



Australian Government
Department of Veterans' Affairs

COMMUNITY NURSING NEWSLETTER No. 55

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This **Newsletter** is issued to provide updates to DVA contracted Community Nursing providers.

Updated Notes for Community Nursing Providers

The Notes for Community Nursing Providers (the Notes) have been reviewed and updated, with the updated version taking effect from 1 July 2025.

Updates to the Notes include:

- Clarification of medication administration and medication assistance authority requirements (*Sections 3.2.1, 6.3.2.2 & 6.4.2*)
- Refinement of nursing care plan requirements to standardise inclusions (*Section 5.2.1 and Attachment A, Section 1 – Exceptional Case Applications*)
- The removal of two temporary pandemic provisions that allowed the remote delivery of wellbeing checks and 28 day reviews via telehealth, which expire on 30 June 2025 (*previously sections 6.4.1 & 8.2.1*)
- Clarification of the claiming rules, particularly regarding items that can be claimed concurrently (*Sections 6.5 & 6.9*)
- Amendments to the language used around the quality standards to further align with the strengthened Aged Care Quality Standards (*Sections 10.2.4 & 10.2.5*)
- Clarification of application requirements for providers seeking Exceptional Case approval (*Attachment A – Section 1*)

The updated version of the Notes is attached, and will be available on the [DVA website](#) prior to 1 July 2025.

DVA Community Nursing Client Charter

A DVA Community Nursing Client Charter has been developed to provide clients with information about their rights and responsibilities when receiving DVA-funded community nursing services in their home.

The client charter also includes pathways to provide feedback and seek support through DVA and external agencies, if needed. We ask that DVA Community Nursing providers advise their clients of the charter and provide a copy of the charter to clients as part the initial assessment, or during a review of the care plan for clients already receiving services.

A copy of the DVA Community Nursing Client Charter has been provided with this newsletter and is available to download from the [DVA website](#).