**Changes to LGA and Federal Electorate Reports**

The Department of Veterans’ Affairs (DVA) publishes Local Government Area (LGA) and Federal Electorate reports each quarter. These reports contain a profile of DVA clients and are based on aggregated client data as at March, June, September and December.

From March 2014, the reports introduce a number of improvements to the way in which DVA clients are represented The changes are detailed below.

1. **Net Beneficiaries**

This reporting item has been removed. Net beneficiaries included all clients receiving a Veterans’ Entitlements Act 1986 (VEA) pension/allowance or holding a treatment or pharmaceutical card.

This count did not include clients who are only entitled to receive benefits under either the Military Rehabilitation and Compensation Act 2004 (MRCA) or the Safety Rehabilitation Act 1988 (SRCA).

This reporting item has been replaced with Total Clients.

2. **Total Clients**

This reporting item replaces Net Beneficiaries. Total Clients represents the total number of DVA clients across all three Acts. Total Clients is broadly defined as those with an ongoing entitlement under one of the three Acts.

3. **MRCA / SRCA Active Clients**

This reporting item has been removed. The "Active Client" concept is based on the number of clients who interacted with DVA over the previous two-year period. This measure masked the steady growth in overall client numbers.

This reporting item has been replaced with Total Veterans and Total Dependants.

4. **Total Veterans**

This is a new reporting item. It represents the number of serving and ex-serving Australian Defence Force personnel who are alive and who have an ongoing entitlement under one of the three Acts.

5. **Total Dependants**

This is a new reporting item. It represents the number of dependants who have an ongoing entitlement under either the VEA or MRCA.