

## Purpose

The purpose of the Department of Veterans' Affairs is to support the wellbeing of those who serve or have served in the defence of our nation and their families by:

- partnering with organisations and individuals to help design, implement and deliver effective programs and benefits, which enhance wellbeing of veterans and families.
- providing and maintaining war graves and delivering meaningful commemorative activities to promote community recognition and understanding of the service and sacrifice of veterans.



## Operating Context

### Partnership & Cooperation

The department engages with critical partners to enhance the wellbeing of veterans and their families; including Defence and ESO's.

The Veterans' and Families hubs will be expanding in 2025-26.

### Capability

Uplifting the capability of our people is a priority with continuation of the Manager Development Program. Investment in modernising systems remains a focus and taking advantage of Artificial Intelligence (AI) in a safe and responsible way may be key to achieving greater results.

## Enhanced Wellbeing

### Outcome 1

Maintain and enhance the financial wellbeing and self-sufficiency of eligible persons and their dependants through access to income support, compensation and other support services, including advice and information about entitlements.

#### Key Activity

1. Providing financial support and compensation services for eligible veterans and families.

### Outcome 2

Maintain and enhance the physical and mental wellbeing and quality of life of eligible persons and their dependants through health and other care services that promote early intervention, prevention and treatment, including advice and information about health service entitlements.

#### Key Activity

2. Providing access to health, rehabilitation, physical and mental wellbeing and care services for veterans and families.
3. Supporting transition and employment for veterans and families.

## Recognition & Respect

### Outcome 3

Acknowledgement and commemoration of those who served Australia and its allies in wars, conflicts and peace operations through promoting recognition of service and sacrifice, preservation of Australia's wartime heritage, and official commemorations.

#### Key Activity

4. Recognise the service of veterans who served in wars, conflicts and peace operations and their families.



### Environment

Implementing the Government's response to the Final Report of the Royal Commission into Defence and Veteran Suicide is a core priority for the department, including standup of the agency focussed on veteran wellbeing and a national peak body for ESO's.

### Risk

Effective risk management is integral to achieving the department's objectives and supporting our purpose. The department is committed to promoting a risk culture that proactively engages with risk.