions Being Processed	30/06/2023	30/06/2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	% change from last month	% of total on hand
DRCA Initial Liability	4,480	7,032	6,819	6,865	6,984	7,032	7,236	7,411	7,290	7,519	7,541	7,866	8,104	8,092	8,143	0.6%	99.6%
MRCA Initial Liability	37,592	74,403	70,499	72,879	72,995	74,403	76,623	76,448	75,449	79,541	81,411	84,307	85,432	85,662	86,994	1.6%	99.6%
VEA Compensation Payment	2,867	2,643	2,766	2,809	2,615	2,643	2,537	2,504	2,457	2,463	2,601	2,571	2,473	2,448	2,352	-3.9%	97.7%
Dual Act IL (VEA/DRCA)	14,505	22,226	20,229	21,085	21,558	22,226	23,239	23,710	24,178	24,840	25,304	26,100	27,012	27,605	28,099	1.8%	99.9%
Tri Act IL (MRCA/DRCA/VEA)	44,380	86,081	84,210	85,882	86,006	86,081	86,870	86,869	86,478	87,969	89,209	90,851	92,048	91,699	92,341	0.7%	99.6%
Total Initial Liability Conditions	**103,824**	**192,385**	**184,523**	**189,520**	**190,158**	**192,385**	**196,505**	**196,942**	**195,852**	**202,332**	**206,066**	**211,695**	**215,069**	**215,506**	**217,929**	**1.1%**	**99.6%**

Conditions On Hand	30/06/2023	30/06/2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	% change from last month
DRCA Initial Liability	5,678	7,180	6,888	6,905	7,106	7,180	7,305	7,641	7,666	7,762	7,769	7,985	8,156	8,200	8,174	-0.3%
MRCA Initial Liability	62,954	76,583	71,396	73,904	74,993	76,583	78,479	79,840	80,549	82,920	84,202	85,817	86,315	87,013	87,354	0.4%
VEA Compensation Payment	4,441	2,703	2,842	2,877	2,812	2,703	2,655	2,758	2,848	2,787	2,824	2,684	2,524	2,531	2,407	-4.9%
Dual Act IL (VEA/DRCA)	16,005	22,420	20,332	21,187	21,650	22,420	23,326	24,052	24,577	25,160	25,509	26,234	27,133	27,739	28,130	1.4%
Tri Act IL (MRCA/DRCA/VEA)	71,029	87,810	85,040	86,734	87,425	87,810	88,099	89,470	90,068	90,543	91,364	92,223	92,646	92,640	92,672	0.0%
Total Initial Liability Conditions	**160,107**	**196,696**	**186,498**	**191,607**	**193,986**	**196,696**	**199,864**	**203,761**	**205,708**	**209,172**	**211,668**	**214,943**	**216,774**	**218,123**	**218,737**	**0.3%**

Conditions Determined [1]	2021-2022	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Current FYTD	Last FYTD
DRCA Initial Liability	15,543	22,267	29,909	2,615	2,667	3,020	2,773	2,515	2,549	2,676	3,262	3,037	1,897	2,406	3,125	3,909	25,376	21,449
MRCA Initial Liability	45,476	69,486	115,364	10,474	10,199	12,701	10,312	11,674	12,594	11,698	11,543	10,442	7,505	9,903	11,628	12,614	99,601	82,152
VEA Compensation Payment	11,688	14,914	19,241	1,687	1,673	2,043	1,718	1,342	1,447	1,571	2,088	1,884	1,197	1,599	2,046	2,402	15,576	13,807
Total Condition determined	**72,707**	**106,667**	**164,514**	**14,776**	**14,539**	**17,764**	**14,803**	**15,531**	**16,590**	**15,945**	**16,893**	**15,363**	**10,599**	**13,908**	**16,799**	**18,925**	**140,553**	**117,408**

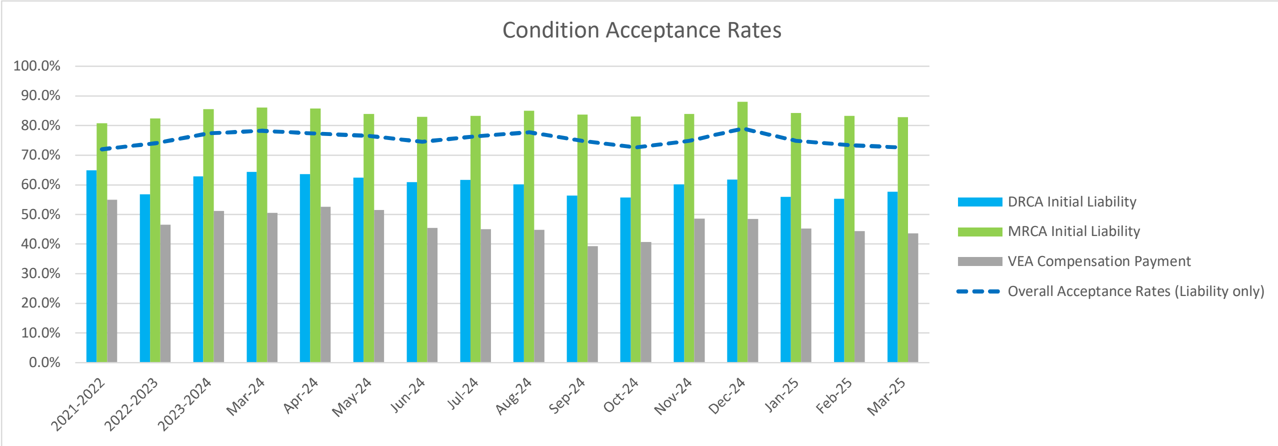
1. While a claim can be lodged with one or more conditions, each condition is determined separately.

Australian Government
Department of Veterans' Affairs

31-Mar-25

ACCEPTANCE RATES

[Condition Acceptance Rates](#)
[Claim Acceptance Rates](#)



Condition Acceptance Rates	2021-2022	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	FYTD
DRCA Initial Liability	64.9%	56.8%	62.9%	64.4%	63.6%	62.5%	60.9%	61.6%	60.1%	56.4%	55.8%	60.1%	61.8%	56.0%	55.3%	57.7%	58.4%
MRCA Initial Liability	80.8%	82.4%	85.6%	86.1%	85.7%	83.9%	82.9%	83.2%	85.0%	83.7%	83.1%	83.9%	88.1%	84.3%	83.3%	82.8%	83.8%
VEA Compensation Payment	55.0%	46.6%	51.2%	50.6%	52.6%	51.6%	45.5%	45.1%	44.8%	39.3%	40.7%	48.6%	48.5%	45.2%	44.4%	43.6%	44.3%
Overall Acceptance Rates (Liability only)	**72.0%**	**74.0%**	**77.4%**	**78.2%**	**77.3%**	**76.5%**	**74.5%**	**76.4%**	**77.7%**	**74.8%**	**72.6%**	**74.8%**	**79.0%**	**74.9%**	**73.4%**	**72.6%**	**74.9%**

1. Percentage represents the number of claims accepted in that month, regardless of claim lodgement date.
2. VEA and DRCA acceptance rates can be lower due to large number of claimants lodging Tri-Act claims as their ADF service is covered by all three Acts.
3. DVA is required to accept a condition under MRCA if their service is on or after 1 July 2004 has contributed to the condition.
4. If a condition is accepted under MRCA, it is required to be rejected under DRCA and/or VEA.

Claim Acceptance Rates	2021-2022	2022-2023	2023-2024	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	FYTD
VEA Application for Increase	67.7%	68.8%	62.2%	61.0%	59.8%	61.3%	69.5%	60.4%	69.6%	61.9%	65.9%	66.9%	66.1%	62.2%	62.4%	68.0%	63.0%
MRCA Permanent Impairment	84.6%	87.4%	87.9%	87.8%	87.9%	86.8%	88.4%	88.1%	89.8%	90.5%	88.0%	89.7%	92.2%	87.8%	90.9%	89.7%	89.7%
DRCA Permanent Impairment	47.4%	44.7%	40.6%	46.3%	44.6%	45.5%	42.0%	41.0%	47.1%	52.3%	41.6%	45.6%	64.6%	45.6%	39.0%	39.0%	45.7%
MRCA Incapacity	90.5%	96.7%	96.1%	97.9%	95.5%	95.0%	94.6%	97.8%	97.6%	95.1%	95.4%	93.4%	97.9%	88.1%	92.5%	95.0%	95.2%
DRCA Incapacity	85.5%	94.6%	93.4%	95.3%	92.5%	90.2%	83.3%	94.2%	82.8%	94.6%	87.5%	92.1%	94.9%	77.8%	82.9%	93.0%	89.9%
VEA War Widow	63.4%	63.4%	64.3%	60.0%	73.7%	56.6%	69.2%	63.0%	56.5%	64.1%	62.7%	70.7%	84.8%	48.3%	42.2%	63.2%	61.8%